

May 2018

## Your Thames Water update

We recently wrote to you to let you know about our work in your area to divert our water pipe in preparation for the construction of the new High Speed Railway.

Due to unexpected services being discovered we have encountered some engineering difficulties with our work along **Augustus Street** and **Cumberland Market**, this has resulted in a delay to our programme of work.

### When we are working

Our first section of work on **Augustus Street** by the junction of **Cumberland Market** is now due to be complete by the end of September. We are sorry for the delay and thank you for your understanding.

We are soon to move further north on **Albany Street**, working at the northern entrance of **Redhill Street** (opposite Cumberland Place). This work will start on 28 May and is due to be completed early September. We are working in sections along **Albany Street** northwards towards **Gloucester Gate** until early 2019.

### How you are affected

There will continue to be a road closure in place at the junction of **Augustus Street** and **Cumberland Market** and some restrictions to parking, please see on-street signage for parking suspensions and diversions.

There is a footpath closure on **Cumberland Market** outside the Medical Centre with a temporary path in place. The closure is expected to be in place until the end of September. Footpath access will always be maintained to and from properties.

The northern junction to **Redhill Street** will be closed for the duration of our work. Access via the southern junction will remain open. Street parking and residential access will not be affected.

### Traffic diversion

There will continue to be temporary traffic lights on **Albany Street** to maintain two-way traffic. We will make sure our work does not prevent you from getting to and from your homes.

### Getting in touch

For all enquiries about the work Thames Water are doing on behalf of HS2, please use the details below and quote the reference number: BB231005.

Phone: 0800 316 9800 (our lines are always open)

Email: [customer.feedback@thameswater.co.uk](mailto:customer.feedback@thameswater.co.uk)

Online: [www.thameswater.co.uk/contactus](http://www.thameswater.co.uk/contactus)

### Community drop-in event

**Wednesday 23 May**  
**5pm-7pm**

**Steve Smith Hall, Redhill Street**

**Please come and meet the construction team to discuss our works**

### Duration of works

- Augustus Street by the junction of Cumberland Market due to be complete by the end of September
- Albany Street between Redhill Street and Gloucester Gate due to complete in early 2019

### What to expect

- Closure of the junction of Augustus Street and Cumberland Market, & footpath closure on Cumberland Market outside the Medical Centre
- Some parking bays will be suspended
- Closure of the northern junction to Redhill Street
- Bus stop on Albany Street, near the junction with Redhill Street to be suspended. A temporary stop will likely be installed further north
- Working hours are 8am to 6pm, Monday to Friday and 8am to 1pm on Saturdays. We may need to carry out essential work outside of these times and will notify you before we start
- Rolling, single-lane closure on Albany Street

For more information contact the HS2 helpline (available 24/7) on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk). Visit our website at [gov.uk/hs2](http://gov.uk/hs2)

High Speed Two (HS2) Limited  
Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA

Produced by Thames Water  
on behalf of HS2 Ltd

Ref. No. BB231005

## If you have any questions or if you would like to find out more, you can get in touch at:

✉ **Write to:** HS2 Helpdesk, 2 Snowhill, Queensway, Birmingham, B4 6GA

✉ **Email:** [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

☎ **Telephone:** 08081 434 434

☎ **Minicom:** 08081 434 434

### Alternative Formats

Please contact us if you would like a free copy of this letter in:

- Large print
- Braille
- Audio

### HS2 in Camden:

[Please visit us at our community drop-in centre which is currently located at the former Senator Group Building, 11-13 Melton Street, London NW1 2EA \(opposite Euston Station\). In June we will move to our new centre at the National Temperance Hospital site.](#)

Our opening hours are as follows:

Tuesday and Wednesday: 10am-4pm

Thursday: 4pm-8pm

First Saturday of every month: 10am-2pm

Call in for more information on HS2 in your area.

To receive updates on HS2 in the Camden area, sign up on our dedicated website, and then click 'Opt in to receive news alerts' at: [www.hs2inCamden.co.uk](http://www.hs2inCamden.co.uk)