

Frequently Asked Questions



Is all uploaded data available for viewing in a compliant application?

No, only data that has been assigned to a field boundary with all import issues resolved will be available for viewing in an application.

If I do not have an agX compliant application, how can I view imported data?

There are numerous agX compliant applications available. Ask your service provider for options.

I receive a lot of different Import Issues whenever I upload a payload; any suggestions?

- Ensure quality data capture in the monitor where possible. E.g. Crops and inputs spelled in a clear and accurate manner.
- Ensure accurate, non-overlapping field boundaries are established in the recipient agX account.
- Review Settings to ensure that they are set for desired operating characteristics.

What happens if I upload a payload before creating field boundaries?

A Field Assignment Import Issue is created. After creating a field in your agX account, observations can then be assigned to this newly created field.

What is a Grower Tag and how does this help?

Grower Tags ensure that uploaded data will only be assigned to the Grower selected at upload time. This is to prevent neighboring fields from being considered for spatial assignment.

Frequently Asked Questions



I uploaded a payload though I do not see any completed data in my application. Where did it go?

- Check outstanding Import Issues and address any that may be present.
- Visit Activity -> Upload History to view status of payloads. Payload may still be in progress or invalid.
- Visit Activity -> Import Activity to view recently created layers of data. Utilize available filter to refine search.
- Contact Support with detailed information about expected data.

What formats are supported?

List of [Yield](#) and [As-Applied](#) formats supported.

I have a data format that is not supported. What do I do?

Contact Support and they will collect details for us to begin adding support.