

COMPANY QUALITY POLICY STATEMENT

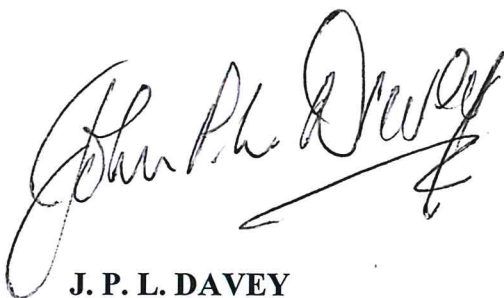
Cargo Services (UK) Ltd. provides cargo handling, storage and stevedoring services at Bird Port and other South Wales Ports.

Our organisational goals are centred around producing a first class service which continually satisfies all applicable legal and regulatory requirements and the expectations of our customers in all respects of quality cost, performance, safety and reliability. These goals are consistently achieved by our total commitment to effective quality management at every level within the business and by the operation of our quality system which satisfies the requirements of ISO 9001 and is maintained by a regular series of internal audits, an annual management review and independent external audits by recognised bodies.

The quality objectives will be set and reviewed as per the quality objectives procedure in the Quality Manual, but generally overall quality objectives will normally be set as a function of the management review. These objectives are then disseminated by departmental managers down to individual functions and persons. They are reviewed at regular intervals to ensure progress.

We recognise that by continuously improving the effectiveness of our quality management system, processes and procedures, we ensure efficiency and quality at all levels and stages of our business. Our people are our strength and their continuing development is the duty of management at all levels. All personnel have the authority to work within the scope of their responsibilities.

In recognising the importance of quality we have appointed a management representative who has responsibility for all matters pertaining to quality systems. It is a condition of employment that all personnel follow the agreed procedures in maintaining the highest levels of quality at all times.



J. P. L. DAVEY
MANAGING DIRECTOR



13th June 2002
(updated 1st July 2008)
(updated 25th April 2013)