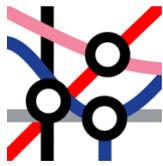


Connected Data London Terms & Conditions



1. What these terms cover. These are the terms and conditions which apply when registering and purchasing a ticket for Connected Data London and when attending Connected Data London. Please read these terms carefully before registering with us.

2. Who we are. Connected Data is a trademarked and wholly-owned brand of Neural Alpha Ltd., located at 4B Union Court, 20-22 Union Road, London SW4 6JP. In these terms, any reference to "Connected Data", "Connected Data London", "we" or "us" also includes and will read as reference to Neural Alpha Ltd. As such, all these terms also apply to and indemnify Neural Alpha Ltd. and all its subsidiaries and affiliates.

3. Registration. Our acceptance of a registration will take place when we send you an email to confirm your registration has been successful, at which point a contract will be formed between us and the registration fees will become due.

4. Refund and ticket policy. Please note that cancellations for Connected Data London must be submitted in writing (e.g. email or letter) to ensure a refund.

The refund amount will be determined as below:

- Cancellations made 60 days prior to event will receive a 75% refund on the ticketed price.
- Cancellations made 30 days prior to event will receive a 50% refund on the ticketed price.
- Cancellations made 15 days prior to event will receive a 25% refund on the ticketed price.
- Due to venue catering and booking commitments, cancellations made within 15 days of the event cannot be refunded. Refund amounts do not include payment fees which are not recoverable from the payment system provider.

5. Badge-Sharing is Not Allowed. It is prohibited for attendees to share badges/registrations. Conference participants violating this policy may be sanctioned or expelled from the conference without a refund at the discretion of the conference organisers (booth passes issued to exhibitors are exempt from this policy).

6. Badges Are Non-Replaceable. Badges are non-replaceable. Connected Data London is not responsible for replacement of any lost or stolen badges

7. Bring your ID. Prepaid badges can be picked up from the Connected Data London registration table at the conference location (badges are sorted by FIRST name). In order to pick up a badge, attendees must present a valid photo-identification (ID). Badges have to be picked up in person and will only be handed to the person identifying him-or herself as the individual to whom the badge was issued.

8. Pre-Paid Access Only. Only badges/registrations that have been paid in full will be available for pick up. Only participants who have paid for the conference in full will be admitted. Lastminute credit card payments can be processed on-site.

9. Limited Conference Access. Only participants with valid, Connected Data London-issued badges are allowed access into the Connected Data London conference areas or into Connected Data London social events (on-and off-site). Participants with exhibit-only access are not allowed into sessions. Participants with limited access passes (i.e. limited to specific locations and/or duration) may only access Connected Data London according to the pass limitations. All Connected Data London participants are required to wear their badges for the duration of Connected Data London in a way that allows for their badge to be legible and visible at all times. Conference participants violating any part of this policy may be sanctioned or expelled from the conference without a refund at the discretion of the conference organisers. Connected Data London reserves the right to reasonably refuse registration or admission to anyone for any reason. If Connected Data London cancels a registration for a reason which is not attributable to the registrant, we will provide a full refund.

10. Event Cancellations & Changes. We reserve the right to cancel, postpone or relocate one or multiple Connected Data conferences or social events or any other Neural Alpha Ltd. event at our sole discretion. If we cancel or postpone the conference, we will use reasonable efforts to reschedule it within eighteen (18) months from its original start date. The rescheduled event may not be in the same location/ same city. Registration fees paid by registrants for a cancelled or postponed conference shall be applicable to the rescheduled conference on equivalent monetary basis. In the event that we are not able to reschedule the cancelled conference, registrants will be offered a refund. Connected Data London is not responsible for incurred expenses such as - but not limited to - airline tickets, hotel costs, other tickets or payments, or any related or associated costs, fees, penalties, losses or expenses registrants may incur or have incurred as a result of any trip cancellations or changes. Conference dates and locations are subject to change. Connected Data London reserves the right to change any and all speakers or instructors without notice.

11. Payment Information. Only participants who have paid for the conference in full will be admitted (see “ Badge Pick-up and Pre-Payment” section of this document). The registration fees are subject to taxes as applicable and stated. Connected Data London complies with all local tax requirements and regulations. It is the registrant’s responsibility to comply with his/her own respective tax laws. We accept Bank transfer, and major credit cards. You may pay online or contact us to request pay-by phone or invoice payment. A payment charged to your credit card is processed in GBP. We are not responsible for any discrepancies between bank exchange rates, bank card exchange rates, foreign bank transaction fees, internet posted exchange rates, etc. Cheques & Money Orders are not currently accepted online.

