Welcome to *the hub*

A platform for everyone with a professional or personal interest in patient safety to share and learn from one another.

Join *the hub*

Learn
Search our content-rich library for resources, tools, videos and much more

Discover content

Share
Share your knowledge, ideas and experiences

Share knowledge

Communities
Join our communities to start discussions and make new contacts

Join discussions

News
Keep up to date with the latest patient safety news

Read updates

the hub launch
An introduction to *the hub*
October 2019

patient **safety** learning

What is the purpose of *the hub*?

the hub is at the heart of a necessary transformation of how patient safety is addressed across health and social care systems, with recent analysis suggesting we may fail to save around 11,000 lives a year due to safety concerns (Hogan et al, in NHS Improvement. July 2019. The NHS Patient Safety Strategy: Safer culture, safer systems, safer patients, p.3).

the hub gives everyone interested in patient safety:

- A chance to share what they know
- A place to find answers to questions
- An opportunity to discuss thinking and issues with peers
- A resource of new ideas, stories and and tools
- A space for collaborating on innovative solutions
- A way to catch up on patient safety news, issues and events

What is *the hub*?

- A knowledge repository for patient safety; resources and topics personalised for each user.

- Anyone registered can share content on *the hub*.

- Communities for people to discuss relevant patient safety issues, ideas, and to collaborate.

- Current patient safety news for UK and internationally.

- Calendars of upcoming events.

the hub is a platform for everyone to use and to own. Patient Safety Learning will contribute some content, but our aspiration is that most content will come from users.

How is it different to other websites?

the hub is innovative in that it combines both a knowledge repository with a set of communities focusing specifically on patient safety.

Patient Safety Learning will keep the content fresh and of high quality. It will actively moderate all postings into the knowledge area with a team of people, consisting of a lead editor, content facilitator and a content moderator. We have experts who are solely dedicated to the refinement, maintenance and quality aspects of *the hub*.

It's free for everyone

Unlike some other sites that focus on patient safety and quality, *the hub* is free for everyone.

the hub is intended for anyone who has a personal or professional interest in patient safety - clinicians, patient safety experts, patients, researchers, policy makers, politicians, journalists… everyone.

How can I register?

Membership is free and anyone can register:
www.pslhub.org/register

Stories being shared on *the hub*

A wide variety of media and information can be shared and found on *the hub*. Here are some of our favourite current examples. You can find the full stories by visiting *the hub*.

'Why investigate?' - blog by *the hub* topic leader Dr Martin Langham

Martin is founder of the Human Factors group at the University of Sussex, which became User Perspective Ltd in 2003. 'Why investigate' is the first in a series of blogs. He challenges conventional approaches and the reasons for investigating unsafe care. His next blog will look at understanding where evidence comes from so we can know who should collect it. We know that the quality of investigations is hugely variable and not all investigations lead to learning and action to improve care.

'Nurse-led use of technology to enable better care' - an example of good practice, Homerton University Hospital Action Card App

This article tells how Homerton University Hospital worked with some of its closest suppliers to develop a digital health tech app. The journey began with action cards for sepsis, expanded to other topics, and then

began developing into a smart phone app used Trust-wide, with the primary goal of addressing high-risk incidents within the Trust. Providing details of this award-winning approach and how to implement it more widely will improve safety, support staff and should save lives.

'Recognising sepsis' - video by *the hub* topic leader, Dr Ron Daniels and a video interview with David Carson, who survived sepsis twice, and his wife, Margaret.

Dr Ron Daniels is the Founder of The UK Sepsis Trust. Released on World Sepsis Day, Ron's video, recorded specially for *the hub*, addresses the importance of recognising sepsis quickly and acting early, not only to save lives but also to improve the quality of the lives we do save. Our interview with David (a twice-survivor of sepsis) and Margaret Carson, released on World Patient Safety Day, helps us to see how things have improved over the years, and what more needs to be done.

'Models of good practice for patient engagement in patient safety' - a community discussion

One of many examples of conversations currently taking place in *the hub* Community area. In this area of *the hub*, members can raise questions, generate discussions and make new contacts.

'Why we need courage to keep our patients safe' - an anonymous blog

An insightful blog from a nurse on the frontline. Patient Safety Learning published the blog anonymously. Read it to see why, and why nurses and doctors need courage in their everyday working lives.

Take-up of *the hub* has been very positive already

An average week (11-17 September 2019):

171 unique visitors

277 total visits

8m average time/session on the site - an excellent average for a new site, demonstrating rich content

24% increase in sessions and **11%** increase in individuals of *the hub*, compared to the previous week

Month of September:

430 unique visitors

788 total visits

users mostly from the **UK**, followed by **USA** and **Australia**, plus users from other countries, such as Germany and Canada - unexpected but pleasing international interest ahead of the official launch

Since launching in beta in July 2019:

309 people have registered

683 pages of content

On the first World Patient Safety Day (17/09/2019):

58% of users were new

42% return users

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