

Care Quality Commission

Inspection Evidence Table

Bird-In-Eye Surgery (1-556699122)

Inspection date: 25 June 2021

Date of data download: 30 June 2021

Overall rating: Good

Safe

Rating: Good

The practice was rated as Requires Improvement for providing Safe care when inspected on 12 February 2020. It was found that improvements were required in the areas of staff recruitment checks and acting upon safety alerts. Following the review on 25 June 2021 we found that the required improvements had been made.

Recruitment systems	Y/N/Partial
Recruitment checks were carried out in accordance with regulations (including for agency staff and locums).	Y
Explanation of any answers and additional evidence: The practice was found during the inspection of 12 February 2020 not to obtain written references for staff that were to work as Locum GPs as these staff were found through recommendations. During this review we saw evidence that the practice's Locum GP recruitment policy was being followed and that references had been sought and seen.	

Safety alerts	Y/N/Partial
There was a system for recording and acting on safety alerts.	Y
Staff understood how to deal with alerts.	Y
Explanation of any answers and additional evidence: During our previous inspection it was found that there was insufficient evidence seen to assure us that safety alerts had been adequately acted upon. During this review we saw that each alert was now documented and discussed during clinical meetings where appropriate. For example, in August 2020, the practice was alerted that all patients on long-term steroid therapy be supplied with a steroid emergency card. The practice reviewed their records and contacted each patient by letter and supplying them with the appropriate card. The practice has also recruited a pharmacy technician who, as part of their role, acts upon safety alerts and undertakes the required searches for these to be acted on. Evidence was also seen that, where appropriate, the safety alerts were discussed in monthly clinical meetings with the minutes available to all staff.	