



Code of Conduct

Responsibility and Accountability

Our investigators are personally responsible and accountable for their actions, as are our employees and other persons paid to assist an investigation.

Honesty and Integrity

Our investigators act with honesty and integrity, and do not compromise their position, that of the service provider or any of their clients.

Conflict of Interest

Where our investigators have a personal or conflicting interest in any matter in which they are involved they disclose that interest, if they know it to conflict with the interests of their clients.

Compliance with the law

Our investigators obey the law and refrain from carrying out any act that they know or, or ought to know, is unlawful or contrary to the service provider's policy.

Authority, respect and courtesy

Our investigators respect the rights of all individuals and do not abuse their position.

Equality

Our investigators act with fairness and impartiality. They do not discriminate on the grounds of sex, race, colour, language, religion or belief, political or other opinion, national or social origin, association with a national minority, disability, age, sexual orientation, property, birth or other status.

Confidentiality

Our investigators treat with respect any information with which they are entrusted during the course of business, and access or disclose it only for the purpose for which it is intended.

General conduct

Our investigators act in a professional manner.

They do not behave in a manner which brings, or is likely to bring, discredit upon themselves, the service provider or any of their clients, or act in a way that undermines or is likely to undermine confidence in themselves, the service provider or that of any of their clients.

Challenging and reporting improper conduct

Our investigators challenge and, when appropriate, act or report breaches of this code and the improper conduct of colleagues.