

Last modified: 18 January 2019

Sub Processors

RBI engages other entities to provide services on our behalf. The following sub-processors undertake processing activities to assist RBI businesses in providing its services to our customers:

Available for use by all RBI Business Units: Accuity, XpertHR, Proagricra, Estates Gazette, Flight Global, Nextens, ICIS

Name	Location	Service	Date Listed
Amazon Web Services Inc. and its affiliates	UK/Ireland/US	Hosting, Data Centres, Infrastructure	August 2018
Microsoft Ltd	UK/Ireland/US	Email and hosting	August 2018
Salesforce	UK/US	CRM	August 2018
WNS Global Services (UK) LTD	UK/India	Research - Content Provider; Data Entry	August 2018
ETouches	US	Events registration platform	August 2018

Specific business unit processors:

Accuity:

Name	Location	Service	Date Listed
OVH	France	Hosting	August 2018

Estates Gazette:

Name	Location	Service	Date Listed
Artirix Ltd	UK	Platform provider/hosting	August 2018
Demographix	UK	Online surveys	August 2018
Ifunky Trading Ltd	UK	Software development	August 2018
Kk Sutton Ltd T/A Sm1 Print Studio	UK	Printing services for events	August 2018
Lucky Thirteen Ltd	UK	Events services provider	August 2018

Flight Global:

Name	Location	Service	Date Listed
3 Scale by Redhat	US	API Management	August 2018
Aviasalon JSC (Maks)	Russia	Events	August 2018
NBAA	US	Events	August 2018
Siae (Salon Intl De L Aeronautique Et De L Espace)	France	Events	August 2018
T2RL	UK	Events	August 2018
UBM	UK	Events	August 2018

XPERT HR:

Name	Location	Service	Date Listed
ReadyTalk	US	Webinar Host	August 2018
Online Seminar Location	The Netherlands	Webinar service	August 2018

Nextens

Name	Location	Service	Date Listed
Sendgrid	US	Bulk email SMTP tool	January 2019
Postmark	US	Bulk email SMTP tool	January 2019
New Relic	US	Error monitoring tool for support	January 2019
Online Seminar	The Netherlands	Webinar service	January 2019

Proagrica:

Name	Location	Service	Date Listed
Sendgrid	US	Bulk email SMTP tool	January 2019
Data Image	UK	Data entry bureau	January 2019
Esendex	Ireland	SMS provider	January 2019
Messagebird	The Netherlands	SMS Provider	January 2019

