

## **Earnie**

OpenEnrol and OpenPayslips



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#### Introduction

Welcome to your guide to setting up and using the IRIS AE Suite<sup>™</sup> web portal.



The IRIS AE Suite<sup>™</sup> consists of several elements, including Auto enrolment (within your Earnie software), IRIS OpenEnrol and IRIS OpenPayslips/P60s/P45s.

For more details on the IRIS AE Suite<sup>TM</sup> please contact Farmplan on 01594 545000.

The Guide will describe setting up the cloud portal for the following elements of the IRIS AE Suite<sup>TM</sup>:

- IRIS OpenEnrol
- IRIS OpenPayslips and P60s

For instructions on setting up your Earnie data to work with Open Enrol please refer to the **Pension Guide** in the program.

## What is IRIS OpenEnrol?

IRIS OpenEnrol is an element of the IRIS AE Suite<sup>TM</sup>, and is a new way to distribute workplace pension communications to employees.

Letters that need to be sent to employees, in order to comply with legislation, will be created automatically when you run the payroll. They will then be published to a secure online portal. The letters are emailed directly to each employee, and once they have registered with the portal they will be able to quickly view all of their past automatic enrolment letters in an easy to access, secure area.

#### What will IRIS OpenEnrol do for me?

- Employees receive pension communications directly via email
- Letters can be accessed anywhere an internet connection is available
- Quick and easy to setup with no software to install
- Increases Automatic Enrolment administration efficiency
- Reduces carbon footprint demonstrating an environmentally friendly solution
- Reduces communication distribution costs including printing, postage and processing
- Fully secure
- Allows employees immediate 24/7 access to their own pension communication information
- Free IOS, Android and Windows Phone apps available for employees to securely view their own pension communications on tablets or smartphones
- Log into IRIS OpenEnrol to print any communications if an employee does not have an email address
- All published communications are date stamped for audit purposes and a copy stored against the employee record.

## **How does OpenEnrol work?**

Certain Automatic Enrolment triggers during the payroll run will cause a communication to be created, which you then need to publish to the OpenEnrol secure website. OpenEnrol takes that data and creates letters in the form of Adobe PDF files to be sent to your employees.

- If the employee has an **OpenEnrol** account, an Adobe PDF version of the letter will be emailed to the employee and stored online
- If the employee does not have an account but has an email address they will still receive the pension communication but will also be asked if they wish to set up their online account. The letter content is in the email, meeting the Pensions Regulator (TPR) key requirements
- If the employee does not have an email address, log into **OpenEnrol** to print the required letter to give to them.

## Steps to setting up and using IRIS OpenEnrol

\* <u>Note</u> that you will need a nominated email address to administer OpenEnrol.

It must not be the same as any employee's email address so we recommend that you use a generic one – for example payroll@farms.co.uk Create your IRIS AE Suite™ account



Enter your IRIS OpenEnrol login details into the payroll



Follow steps in Pension Guide to set up payroll correctly



Publish letters from within payroll

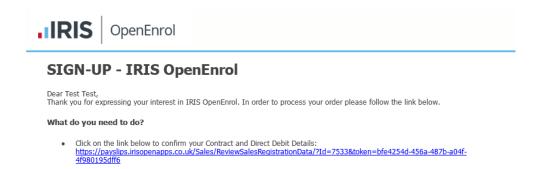


Use the IRIS OpenEnrol portal to manage pension communications to your employees

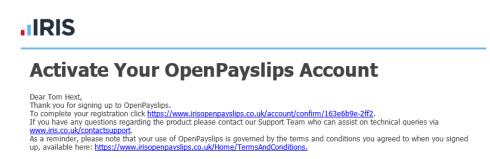
## How to create an IRIS OpenEnrol account

If you already have an IRIS OpenPayslips account you do not need to set up a new account for IRIS OpenEnrol; you can click the **Login** button and login as normal

1. Once you have signed up for **OpenEnrol** (contact Farmplan on 01594 545000) you will receive an email confirming your IRIS OpenEnrol account has been created. Click on the link to confirm Terms & Conditions and order details.



