



Getting Started

Corti's technology offers your organization the opportunity to be positioned among the innovators of the global emergency services market by facilitating your dispatchers to outperform global benchmarks.

1. Project Introduction

Exploring how Corti can enhance your emergency department based on your specific needs and requirements.

2. Data Sharing

Preparing for data sharing between your emergency department and Corti. We use historical call audio and metadata to train our AI models, taking great care to protect personal data and comply with data privacy regulations.

3. Trial

Demonstrating how effective Corti can be for your emergency department, using your historical call data.

4. Contract

Agreeing on final terms for implementation of Corti, including End User License Agreement and Service Level Agreement.

5. Final Implementation

Implementing Corti at your emergency department and helping to prepare your dispatchers to use the Corti solution.



Corti's technology is anchored in human experience and is built as a symbiotic decision-support system. Corti's AI leverages historical data and artificial neural networks to understand context and patterns in critical conversations. Corti's solution has been developed in close collaboration with the world's leading EMS departments and is fine-tuned to provide a highly-optimized workflow.

To test Corti before going live, we offer a test on historical data without alerting or disturbing dispatchers.

Starting the test.

We start by signing an NDA, a DPA, and a Project Contract to ensure that all parties are protected and aligned.

To conduct the test, we need at least one year of historic call data, tagged with cardiac arrests. Tags need to be very accurate, as even small mistakes can be detrimental to achieving correct results.

When the dataset has been cleaned and tested, Corti's data team arrives on-premise to do a walkthrough of the calls with your QA manager to locate any discrepancies in the data. Our data team will continue to work on the data until we have reliable results to produce a final test report. This can take between 4-8 weeks.

If the results are as impressive and exciting as expected, we move on to finalizing a contract before initiating live implementation.

Data security is a top priority.

Security is ensured through data encryption using FIPS-approved encryption standards. Data is stored in an AES256-encrypted database, which is protected by multi-factor authentication with full-access audit logging. Corti's devices ensure that we do not disturb the local IT environment, as Corti's solution is completely self-contained and poses no risk of influencing key systems.

For more information, contact info@corti.ai.

Ideal Dataset

- 1 year of historical emergency calls.
- Metadata with tags for cardiac arrests (OHCA).
- Access through a secure private cloud, GovCloud, or through a secure VPN.