Virtual Multi-Disciplinary Teams
Leeds City-Wide Summary Case Study
Virtual MDTs: Yeadon

Virtual Multi-Disciplinary Team (MDT) Meetings provide a vital touch-point for clinical teams across disciplines to review their patients. The MDT enables clinicians to gather a second opinion on their most complex patients and promotes greater collaboration between services.

Where historically MDT meetings have taken place face-to-face, the team at Yeadon has proven the benefits of making these virtual, using Skype for Business on the NHSmail platform; the benefits demonstrated include:

- Increased cross-discipline attendance enabling better decision-making
- Improved productivity through smarter scheduling of attendance
- Reduced travel costs through remote access to the MDT Meeting
- More seamless, real-time communication outside the MDT

Can neighborhood teams better co-ordinate care of patients with the use of Skype for Business video conferencing?

**Key lessons**

- Advanced preparation of the MDT roster is required to make the best of participants’ time; this may require dedicated admin resource.

- The hardware available to users will greatly impact the end user experience; investment and piloting is required to deliver the best experience.

- Skype for Business user interface is easy to use and users naturally found other use cases to get further value from technology; behaviour should be encouraged through communicating the benefits of the technology to clinical and operational teams in meaningful, tangible terms.
The NHSmail Skype for Business service enables secure communication and collaboration within, between, and outside of NHS organisations and is accessible via mobile and desktop applications.

Audio and Video Conferencing provides users with the tools to:

1. Connect instantly with colleagues via an audio or video call
2. See the availability of colleagues updated by their Outlook calendar status
3. Communicate securely on the move using the Skype for Business mobile application
4. Share live images of desktop content and use collaborative tools such as whiteboard or polls

Why NHSmail?

1. Common secure platform across the geography
2. Supports multiple collaboration use cases
3. Designed, delivered and managed for health and care

Communication re-imagined for health and care...

Delivering *Instant Expert* service models across STPs to reduce pressure on urgent care

Supporting virtual peer review and collaboration across healthcare sites to improve productivity and reduce travel costs

Enabling digital coaching and teaching for educators across the country
Thank you to all partners in delivering the Virtual MDT Pilot at Yeadon:

- Leeds Community Healthcare NHS Trust
- Leeds Teaching Hospitals NHS Trust
- Leeds & York Partnership NHS Foundation Trust
- NHS Leeds North CCG
- NHS Leeds West CCG
- Leeds City Council
- NHS Digital
- Accenture