

CODE OF CONDUCT PASSENGER

1. Respect the pilot's instructions

It is important to understand that the pilot is the only decision maker on the aircraft as he/she is the pilot in command. Before departure, the pilot can decide at any time to cancel the flight. During the flight passengers must abstain from making any comments on the decisions of the pilot, to avoid distracting the pilot from safely piloting the aircraft.

2. Respect the pilot decision regarding weather hazards

As part of their pilot licence, private pilots have received training on weather conditions and the consequences of deteriorating weather conditions. Most pilots will only be allowed to fly in visual weather conditions as part of their VFR (Visual Flight Rules) training. Some pilots might have an IFR (Instrument Flight Rules) qualification and are permitted to fly under non-visual weather conditions. At all times, both VFR and IFR pilot's decision on flying, diversion during flight or not flying shall be respected. A passenger should never try to persuade a pilot to fly if the pilot has decided otherwise, at the risk of putting the passenger and the pilot in danger.

3. Respect the maximum luggage weight

The light aircraft in which you will be flying is very sensitive to weight variations. The pilot takes into consideration the weight that passengers have declared for themselves and their luggage to check the plane's gravity centre. Therefore it is mandatory that passengers respect the maximum weight authorised by the pilot on this aircraft and not move their luggage during the flight. It's for all those reasons that passengers shall indicate the weight precisely before departure and inform the pilot if it were to change.

4. Its forbidden to carry illegal or risky goods

Passengers should never take illegal or risky goods with them. If the passenger has doubts about the dangerous nature of carried goods, the passengers shall inform the pilot and check with the pilot if transportation is possible. The pilot can check your bags at any time and refuse to take you. If the pilot sees that you are carrying dangerous goods and the pilot has not been informed, the pilot shall refuse to take you on board.

5. Always be on time

When planning the flight, the pilot takes into account the planned time of departure and arrival and the expected weather conditions at those times. Thus it is important that the pilot is able to take-off at the planned time. In case of uncertainty on the timely arrival, passengers shall inform the pilot.

6. Cancellation by the passenger before the flight

The passenger may cancel a flight at any time before departure.

7. Le passager doit respecter les règles de sécurité

Passengers shall obey the following basic safety principles:

- i. Refrain from smoking during the flight when the pilot tells you
- ii. Passengers are never allowed to touch the instruments as this it could lead to an accident.

- iii. Passengers shall not speak when the pilot is using the radio and during take-off and landing.
- iv. Passengers shall never touch the door lock if the pilot has not instructed them to do so.
- v. Passengers should refrain from using psychoactive substances, including alcohol before or during flying.
- vi. Passengers should take precautions, as there are no toilets on board.

This code of conduct is made in partnership between