2. You will then receive an email confirming your account has been created. Click on the link in that message to complete your registration



Enter your New password, Confirm new password and click on the Set Password button

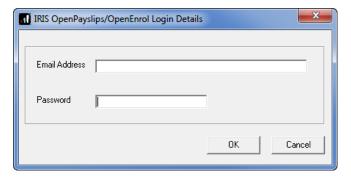


4. Another email will be sent confirming those password details. You are now ready to use **OpenEnrol** and **OpenPayslips**.

## How to set up OpenEnrol in the payroll software

The new **Administrator - Email Address** needs to be added to the payroll software. All employees must have a valid email address.

- 1. Log into Admin, click on File | Online Login Details | IRIS OpenPayslips/OpenEnrol
- 2. Enter the email address and password previously registered against your **OpenEnrol** account and click OK



- Log back into the Earnie payroll software. Each company will normally use these
  default OpenEnrol login details. However, if you wish to keep each company separate,
  you can set different login details for each company in Company | Alter Company
  Details | Open IDs
- 4. All employees must have a valid email address in order to receive electronic communications. This is entered in their **Employee Details**. (If they do not have an email address you will be able to print their communications for them.)

For IRIS OpenEnrol to operate correctly it is vital for certain information to be present. Instructions on what else you must do can be found in the Pension Guide, which you can access via the **Pension** menu in your payroll software

The Pension Guide also details how the letters are created and how to publish them

# Administer employee pension communications using IRIS OpenEnrol

Go to the IRIS OpenEnrol website at <a href="https://www.irisopenpayslips.co.uk/">https://www.irisopenpayslips.co.uk/</a> and click the Login button

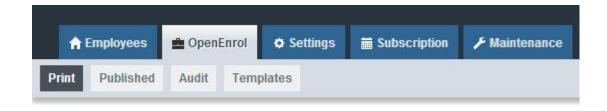


• Enter the login details you entered when you created the IRIS OpenEnrol account. The Username is the email address you used when you registered. Click the **Login** button

NOTE: To receive a password reminder click the 'Forgot your password?' link.

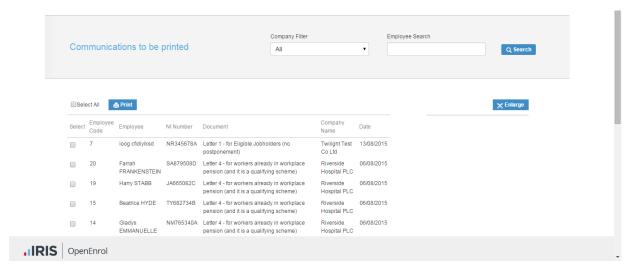
The first screen you see on logging in is the **Employees** tab. This is a summary of what has happened recently within the company.

• Click on the **OpenEnrol** tab



The OpenEnrol tab has four views, **Print**, **Published**, **Audit** and **Templates**. It opens by default on the **Print** view.

#### **Print**



Ideally your employees will have email addresses set up within the payroll software so that when you click the **Publish** button (as described within the **Pension Guide**) the pension communications will be sent automatically via email to those employees. They will also be able to set up their own OpenEnrol accounts, and access their own communications via the portal.

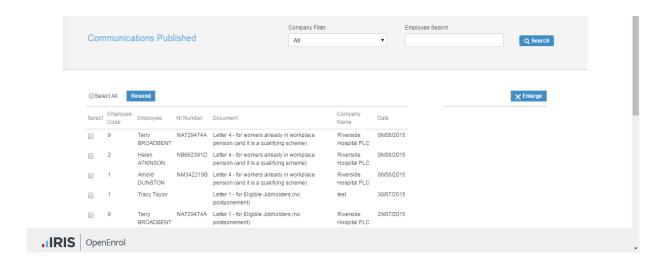
However, there may be some employees who are unable to receive their communications this way as they do not have an email address. You are able to print their letters via the **Print** section of the IRIS OpenEnrol portal and send them a physical copy, whilst retaining a record of having sent the communication for audit purposes.