12. Anti-Harassment Policy. As the host of Connected Data London, Neural Alpha Ltd. is dedicated to providing a harassment-free conference experience for everyone. We do not tolerate harassment of conference participants in any form. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at our discretion.

Harassment includes unwelcome or hostile behaviour, including speech that intimidates, creates discomfort, or interferes with a person's participation or opportunity for participation, in our conference. Harassment includes, but is not limited to:

- o Verbal comments that reinforce social structures of domination, such as those related to gender, gender identity and expression, sexual orientation, disability, physical appearance, body size, race, age or religion.

- Adult risqué, obscene or sexual images in public spaces
- Deliberate intimidation, stalking, or following
- Harassing photography or recording
- Sustained disruption of talks or other events
- Inappropriate physical contact
- Unwelcome attention, unsolicited and unwelcome sexual advances, requests for sexual favors, or other verbal or physical conduct of a sexual nature
- Advocating for, or encouraging, any of the above behavior

Retaliation for reporting any incidents of harassment, or perceived harassment, for making any complaints of harassment, or participating in any investigation of incidents of harassment, or perceived harassment is also strictly prohibited.

Enforcement

Participants asked to stop any harassing behaviour must comply immediately. If a participant engages in harassing or disruptive behaviour, we may take any actions to keep the event a welcoming environment for all participants. This includes, without limitation, warning the offender or expulsion from the conference with no refund.

We may take action to redress anything that we determine in our discretion is designed to, or with the clear impact of, disrupting the event or making the environment hostile for any participants. We may notify law enforcement authorities as we see fit.

We expect participants to follow these rules at all event venues and event-related social activities. A response that the participant was “just joking,” or “teasing,” or being “playful,” will not be accepted.

Reporting

If someone engages in any harassing behaviour or makes you or anyone else feel unsafe or unwelcome, please report it as soon as possible. Conference staff can be identified by t-shirts and staff badges. You can make a report either personally or anonymously as follows.

You can make a personal report by:

- Emailing info@connected-data.london
- Contacting a conference staff member, identified by STAFF badges, buttons, or shirts.

When taking a personal report, our staff will use reasonable efforts to ensure you cannot be overheard. They may involve other event staff to ensure your report is managed properly.

Our staff is instructed to handle report intake as respectfully as possible, and you can bring someone to support you. You won't be asked to confront anyone and we won't tell anyone who you are.

Our team will be happy to help you contact hotel/venue security, local law enforcement, local support services, provide escorts, or otherwise reasonably assist you to feel safe for the duration of the event. We value your attendance.

Connected Data London staff

info@connected-data.london

This anti-harassment policy is based on the example policy from the [Geek Feminism wiki](#), created by the Ada Initiative and other volunteers.

13. Photography & Video of You. Throughout the event, you will see photographers and videographers capturing and documenting Connected Data London. It's possible that you will appear in some of those photos/videos, which are used for future marketing, as discussed below. We also encourage attendees to share their conference experiences via their own photos on social media. If you have any concerns, please speak directly with any photographer. By participating in Connected Data London, you hereby grant Connected Data London the exclusive and unlimited right to use, reuse, publicly display, publish and/or re-publish, in any manner or medium, now or later developed, your name, likeness and any and all video, photographic or other images of you taken by or on behalf of Connected Data London or its attendees for the purpose of illustrating, advertising and promoting Connected Data London. You understand you will not be compensated in any way for any of these uses or have any right to examine or approve these uses and agree to release Connected Data London from all claims and liability relating to the use of your name, likeness, photograph, image or statement. Connected Data London has the right to change, modify or alter this material in any way without your prior permission and you hereby waive any and all rights with respect to such changes, modifications or alterations. The foregoing permission and release shall inure to the benefit of the assigns, licensees and legal representatives of Connected Data London.

14. Use of Internet / Wifi. All participants agree to use the conference-provided internet/wifi only for purposes that are permitted by law. Participants acknowledge that they understand that their use of the internet will be over an open and unsecured network and the safety and privacy of communications and transactions cannot be guaranteed. Bandwidth provided will accommodate general email, but it will not support downloading heavy files or streaming video.

15. Speaker's Own Opinion. Connected Data London do not endorse any opinions, statements or presentations made by speakers, sponsors, attendees, guests or other participants of the conference. These statements solely reflect the opinion of the respective speaker. Connected Data London cannot be held liable or responsible for these statements. However, if statements made by a speaker violate Connected Data London's Code of Conduct (see below), we request that our staff be immediately notified so that this can be addressed and necessary steps can be taken per our policy.

