

Information about the new General Data Protection Regulation (GDPR) - NHSmail



Dear NHSmail user,

General Data Protection Regulation (GDPR) comes into effect on 25 May 2018. We wanted to let you know how the NHSmail Live Service uses your data in compliance with this new legislation.

Please read the [‘GDPR’ section](#) on the NHSmail Portal and see the recently published documentation which includes:

- [Transparency Information](#): How personal data is processed within the NHSmail Live Service in England.
- [Frequently asked questions on GDPR](#): Additional information and general queries on GDPR.

Those responsible for completing their own local Transparency Information in relation to NHSmail can use the [Data Protection Impact Assessment](#) (DPIA). The DPIA provides evidence to support NHS Digital’s compliance with the Data Protection principles.

Further information about GDPR is also available on [NHS Digital’s website](#) and the [Information Commissioner’s Office](#) (ICO) website.

This mailbox is not monitored so please do not respond to this email.

Best wishes
The NHSmail team

The NHSmail Portal help pages are available at <https://portal.nhs.net/Help/>. If you need additional help, the NHSmail helpdesk is available 24 hours a day, 7 days a week on 0333 200 1133 or helpdesk@nhs.net

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