

Infrastructure Technician



Our Approach

At Oxford Applied Training we want to support your business strategy by helping you to access Government funded training. We have developed a blended learning approach that makes full use of technology to minimise the disruption of day-to-day business activities while maintaining substantial human contact to ensure consistent quality of the user experience and support.

The Level 3 Infrastructure Technician Qualification has been developed to train people to set up systems, to fix problems and problem solve issues to do with computer infrastructure. Training will be provided to learn about Operating systems, Network fundamentals, Cloud technologies, and Business Processes as well as scripting and automation

Qualifications included are: BCS Award in Coding and Logic, BCS Award in mobile and operating systems, BCS Award in Business Processes, BCS in Cloud services, Microsoft Technology associate, Networking Fundamentals

Who is it For?





Typical job titles for Infrastructure Technicians include: Help Desk Technician, First or Second Line Support, IT Infrastructure Technician, Network Support

Responsibilities

A Level 3 Infrastructure Technician will provide support to internal and external customers, helping them to be productive when using technology to do their own jobs, by using tools to problem solve and trouble shoot non routine problems. The Infrastructure Technician sets people up on systems and provides support when they need it, rectifying issues to maintain the organisations productivity.

20% Off the Job

Off the job training is defined as learning which is undertaken outside of your normal day to day responsibilities and contributes towards the achievement of your apprenticeship standard.

 <p>Duration 12 Months</p>	 <p>Professional Links BCS</p>
 <p>Qualification Level Level 3</p>	 <p>Requirements 5 GCSEs & Level 2 Apprenticeship</p>

Funding

For non-levy paying SMEs the government can fund up to 95% of the costs, subject to certain conditions. An expert OAT consultant will guide you through the most advantageous funding options before the programme starts.

Why BCS?

BCS is the only royal chartered professional body in the UK dedicated to setting and promoting the highest standards in professional competence, conduct and practice within the IT industry. With a member community of 68 000 BCS gives IT professionals a network to help raise standards of competence and conduct, creating a diverse and sustainable IT profession with opportunities for development and progression at every step through professional registration, qualifications and frameworks.

For more information on this programme, visit www.oxfordappliedtraining.co.uk



Infrastructure Technician - Blended Delivery Model