- 1. Use the **Company Filter** to view results by company, and **Employee Search** to find particular individuals
- 2. Click the **Select All** box or tick the boxes to select particular letters. Then click the **Print** button

#### **Published**

You may need to resend emails or see what communications have been sent. To do this:

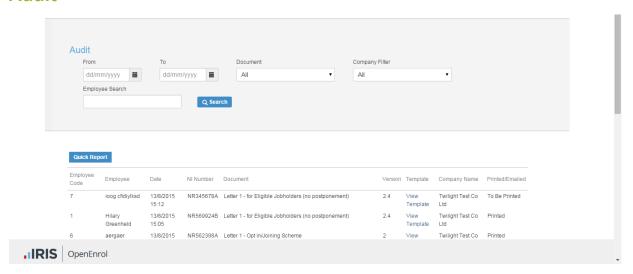
Click the Published button to open the Published view



You are able to view a list of all the emailed communications, as well as resend the emails if necessary, from this screen.

- Use the **Company Filter** to view results by company, and **Employee Search** to find particular individuals
- Click the **Select All** box, or tick the boxes to select particular letters. Click the **Resend** button to resend the emails previously sent through the payroll software.

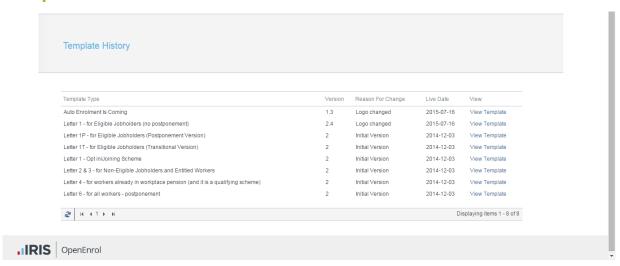
#### **Audit**



The **Audit** section is primarily so you can provide evidence to the Pensions Regulator that you are meeting your legal obligations regarding pension communications.

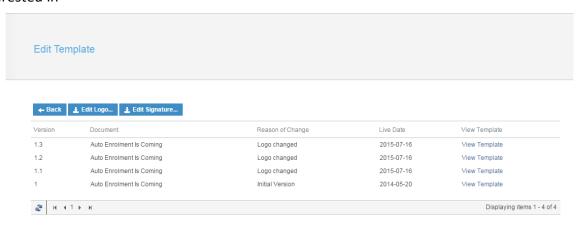
- Use the filters **From**, **To**, **Document**, **Company Filter** and **Employee Search** to narrow the list of entries as required
- Click the **Quick Report** button to download a PDF version of the data on your screen

#### **Templates**



You can view the various **Templates** that are in use to create the letters, see what the current versions are and edit them in order to add your own logo and signature. **NB** - if you require different logos/signatures for each company you should set each company up with its own login details.

- Click on the **Templates** button to open the **Templates** view
- In the View column, click on the View Template link next to the template you are interested in

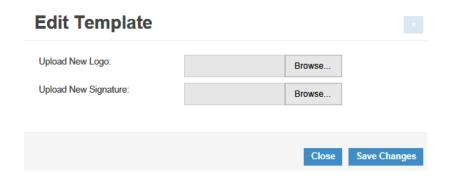




• The screen will change to the **Edit Template** view. This will show the changes that have been made to that particular template, and when they were made.

To add your logo to the template:

#### Click the Edit Logo button



(This screen may look slightly different if using a browser other than Internet Explorer)

- Click the Browse button next to Upload New Logo then browse for your logo on your system and click Open
- Click **Save Changes** and your amended template will appear in the list as the latest version. Click the **View Template** link to view a PDF of your amended template

## What is IRIS OpenPayslips?

IRIS OpenPayslips is a new way to distribute payslips and P60s/P45s to employees. Payslips and P60s/P45s are published from within the payroll software to a secure online payslip portal. Once employees have registered with the portal they are able to quickly view all of their current and historic payslips and/or P60s/P45s in an easy to access, secure area.

- All payslip/P60/P45 information is taken directly from the payroll software and displayed exactly how they are usually seen
- Payslips/P60s/P45s can be accessed anywhere an internet connection is available
- Quick and easy to setup with no software to install
- Increases payroll processing efficiency
- Reduces carbon footprint demonstrating an environmentally friendly solution
- Reduces payslip/P60 distribution costs including printing, postage and processing
- Fully secure
- Allows employees immediate 24/7 access to their own pay information
- Easy access to historical pay information for both employer and employee
- Free IOS, Windows phone and Android apps available for employees to securely view their own payslips/P60s/P45s on tablets or smartphones

## Steps to setting up and using IRIS OpenPayslips

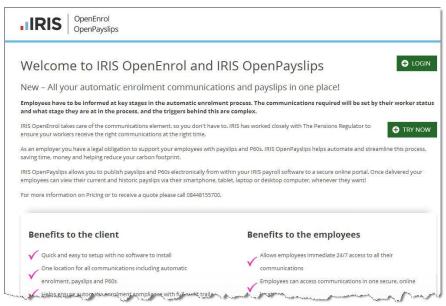
\* Note that you will need a nominated email address to administer OpenPayslips.

