

Care Quality Commission

Inspection Evidence Table

Kensington Street Surgery Practice (1-3053963824)

Inspection date: 18 April 2018

Date of data download: 17 April 2018

Safe

Safety systems and processes

Source
The practice reviewed the stock of medical supplies monthly to ensure items such as blood bottles and swabs were in date and recorded this. The practice had also reviewed the amount of stock which was stored.

Safety Records	
Actions were identified and completed. Following the breach of regulation found at the inspection on 3 May 2017 which related to the storage and management of vaccines, the practice had responded with an action plan which involved the raising of a significant event. This significant event was then reviewed with the staff team at staff meetings and an information giving session discussed best practice. We saw documented evidence of this.	Yes

Infection control	
The provider acted on any issues identified	Yes
Detail:	
The practice had implemented cleaning schedules for multi-patient use clinical equipment.	
The practice reviewed the stock of medical supplies monthly to ensure they were in date and this was recorded.	
The practice manager told us they were looking to increase management oversight of the general cleaning schedules as a way of continuous improvement.	

Medicine Management	
Medicines that required refrigeration were appropriately stored, monitored and transported in line with PHE guidance to ensure they remained safe and effective in use.	Yes
On the day of inspection we reviewed two fridges containing vaccines at the practice. We found that the temperatures were regularly monitored and action was taken to ensure the efficacy of the vaccines if the temperature was found to be outside the recommended range (+2 degrees Celsius to +8 degrees Celsius)	

Track record on safety and lessons learned and improvements made

Significant events	
There was a system for recording and acting on significant events	Yes
There was evidence of learning and dissemination of information	Yes

Example(s) of significant events recorded and actions by the practice;

Event	Specific action taken
On the inspection of 3 May 2017, temperature ranges of the fridges within the practice were found to be outside the recommend range.	The practice had responded to the inspection, with an action plan which involved the raising of a significant event. This significant event was then reviewed with the staff team at staff meetings and an information giving session discussed best practice.

Notes: CQC GP Insight

GP Insight assesses a practice's data against all the other practices in England. We assess relative performance for the majority of indicators using a z-score, a statistical tool which shows the deviation from the England average. It gives us a statistical measurement of a practice's performance in relation to the England average, and measures this in standard deviations. We calculate a z-score for each indicator, thereby highlighting the practices which significantly vary from the England average (in either a positive or negative direction). We consider that z-scores which are +2 or more or -2 or less are at significant levels, warranting further enquiry.

N.B. Not all indicators are part of the GP insight set and those that aren't will not have a variation band.

The following language is used for banding variation:

- Significant variation (positive)
- Variation (positive)

- Comparable to other practices
- Variation (negative)
- Significant variation (negative)

Note: for the following indicators the variation bands are different:

- Child Immunisation indicators. These are scored against the World Health Organisation target of 95%.

It is important to note that z-scores are not a judgement in themselves, but will prompt further enquiry, as part of our ongoing monitoring of GP practices.

Guidance and Frequently Asked Questions on GP Insight can be found on the following link: <http://www.cqc.org.uk/what-we-do/how-we-use-information/monitoring-gp>

