

## Check-In and Check- Out Instructions

- Please sanitise your hands with the hand gel provided in concierge as you enter the building
- Adhere to all social distancing signage in public areas
- Should you or any of your party develop Covid-19 symptoms during your stay please advise us immediately so that we may help.
- Be aware of the Covid-19 information provided in your accommodation for advice and guidance.

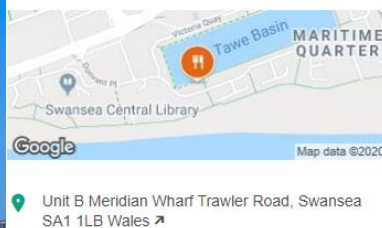
### CHECK-IN

Collect your keys from **el Pescador** Restaurant on Trawler Road

1. Go to the bar and ask a member of the team for your keys giving the lead name on the booking and present the Photographic ID you provided us to verify your identity.
2. You will be required to sign for the keys to your accommodation before they are given to you.

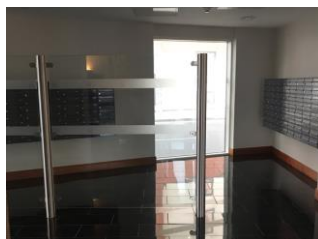
**Check In time is 3PM-7PM** (Unless prior arrangements have been made)

- When you have checked-in please call our office on 01792 343905 and leave a message to confirm you have arrived and checked in successfully, alternatively you can email [reservations@juststaywales.com](mailto:reservations@juststaywales.com)
- Should you need anything let us know before 7PM by calling our office and leave a message. In the case of an emergency call the office immediately.



### CHECK-OUT

- Check Out is 11am
- **Carefully** post your keys in the **corresponding** letter box to your accommodation in concierge when you leave.



We wish you a great stay and hope to see you again soon.

**JUST STAY WALES**



P.S Don't forget as much as we love to party, we don't allow these at any of our properties and smoking is rewarded with a BIG fine & both will forfeit your deposit as per our terms and conditions.