

Care Quality Commission

Inspection Evidence Table

Chingford Medical Practice (1-547343445)

Inspection date: 3 July 2019

Date of data download: 27 June 2019

Overall rating: Good

The rating for safe changed from Requires improvement at the previous inspection 29 November 2018, to Good at this inspection 2 July 2019 because the practice had remedied concerns relating to fire, legionella, and infection control risk assessments; and safety alerts follow up and chaperoning documentation.

Safe

Rating: Good

Safety systems and processes

Safety systems and records	Y/N/Partial
A fire risk assessment had been completed. Date of completion: 8 May 2018	Y
Actions from fire risk assessment were identified and completed.	Y
Explanation of any answers and additional evidence: Remedial works to address identified fire risks had been undertaken, such as steps at fire exits and emergency lighting installed outside the premises. Chaperoning arrangements were recorded on the practice system including where a chaperone was offered and declined. The practice had audited 357 practice nurses chaperoning records from December 2018 to June 2019 and found all were recorded appropriately.	

Health and safety	Y/N/Partial
A premises legionella risk assessment had been carried out and appropriate actions taken. Date of last assessment: 26 June 2018	Y
Explanation of any answers and additional evidence: The legionella risk assessment identified actions required and these had been carried out, for example relevant staff training and regular testing of water temperatures.	

Infection prevention and control

Appropriate standards of cleanliness and hygiene were met.

	Y/N/Partial
Infection prevention and control audits were carried out.	Y
Date of last infection prevention and control audit: 21 August 2018	
The practice had acted on any issues identified in infection prevention and control audits.	Y
<p>Explanation of any answers and additional evidence:</p> <p>The practice had acted on concerns identified at our previous inspection and through infection prevention and control audits. For example, there were no staff beverages stored in the medicines refrigerator, clothing hangers on a high-level surface curtain rail had been removed to allow cleaning, and works to clinical sink taps and splashbacks had been completed.</p>	

Safety alerts	Y/N/Partial
There was a system for recording and acting on safety alerts.	Y
Staff understood how to deal with alerts.	Y
<p>Explanation of any answers and additional evidence:</p> <p>The practice had a log of safety alerts that included the alert itself, any patients that might be affected, and actions taken in response to ensure patient's safety. We checked a sample of three safety alerts and the practice had followed its process effectively for all.</p>	