

Care Quality Commission

Inspection Evidence Table

The Corner Surgery - Dr Mulla (1-571367531)

Inspection date: 24 January 2019

Date of data download: 05 February 2019

Overall rating: Good

Please note: Any Quality Outcomes Framework (QOF) data relates to 2017/18.

Safe

Rating: Good

Safety systems and processes

Recruitment systems	Y/N/Partial
Recruitment checks were carried out in accordance with regulations (including for agency staff and locums).	Y
There were systems to ensure the registration of clinical staff (including nurses and pharmacists) was checked and regularly monitored.	Y
Staff had any necessary medical indemnity insurance.	Y
Following our last inspection visit the provider sent us an action plan detailing the actions they planned to take to meet the requirement notice we had served. The action plan included the provider producing a new policy for the recruitment & retention of all doctors employed by the surgery, including locum doctors. To include each doctor supplying the following information: <ul style="list-style-type: none">• Proof of their identity, including a recent photograph.• Their GMC registration number.• Evidence that they are on the National Performer's List.• Evidence of up-to-date medical indemnity cover.• Evidence of a recent enhanced Disclosure & Barring Service (DBS) check.• A full employment history, including an explanation for any gaps in employment.• The names of two referees, to assess their conduct in previous employment.• Evidence of any relevant qualifications, which must include their medical degree.• Evidence of recent safeguarding children training at Level 3.• Their full immunisation history, which must include evidence of immunity to Hepatitis B.• Doctors employed by the surgery to sign a statement periodically, saying that there have been no new restrictions on their practice, criminal convictions or significant investigations into their personal or professional conduct, & that their safeguarding children training remains up to date.	

- To maintain a record of medical indemnity expiry dates for all doctors to ensure that evidence of this remains up to date.

When the provider submitted their action plan they told us that the practice managers had reviewed the records held for the cohort of doctors to ensure that all of the above information was present. The provider told us they would not allow a doctor to practice at the surgery without all of the above information being present on their record.

We viewed a sample of recruitment records for four GPs who worked at the practice on a temporary basis to look at the provider's recruitment process. We found that appropriate pre-employment/recruitment checks had been carried out as required and in line with the provider's action plan.

Track record on safety and lessons learned and improvements made

The practice learned and made improvements when things went wrong/did not have a system to learn and make improvements when things went wrong.

Significant events	Y/N/Partial
The practice monitored and reviewed safety using information from a variety of sources.	Y
Staff knew how to identify and report concerns, safety incidents and near misses.	Y
There was a system for recording and acting on significant events.	Y
Staff understood how to raise concerns and report incidents both internally and externally.	Y
There was evidence of learning and dissemination of information.	Y
Number of events recorded in last 12 months:	
Number of events that required action:	
Explanation of any answers and additional evidence: We looked at the record for two significant events. One of these had been concluded since our last inspection visit. The other was a more recent event and it had been managed in a timely manner. Significant events were discussed at regular quality improvement meetings.	