






NHSmail Skype for Business


Instant Messaging and Presence (Core Services)

 View colleagues' availability based on a user's diary


 Send instant messages to other users of Skype for Business (NHSmail and federated organisations)


 Manage contacts from one screen and view their location


Dial-in conferencing (Top-up Service)

 Schedule a dial-in conference with a unique entry pin to enable your participants to join by phone


Benefits of NHSmail Skype for Business


 The NHSmail service is approved for clinical use and is the national collaboration platform designed for health and care


 Improved efficiency and ways of working. Use Skype for Business Meetings to improve communication and collaboration between teams, departments and across organisational boundaries


 New users will require little training as Skype for Business is easy and intuitive to use with a similar look to the consumer version of Skype


Audio and Video calls and conferencing (Top-up Services)


 Connect with peers one-to-one via audio or video call


 Collaborate with up to 250 people via audio or video conferencing


 Quickly schedule meetings with flexible access management for additional security control

 Work collaboratively on documents through desktop and application sharing

 Draft ideas together using a shared whiteboarding space

 Virtual teams can work from where they are, whenever they need it. Stay in touch, share information, and make clinical decisions quicker by enabling teams to connect through the free mobile application

 Improved quality of care through real-time access to expertise. Use video calls to enable coaching and consultation via video link

 Organisations can federate local Skype instances with NHSmail, enabling seamless presence, instant messaging and audio/video functionality between users of NHSmail and those using Skype on O365 / deployed locally

Sign up

Instant Messaging and Presence

To sign up for the centrally-funded, core capabilities of NHSmail contact your local IT department.

[Guidance is available.](#)

Audio and Video Conferencing

If you are an existing NHSmail user and are considering signing up to the locally-funded, top up services, contact the [NHSmail team](#).

To find out more please visit the [NHSmail Portal](#)