

# Cookie policy.

Our Portals use cookies to collect information about you.

## 1. What are cookies?

Cookies are small files, typically made up of letters and numbers, that are stored on your browser when you access a website. We set and access these cookies on your computer in order to automatically log data regarding each visit you make to our Portals such as your IP address, browser type, referring/exit pages, and operating system. We may use this information to monitor server errors, server administration or to monitor visitor behaviour. Cookies are useful because they allow a website to recognise a user's device and, for instance, remember your preferences and generally improve your online user experience.

Although this Cookies Policy refers to the general term "cookie", which is the main method used by this website to store information, the browser's local storage space is also used for the same purpose and we may use other tracking technologies through this website such as web beacons. As a result, the information included in this Cookie Policy is likewise applicable to all such tracking technologies that we use.

You can find out more about cookies at [www.allaboutcookies.org](http://www.allaboutcookies.org).

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## 2. Why we use cookies?

- To **let you do things on our Portals** – for example, cookies enable you to log in to secure areas of our Portals.
  - To **collect anonymous statistics** – the information collected by cookies enables us to improve our Portals through usage figures and patterns. For example, it is really useful to see which pages of the Portals – and therefore which of our services – are the most popular and how users are interacting with them.
  - To **improve your experience of our website** – for example, to prevent you having to re-enter details when you have already done so, or by ensuring that users can find what they are looking for easily. We may use cookies to allow this website to remember choices you make (such as your username, or the region you are in) and provide enhanced and more personal features. These cookies can also be used to remember changes you have made to text size, fonts and other parts of web pages that you may be able to customise from time to time.
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## 3. What cookies we use?

The table below provides more information about the cookies and other tracking technologies we use and why.

Name of cookie	Owner	Purpose of the cookie	Duration
HelloSign	HelloSign	HelloSign provides digital document signing. The service uses cookies to remember who is signing the document and the specific document that is being signed. Additionally, the HelloSign service uses Google products which store preferences such as your preferred language, and Amazon services which store your current user session via a cookie. More information can be found on <a href="#">the service's privacy page</a>	All persist for as long as the service is in use as part of our investment application process
Intercom support	Intercom	We provide user support to users who are not signed into the platform via a built-in instant messaging service called Intercom. The service uses a cookie to remember the current conversation the user is part of with our support team.	Persists and used while a user is logged out of the platform
Cookie acceptance	Colvestor	We show a banner to allow users to accept our cookie policy. When the user has accepted, we use a cookie to remember the user's choice.	Persists for a year
Google Plus button	Google	We use the Google Plus button to allow users to share our news content on the Google Plus social network.	Persistent
Twitter social buttons and widgets	Twitter	We use the Twitter "Tweet" button to allow users to share our news content on the Twitter social network. We also use Twitter's social widget to display our company Twitter feed.	Persistent
LinkedIn Share Button	LinkedIn	We use the "Share" button to allow users to share our news content on the LinkedIn professional network.	Persistent
Google Analytics	Google	This is a web analytics service which uses cookies to show us how visitors found and explored our Portals, and how we can enhance their experience. It provides us with information about the behaviour of our visitors (for example, how long they stayed on the site, or which petitions are particularly popular) and also tells us how many visitors we have had.	Persistent

#### 4. Website cookie acceptance

By clicking 'accept' when you visited the relevant Portal for the first time you have consented to our use of cookies as updated from time to time. In particular, you consent to cookies being stored on your computer and/or mobile device (unless rejected or disabled by your browser).

## 5. Turning cookies off

Internet browsers normally accept cookies by default. However, most browsers let you turn off either all or third-party cookies. What you are able to do depends on which browser you are using. If you do not accept our use of cookies as set out above, please set your browser to reject cookies. However, please be aware that this may impair or limit your ability to use our website. Specifically 'HelloSign' requires cookies to be in place in order to manage the digital document process. The option to turn off cookies is usually found in the options, settings or preferences menu of your browser or mobile device.

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## 6. Updating our Cookie Policy

We may update our use of cookies from time to time and consequently we may update this Cookies Policy. We therefore recommend that you check this Cookies Policy regularly.

Version: 1 November 2018

ColInvestor Limited