

Last modified: 17 February 2020

Sub Processors

RBI engages other entities to provide services on our behalf. The following sub-processors undertake processing activities to assist RBI businesses in providing its services to our customers:

Available for use by all RBI Business Units: Accuity, XpertHR, Proagricra, Estates Gazette, Cirium, Nextens, ICIS

| Name | Location | Service | Date Listed |
|---|---------------|---|-------------|
| Amazon Web Services Inc. and its affiliates | UK/Ireland/US | Hosting, Data Centres, Infrastructure | August 2018 |
| Microsoft Ltd | UK/Ireland/US | Email and hosting | August 2018 |
| Salesforce | UK/US | CRM | August 2018 |
| WNS Global Services (UK) LTD | UK/India | Research - Content Provider; Data Entry | August 2018 |
| ETouches /Aventri | US | Events registration platform | August 2018 |

Specific business unit processors:

Accuity:

| Name | Location | Service | Date Listed |
|-----------|----------|---|-------------|
| Rackspace | US | Hosting for specific SBS products and clients | July 2019 |

Fircosoft SAS:

| Name | Location | Service | Date Listed |
|------|----------|---------|-------------|
|------|----------|---------|-------------|

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|-----------------------------------|--------|-----------------------------|-------------|
| OVH SAS | France | Hosting | August 2018 |
| Accuity Inc | US | Customer Service Hosting | July 2019 |
| Reed Business Information, Ltd | UK/US | Customer Service Hosting | July 2019 |

Estates Gazette:

| Name | Location | Service | Date Listed |
|---------------------------------------|----------|------------------------------|-------------|
| Artirix Ltd | UK | Platform provider/hosting | August 2018 |
| Kk Sutton Ltd T/A Sm1 Print Studio | UK | Printing services for events | August 2018 |
| Lucky Thirteen Ltd | UK | Events services provider | August 2018 |

Cirium:

| Name | Location | Service | Date Listed |
|-------------------|----------|----------------|-------------|
| 3 Scale by Redhat | US | API Management | August 2018 |

XPERT HR:

| Name | Location | Service | Date Listed |
|------|----------|-----------------|-------------|
| ON24 | US | Webinar service | July 2019 |

Nextens

| Name | Location | Service | Date Listed |
|-----------|----------|-----------------------------------|--------------|
| Sendgrid | US | Bulk email SMTP tool | January 2019 |
| Postmark | US | Bulk email SMTP tool | January 2019 |
| New Relic | US | Error monitoring tool for support | January 2019 |
| ON24 | US | Webinar Service | July 2019 |

Proagrica:

| Name | Location | Service | Date Listed |
|-------------|-----------------|----------------------|--------------|
| Sendgrid | US | Bulk email SMTP tool | January 2019 |
| Esendex | Ireland | SMS provider | January 2019 |
| Messagebird | The Netherlands | SMS Provider | January 2019 |