It must not be the same as any employee's email address so we recommend that you use a generic one – for example payroll@farms.co.uk

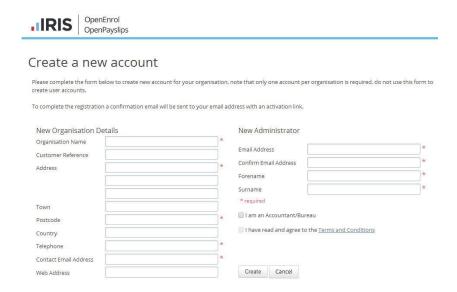
Publish payslips and/or P60s/P45s

## How to create an IRIS OpenPayslips account

1. Visit the IRIS OpenPayslips website **here**. If you have not already registered for **OpenEnrol** you will need to create an account.



2. Click **Try Now** to open the following screen:



- 3. Enter the required details then click **Create**. An activation email will be sent to the **New Administrator Email Address**
- 4. Click the link in the email to be taken back to the IRIS OpenPayslips website
- 5. Enter a Password and click Set Password

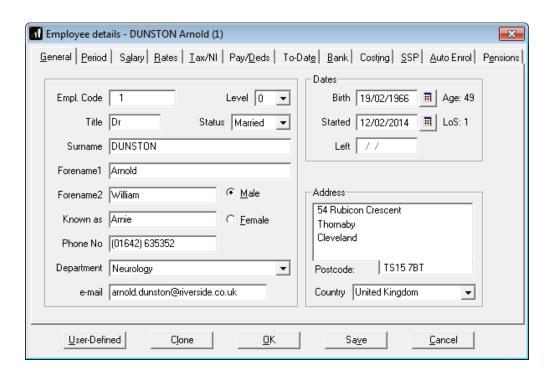
## How to update the payroll software

The new **Administrator - Email Address** needs to be added to the payroll software and all employees must have valid email addresses.

- 1. Log into Admin, click on File | Online Login Details | OpenEnrol/OpenPayslips
- Enter the email address and password registered on the IRIS OpenPayslips website and click OK



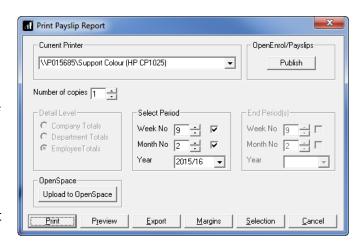
 Log back into the payroll and make sure all employees have up-to-date, valid email addresses within Employee details



## To publish payslips/P60s/P45s to OpenPayslips portal

#### **Payslips**

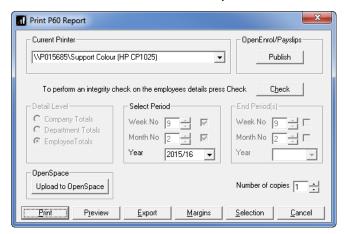
- Go to Reports | Print Payslips and select the required pay periods
- Click the OpenEnrol/Payslips
   Publish button in the top right of the Print Payslip Report screen
- 3. If some employees do not have an email address, a message will appear asking if you wish to print payslips for those individuals



- 4. Select **Yes** or **No**
- 5. All employees paid in the selected pay period with an email address will then be sent an email asking them to register with the IRIS OpenPayslips website to view/print their payslip

#### **P60s**

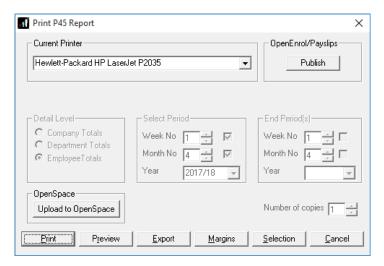
- 1. From **Reports | Library Selection | Miscellaneous**, and select P60 (OpenPayslips) (this only needs to be done once)
- 2. Select Reports | Year-end Forms
- 3. Select the P60 (OpenPayslips)
- 4. Click the **Publish** button at the top of the screen



5. All current employees with an email address who have been paid in the tax year will then be sent an email asking them to register with the IRIS OpenPayslips website to view/print their P60.

