

	BSRC	BBC	TOTAL
Number of cases	708 (77%)	209 (23%)	917
Adults supported	1105 (74%)	384 (26%)	1489
Children supported	1732 (93.5%)	120 (6.5%)	1852
<b>Total people supported</b>	<b>2837 (85%)</b>	<b>504 (15%)</b>	<b>3341</b>
Benefit support (application, changes or delays)	261	36	297 (32%)
Unemployment – job search Furlough advice and support	71	3	74 (8%)
Financial Support	79	67	146 (16%)
Debt advice	223	52	275 (30%)
Homelessness support	47	4	51 (5.5%)
Enterprise support	3	39	42 (4.5%)
Digital access support - technology and broadband	40	21	61 (6.5%)
Sickness/Coronavirus health advice	40	7	47 (5.1%)
Food provision	26	92	118 (13%)
<b>Mental Health/Anxiety support/ Managing Fears</b>	477	314	<b>791 (86%)</b>
Casework advocacy	75	78	153 (16%)
Other (legal, immigration, etc.)	37	0	37 (4%)

**Mental Health/Anxiety support/Managing Fears** - calculated to include specifically indicated access to mental health services + cases that dealt with debt advice, homelessness support, health advice, food provision and casework advocacy. This is due to lack of access to good health, shelter and food provision inherently put strain on well-being and mental health

**Mental health intervention via services and additional resources** - 133 total

Complexity of cases - tracking multiple needs

Number of needs/ areas addressed	Number of cases	Percentage of total	Notes
1	574	62.50%	
2	189	20.50%	Total cases with multiple needs: 37.5%
3	108	12%	
4	30	3%	
5+	16	2%	