16. Volunteers & Temps. Connected Data London relies on the help of some volunteers and temps to host the conference. Volunteers and temporary staff are not employees or staff of Connected Data

London. As such, Connected Data London cannot be held responsible for their actions, beliefs or statements. However, if you hear any inappropriate statements or see inappropriate behaviour, please bring it immediately to the attention of the Connected Data London staff at the info booth/ registration desk.

17. Liability. Connected Data London assumes no responsibility or liability for any loss or damage which arise as a result of any use of the facilities or services provided at Connected Data London, or for any use of or reliance on any content displayed on our website. This includes - but is not limited to - the main conference venue, possible off-site Connected Data London-related events, suppliers, vendors, exhibitors, sponsors, speakers, guests, volunteers, staff, other participants, hotels and transportation services. In particular, Connected Data London will not be liable for any loss of profits, loss of business, business interruption, or loss of business opportunity, or for any delays caused by an event outside of our control. Connected Data London does not exclude or limit our liability where it would be unlawful to do so, including for any death or personal injury caused by our negligence.

18. Theft & Loss. Connected Data London will not be responsible for loss or theft of your property of any kind during the Connected Data London. This includes but is not limited to items left unattended in hotel rooms, at exhibitor tables, personal items left in session rooms or workshop rooms or coats and jackets left on coat racks. Please ensure you keep personal belongings with you at all time. However, should you have lost an item, please check with the Connected Data London info booth in case your item has been turned in.

19. Legal Drinking Age & Alcohol Consumption. By attending Connected Data London, you confirm that you are older than the UK minimum legal drinking age. Neural Alpha Ltd. and Connected Data London will not assume any responsibility or liability for under-age alcohol consumption or the effects of alcohol consumption in general. Anyone attending this conference releases Connected Data London / Neural Alpha Ltd. from any and all claims that may arise out of alcohol consumption at this conference, at conference-related events or the travel to/from the conference.

20. Food Allergies. Severe food allergies must be brought to the attention of the conference staff DURING the registration process to attend Connected Data London (see email address on the bottom). Connected Data London staff will attempt to accommodate such allergies as reasonably possible. Food allergies that are brought to the attention of conference staff AFTER the purchase of a Connected Data London conference ticket will be accommodated if reasonably possible, but will under no circumstance be a reason for a refund of the conference ticket. Connected Data London will not assume any responsibility to accommodate severe food allergies where such allergies have not been fully communicated to Connected Data London within a reasonable time in advance of the Connected Data London event.

21. Emergencies. In case of an emergency during the conference or during an off-site conference-related event, please follow the instructions from venue staff and venue announcements.

22. Copyrights & Trademarks. Product and brand names remain the registered trademarks of the respective companies. Connected Data London is a private event of Neural Alpha Ltd., and Connected Data holds all trademarks and copyrights for the content of the conference. No use of the Connected Data London or Connected Data trademarks is permitted without our prior written approval.

23. Privacy. We do not sell, trade or rent your information to other parties unless we have first obtained your consent. Your personal information will be used only by the Neural Alpha Ltd.-owned websites and conferences, which currently include only Connected Data London and InfoQ. Examples of how we use your information internally include conference updates and discounts,

solicit your feedback, provide you with early access to conference videos, resolve accounting issues, resolve hotel room block questions or to determine popularity of a topic or speaker. Should you personally volunteer your information to a Connected Data London sponsor or exhibitor (i.e. by allowing your badge to be scanned), you are agreeing to be contacted by that specific sponsor/exhibitor. Connected Data London does not give sponsors/exhibitors access to our attendee list. By using our site and registering/attending Connected Data London, you consent to such processing and you warrant that all data provided by you is accurate.

24. **Badge Scanning.** Connected Data London conference badges include a QR code that can be read by the use of a QR code reader used by exhibitors. The information encoded in the QR code includes your name, title, company and contact information. Neural Alpha Ltd. (which owns Connected Data London) may also use contact information to keep you informed of relevant Neural Alpha Ltd. content and Neural Alpha Ltd. conferences. However, Neural Alpha Ltd. does not disclose information collected through QR code scanning to outside parties and does not use it to track attendance or use it before/ after/ outside the conference itself. We are required to disclose your registration information if we are asked by the law or the courts to do so.

25. **Third parties.** These terms are between us and the business registrant and no other person shall have any rights to enforce any of its terms.

26. **Governing Law.** These terms are governed by the laws of England & Wales.

27. **Policy Modifications.** We reserve the right to change these Connected Data London Terms at any time. Every time you wish to use our site or register with us, please check these terms to ensure you understand the terms that apply at that time.

28. **Contact Us.** If you have questions about Connected Data London Terms of Participation and/or would like to contact us, please email us at info@connected-data.london