

# Care Quality Commission

## Inspection Evidence Table

### Stovell House Surgery (1-542658973)

Inspection date: 13 December 2018

Date of data download: 10 December 2018

**Overall rating: Good**

**Safe**

**Rating: Good**

Medicines management	Y/N/Partial
The practice held appropriate emergency medicines, risk assessments were in place to determine the range of medicines held, and a system was in place to monitor stock levels and expiry dates.	Y

**Track record on safety and lessons learned and improvements made**

**The practice learned and made improvements when things went wrong.**

Significant events	Y/N/Partial
The practice monitored and reviewed safety using information from a variety of sources.	Y
Staff knew how to identify and report concerns, safety incidents and near misses.	Y
There was a system for recording and acting on significant events.	Y
Staff understood how to raise concerns and report incidents both internally and externally.	Y
There was evidence of learning and dissemination of information.	Y
Number of events recorded in last 12 months:	17
Number of events that required action:	17

Example(s) of significant events recorded and actions by the practice.

Event	Specific action taken
The practice found that four home visits were recorded in error from two days before. Duty doctor checked and found that the home visits were entered in error before a visit was made.	<ul style="list-style-type: none"><li>All home visits to be checked before a visit is made.</li></ul>

Safety alerts	Y/N/Partial
There was a system for recording and acting on safety alerts.	Y
Staff understood how to deal with alerts.	Y