

# Care Quality Commission

## Inspection Evidence Table

### King Street Surgery (1-542204999)

Inspection date: 08 December 2021

Date of data download: 03 December 2021

## Overall rating: Good

### Safe

### Rating: Good

At the previous inspection on 25 November 2019, the practice was rated as requires improvement for providing safe services because:

- A record of staff vaccinations was not held.
- The practice had not completed a fire drill in more than six months. This was against the practice's fire safety policy.
- There was limited oversight of the prescribing practices of non-medical prescribers.
- The practice did not hold the full list of emergency medicines.

At the December 2021, the practice was rated as good for providing safe services because:

- Records of staff vaccinations were in place.
- Fire drills had been completed in line with the fire safety policy.
- Audits had taken place of the prescribing practices of non-medical prescribers.
- A stock of emergency medicines was held at the practices three sites.

### Safety systems and processes

**The practice had clear systems, practices and processes to keep people safe and safeguarded from abuse.**

Recruitment systems	Y/N/Partial
Staff vaccination was maintained in line with current Public Health England (PHE) guidance if relevant to role.	Y
Explanation of any answers and additional evidence: At the November 2019 inspection, the practice did not have a system in place to record staff vaccination history. At the December 2021 inspection, the practice had a policy in place that outlined the process for ensuring staff were vaccinated in line with PHE guidance. Electronic records were kept of staff's vaccination history. The practice made use of an occupational health provider to support them with staff vaccinations.	

<b>Safety systems and records</b>	<b>Y/N/Partial</b>
There was a fire procedure.	Y
<p>Explanation of any answers and additional evidence:</p> <p>At the November 2019 inspection, the practice fire policy stated that fire drills would be held every six months. However, there had been a delay in conducting a fire drill.</p> <p>At the December 2021 inspection, the practice provided evidence that a fire drill had taken place at the main location and two branch sites in November 2021. The time taken to evacuate the premises was recorded and learning points from each drill were identified. For example, it was identified that the practice needed more fire wardens to assist staff and patients in the event of a fire.</p>	

## **Appropriate and safe use of medicines**

### **The practice had systems for the appropriate and safe use of medicines, including medicines optimisation**

<b>Medicines management</b>	<b>Y/N/Partial</b>
The practice could demonstrate the prescribing competence of non-medical prescribers, and there was regular review of their prescribing practice supported by clinical supervision or peer review.	Y
The practice held appropriate emergency medicines, risk assessments were in place to determine the range of medicines held, and a system was in place to monitor stock levels and expiry dates.	Y
<p>Explanation of any answers and additional evidence:</p> <p>At the November 2019 inspection,</p> <ul style="list-style-type: none"> <li>the practice did not have an oversight of the prescribing competence of non-medical prescribers.</li> <li>the practice did not hold the full range of recommended emergency medicines and had not completed a risk assessment to mitigate this.</li> </ul> <p>At the December 2021 inspection,</p> <ul style="list-style-type: none"> <li>the practice had conducted audits of the prescribing competence of the non-medical prescribers working in the practice. A review was made of a sample of consultations and best practice and areas for improvement were identified.</li> <li>the practice held the full range of recommended emergency medicines at all three sites. Logs were kept of the medicines held and a check was made each month to check there was sufficient stock and they had not past their expiry date.</li> </ul>	