# **Care Quality Commission**



# **Inspection Evidence Table**

Church Street Practice (1-566605800)

**Inspection Date: 8 August 2023** 

Date of data download: 21/07/2023

**Overall rating: Good** 

Safe Rating: Good

At our last inspection we rated the practice as requires improvement for providing safe services because: Staff training had not been completed in accordance with practice policy.

The recording of fridge temperatures where vaccines were stored, and action taken when temperatures were out of range needed to be improved.

The practice did not maintain clear and unambiguous records of prescription forms that were distributed to prescribers and prescription forms were not stored securely once distributed to prescribers.

At this inspection we found staff training had been completed in accordance with practice policy, the recording of fridge temperatures and action taken when temperatures were out of range had been improved and prescription forms were stored securely and tracked throughout the practice.

#### Safety systems and processes

The practice had clear systems, practices and processes to keep people safe and safeguarded from abuse.

	/Partial
Partners and staff were trained to appropriate levels for their role.	Υ

Explanation of any answers and additional evidence:

At our last inspection we found:

Not all staff had completed adult and child safeguarding training in line with the practice training requirements. We also found not all staff had completed fire safety, information governance, health and safety, manual handling, or basic life support training in line with the practice training requirements.

At this inspection we found:

All staff had completed adult and child safeguarding training at the appropriate level for their job role, in line with practice training requirements.

We also found all staff had completed all training in line with practice training requirements which included fire safety, information governance, health and safety, basic life support and supporting people with learning disabilities.

Recruitment systems	Y/N/Partial
Staff vaccination was maintained in line with current UK Health and Security Agency (UKHSA) guidance if relevant to role.	Υ

Explanation of any answers and additional evidence:

At our last inspection we found:

The practice was not monitoring staff vaccination in line with current guidance.

At this inspection we found:

The practice was monitoring staff vaccination in line with current guidance. Where staff had not received vaccinations that were advised by UKHSA guidance, an individual risk assessment had been carried out.

## Infection prevention and control

Appropriate standards of cleanliness and hygiene were met.

	Y/N/Partial
Staff had received effective training on infection prevention and control.	Υ

Explanation of any answers and additional evidence:

At our last inspection we found:

Not all staff had completed infection control training in line with practice training requirements.

At this inspection we found:

All staff had completed infection control and hand hygiene training in line with practice training requirements.

## Appropriate and safe use of medicines

The practice had systems for the appropriate and safe use of medicines, including medicines optimisation.

Medicines management	Y/N/Partial
Blank prescriptions were kept securely, and their use monitored in line with national guidance.	Υ
Vaccines were appropriately stored, monitored and transported in line with UKHSA guidance to ensure they remained safe and effective.	Υ

Explanation of any answers and additional evidence, including from clinical searches.

At our last inspection we found:

Blank prescriptions were not monitored in line with current national guidance.

There were gaps in the recording of temperatures of the fridges where vaccines were stored, and a lack of explanation or action taken where the temperature recorded was outside the recommended range.

At this inspection we found:

Blank prescription forms were stored securely and tracked in line with current national guidance. The practice had fitted locks to all printers to ensure prescription forms remained secure.

There were no gaps in the recording of fridge temperatures where vaccines were stored in the last three months. Where the temperature was outside the recommended range there was a clear rationale recorded, for example stock checking.