

NHSmail

Enabling collaboration across health and social care



Local Administrator (LA) bulletin – 1 May 2018

Please note this information is correct at the time of publishing

General Data Protection Regulation (GDPR)

The GDPR legislation comes into force on 25 May 2018. We are looking to hold a webinar for Local Administrators, specifically focusing on GDPR, in May 2018. All NHSmail supporting policy and guidance documentation is being updated and further details will be covered in the GDPR webinar. Please note the GDPR webinar will replace the usual Local Administrator webinars for April and May 2018.

We have a GDPR placeholder section on the Portal help pages, which will be updated in the coming weeks.

Service updates

Last Portal release

The last [release](#) was on 13 April 2018, covering some new functionality and defect fixes.

Resource mailboxes

The functionality on resource mailboxes is in scope to be enabled in the next Portal release. Any urgent requests, prior to this going live, should be sent to helpdesk@nhs.net

BT Domain Name Service (DNS) change

Changes will take place with the data centres that BT use between 18 May 2018 and 15 June 2018. Users should be unaffected by this however, should any network problems be experienced please call the BT Continuing Orders service desk on 0800 0850503.

Data Security and Protection Toolkit (DSPT)

From 2018 / 2019, all organisations that have access to NHS patient data and systems must use the [Data Security and Protection Toolkit](#) to provide assurance that they are practising good data security and that personal information is handled correctly. The DSPT is the successor framework to the Information Governance (IG) Toolkit. IG Toolkit administrators will be contacted, with details of how to log in to the new DSPT, during April 2018.

Office 365 Hybrid – Azure Active Directory milestone complete

The first phase of the Office 365 (O365) Hybrid project to integrate Microsoft Azure Active Directory is now complete. NHSmail is now actively synchronising 1.9 million directory items to the Microsoft Cloud, one of the largest Azure AD deployments in the world.

The synchronisation primarily enables single sign on between NHSmail and Office 365. It also supports organisations that wish to enable login to other applications that support single sign on using NHSmail credentials. This is a significant milestone in the development of the NHSmail service as part of our vision to enable greater collaboration across the health and care system, as well as with the wider public sector. Once testing of this functionality has been completed, more details will be made available on how this service works and how to use it.

General service information - reminders

Anti-spoofing

A guide providing information on the [spoofing controls on the NHSmail service](#) is available on the NHSmail Portal help pages. The functionality enabling applications to use the open standard email protocols SMTP / POP / IMAP over the internet is now in place, following the Portal release on 13 April 2018. The [Applications Guide](#) has been uplifted and provides further details on how to enable this for user accounts.

Microsoft Outlook calendar settings

As we move closer to offering other organisations the facility to federate with NHSmail, please can you remind your users to be mindful of their default calendar settings and the information that is contained within their calendars.

helpdesk@nhs.net
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Contacts for further help

NHSmal helpdesk: 0333 200 1133 / helpdesk@nhs.net
Relay helpdesk: 0333 200 4333 / relayhelpdesk@nhs.net
General feedback: feedback@nhs.net
Service status: <http://nww.hscic.gov.uk/servicemanagement/status>
(N3 / HSCN only)
NHSmal Portal help pages: <https://portal.nhs.net/Help/>

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