

Care Quality Commission

Inspection Evidence Table

Broken Cross Surgery (1-550892747)

Inspection date: 13 January 2020

Date of data download: 13 January 2020

Overall rating: Good

Safe

Rating: Good

At the previous inspection 28 January 2019, we rated the practice Requires Improvement for providing safe services because there were breaches of regulations, as some patient group directives (PGDs) for the authorisation of vaccines had not been appropriately signed; and some clinicians had not received up to date safeguarding training appropriate to their role. We also recommended that the practice should: review key policies to keep up to date with best practice; update the recruitment process to incorporate an overview of an applicant's health; review how the lead for infection control keeps up to date with best practice for infection control and prevention; and carry out regular fire drills.

At this inspection 13 January 2020, we found that the provider had satisfactorily addressed these areas and therefore the practice is now rated as good for providing safe services.

Safety systems and processes

The practice had clear systems, practices and processes to keep people safe and safeguarded from abuse.

| Safeguarding | Y/N/Partial |
|--|-------------|
| Partners and staff were trained to appropriate levels for their role. | Yes |
| Explanation of any answers and additional evidence: At the previous inspection, 28 January 2019, we found some clinicians had not received safeguarding training appropriate for their role. At this inspection 13 January 2020, we reviewed safeguarding training certificates and a training matrix which showed that all clinicians had received safeguarding training. | |

| Recruitment systems | Y/N/Partial |
|--|-------------|
| Recruitment checks were carried out in accordance with regulations (including for agency staff and locums). | Yes |
| Explanation of any answers and additional evidence: At the previous inspection, 28 January 2019, we found that recruitment process did not include asking | |

about the applicant's health.

At this inspection 13 January 2020, the practice had improved their recruitment process by including a health questionnaire for applicants,

| Safety systems and records | Y/N/Partial |
|--|-------------|
| There was a log of fire drills. Date of last drill: | Yes |
| Explanation of any answers and additional evidence: At the previous inspection, 28 January 2019, we found that the practice did not have regular fire drills. At this inspection 13 January 2020, we saw a log of fire drills. | |

Infection prevention and control

Appropriate standards of cleanliness and hygiene were met.

| | Y/N/Partial |
|--|-------------|
| Staff had received effective training on infection prevention and control. | Yes |
| Explanation of any answers and additional evidence: At the previous inspection, 28 January 2019, we recommended that the infection control lead seek further information to carry out their role. At this inspection 13 January 2020, we saw evidence that the practice had worked with the local clinical commissioning team to establish infection control meetings with leads from practices in the area to keep up to date with best practice. | |

Appropriate and safe use of medicines

The practice had systems for the appropriate and safe use of medicines, including medicines optimisation

| Medicines management | Y/N/Partial |
|--|-------------|
| Staff had the appropriate authorisations to administer medicines (including Patient Group Directions or Patient Specific Directions). | Yes |
| Explanation of any answers and additional evidence: At the previous inspection, 28 January 2019, we found some PGDs had been inappropriately signed. At this inspection 13 January 2020, we reviewed a sample of PGDs and found them to be appropriately | |

| Medicines management | Y/N/Partial |
|----------------------|-------------|
| signed. | |

Additional Information:

- The practice had implemented a system to be able to track key policies to keep up to date with best practice.