

Care Quality Commission

Inspection Evidence Table

The Beeches Medical Centre (1-597081314)

Inspection date: 16 May 2019

Date of data download: 28 May 2019

Overall rating: Good

Please note: Any Quality Outcomes Framework (QOF) data relates to 2017/18.

Safe

Rating: Good

Safety systems and processes

The practice had clear systems, practices and processes to keep people safe.

Safety systems and records	Y/N/Partial
There was a record of portable appliance testing or visual inspection by a competent person. Date of last inspection/test: 20/09/2018	Yes
There was a record of equipment calibration. Date of last calibration: 20/09/2019	Yes
There was a fire procedure.	Yes
There was a record of fire extinguisher checks. Discharge dates: range from December 2019 to December 2025	Yes
There was a record of fire alarm checks. Date of last check: take place weekly last recorded 14/05/2019	Yes
There was a record of fire training for staff. Date of last training: June 2018	Yes
There were fire marshals.	Yes
A fire risk assessment had been completed. Date of completion: 17/05/2018	Yes
Actions from fire risk assessment were identified and completed.	Yes
Explanation of any answers and additional evidence: At the last inspection we identified that fire safety systems and process were not always consistently applied to promote the safety of patients and staff. At this inspection we found improvements had been	

made. The practice now carried out and recorded regular fire safety checks and ensured actions were taken if faults or damage to equipment or facilities were identified.

The actions identified in the fire risk assessment dated May 2018 had been fully actioned including the fitting of a fire door at the entrance to the first floor of the practice.

Health and safety	Y/N/Partial
Health and safety risk assessments had been carried out and appropriate actions taken. Date of last assessment: May 2018	Yes
Explanation of any answers and additional evidence: At the last inspection we identified that some health and safety checks with regard to the building had not been carried out. At this inspection we found improvements had been made the following checks had been carried out and were satisfactory: Legionella risk assessment carried out 25/07/2018 Portable appliance check carried out 20/09/2018 Landlord gas safety check carried out 30/11/2018 Electrical wiring installation checked 29/12/2018.	

Notes: CQC GP Insight

GP Insight assesses a practice's data against all the other practices in England. We assess relative performance for the majority of indicators using a "z-score" (this tells us the number of standard deviations from the mean the data point is), giving us a statistical measurement of a practice's performance in relation to the England average. We highlight practices which significantly vary from the England average (in either a positive or negative direction). We consider that z-scores which are higher than +2 or lower than -2 are at significant levels, warranting further enquiry. Using this technique we can be 95% confident that the practice's performance is genuinely different from the average. It is important to note that a number of factors can affect the Z score for a practice, for example a small denominator or the distribution of the data. This means that there will be cases where a practice's data looks quite different to the average, but still shows as no statistical variation, as we do not have enough confidence that the difference is genuine. There may also be cases where a practice's data looks similar across two indicators, but they are in different variation bands.

The percentage of practices which show variation depends on the distribution of the data for each indicator, but is typically around 10-15% of practices. The practices which are not showing significant statistical variation are labelled as no statistical variation to other practices.

N.B. Not all indicators in the evidence table are part of the GP insight set and those that aren't will not have a variation band.

The following language is used for showing variation:

Variation Bands	Z-score threshold
Significant variation (positive)	≤ -3
Variation (positive)	> -3 and ≤ -2
Tending towards variation (positive)	> -2 and ≤ -1.5
No statistical variation	< 1.5 and > -1.5
Tending towards variation (negative)	≥ 1.5 and < 2
Variation (negative)	≥ 2 and < 3
Significant variation (negative)	≥ 3

Note: for the following indicators the variation bands are different:

- Child Immunisation indicators. These are scored against the World Health Organisation target of 95% rather than the England average.
- The percentage of respondents to the GP patient survey who responded positively to how easy it was to get through to someone at their GP practice on the phone uses a rules based approach for scoring, due to the distribution of the data. This indicator does not have a CCG average.

It is important to note that z-scores are not a judgement in themselves, but will prompt further enquiry, as part of our ongoing monitoring of GP practices.

Guidance and Frequently Asked Questions on GP Insight can be found on the following link:
<https://www.cqc.org.uk/guidance-providers/gps/how-we-monitor-gp-practices>

Glossary of terms used in the data.

- **COPD:** Chronic Obstructive Pulmonary Disease
- **PHE:** Public Health England
- **QOF:** Quality and Outcomes Framework
- **STAR-PU:** Specific Therapeutic Group Age-sex weightings Related Prescribing Units. These weighting allow more accurate and meaningful comparisons within a specific therapeutic group by taking into account the types of people who will be receiving that treatment.