#### **P45s**

- 1. From Reports | Library Selection | Miscellaneous, and select P45 (OpenPayslips) (this only needs to be done once)
- 2. Go to Employee | P45 Routines | Issue P45
- 3. Choose the employee and click OK
- 4. Enter the Leaving Date and click Print
- 5. Select P45 (OpenPayslips)
- 6. Click the **Publish** button at the top of the screen



7. As long as the employee has an email address in their record, an email will then be sent asking them to register with the IRIS OpenPayslips website to view/print their P45

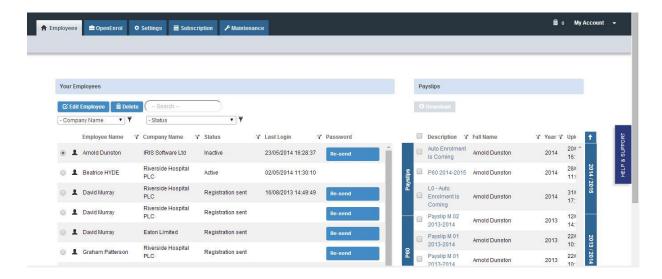
## How the employer views the published payslips/P60s/P45s

To view the published payslips/P60s:-

- 1. Go to the IRIS OpenPayslips website at <a href="https://www.irisopenpayslips.co.uk">https://www.irisopenpayslips.co.uk</a> and log in with your registered email address and password
- 2. Click on an employee's name and the screen will change on the right to show only their communications
- 3. Select the tax year on the right that you wish to look at then click on either the **Payslips** tab, **P60** tab or **P45** tab and the screen changes again to show the payslips/P60s uploaded for the employee in that tax year
- 4. Click on the Payslip, P60 or P45 and a new browser tab will open containing a copy to be viewed or printed as needed
- 5. Click back to the first browser tab to return to IRIS OpenPayslips

## Managing the OpenEnrol & OpenPayslips Account

The main page has five tabs on the top left, **Employees**, **OpenEnrol**, **Settings**, **Subscription** and **Maintenance**. (**IRIS OpenEnrol** is detailed earlier in this guide).



#### **Employees**

The **Employees** tab displays all employees from all companies in the payroll software that have had payslips published to IRIS OpenPayslips, along with their current **Status**.

The list of employees can be sorted using any of the columns; **Status** shows whether a registration email has been sent and whether the employee has registered with IRIS OpenPayslips yet.

#### How to edit an employee's details

1. On the **Employees** tab select the individual using the radio buttons on the left, then click **Edit Employee** 



2. Amend details, then click Update

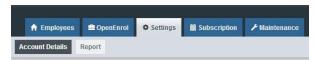
If an employee's email address changes, you must update it in the payroll software AND here, as it will not sync automatically when you publish payslips/P60s/P45s

### **IRIS OpenEnrol**

**IRIS OpenEnrol** is an element of the IRIS AE Suite<sup>TM</sup> detailed earlier in this guide.

#### **Settings**

The **Settings** tab has two buttons on the top left, **Account Details** and **Report.** 



When the **Settings** tab is selected it opens by default on the **Account Details** view.

- Account Details shows the account administrator details. These can be updated by clicking the Edit button
- From the Report button you can:
  - Use the Audit Log Report to view a list of all actions taken within this account.
     Use the Search box to filter the results if required
  - Select Published Payslips History to create a report showing the number of files uploaded per payroll company. Enter the relevant dates and click either Data Export (.CSV) or Print View
  - Select Changed Employee Emails to view previous email addresses and what they have changed to

#### Maintenance

The **Maintenance** tab allows you to recall payslips that have been sent in error. You can recall **Payslips**, **P60s**, **P45s** and **Pensions** information by clicking on the relevant button at the top of the screen.

To recall a document:

- Tick the box next to the relevant document or click the Select All box if you need to recall everything
- Click the Recall button

This will remove the published document from the website; **it will not recall the actual sent email** (which in the case of Pensions includes a copy of the letter). If the employee tries to click on the link to the payslip/P60/P45 in their email, it will not work.



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