

Terms and Conditions in relation to Edinburgh Rugby Mascots

Terms and Conditions

1. By purchasing a Mascot Package, you will be deemed to be bound by and have accepted these terms and conditions. These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials.
2. By purchasing a Mascot Package, you are agreeing to adhere to all stadium regulations, the terms and conditions of the tickets that form part of the Mascot Package, and any additional instructions received by Edinburgh Rugby from time to time.

Eligibility

3. Children must be aged between 6 and 12 on the date of the relevant match. Children outside of this age limit will not be allowed to participate.
4. Only the child who is named at the time of booking the Mascot Package, is able to take part in the mascot experience. No alternative child can attend on behalf of, or instead of, the originally verified mascot.
5. Each child must be accompanied by a parent or guardian aged 18 or over on match day, the name of whom should be provided to Edinburgh Rugby in advance. The parent or guardian should bring valid photo ID by way of a passport or driver's licence.
6. The child and the parent or guardian must be available prior to the match at a time indicated by Edinburgh Rugby in advance. Parents or guardians will not be able to accompany the child for the entirety of the match day experience.
7. Each parent or guardian will need to sign a disclaimer allowing:
 - a. Edinburgh Rugby chaperones to escort the child around the stadium on match night in order to perform their duties; and
 - b. the child to be photographed and filmed (possibly appearing on terrestrial and/or satellite TV). Any footage or photographs may also be used by Edinburgh Rugby or its sponsors and commercial partners for marketing and promotional purposes.
8. Should the parent or guardian of a child need to change, this change must be communicated to Edinburgh Rugby at least 24 hours prior to the event and the original parent or guardian must sign a consent form to approve this change.

Fulfilment and Cancellation

9. The Mascot Package is date and event specific and cannot be transferred or postponed to a later date.
10. Failure to be able to attend on the designated match day will result in the Mascot Package being forfeited without liability on the part of Edinburgh Rugby.
11. In the event of circumstances outside of its control, Edinburgh Rugby reserves the right to substitute any part of the Mascot Package with an equivalent item at the choosing and discretion of Edinburgh Rugby.
12. Edinburgh Rugby does not offer refunds on Mascot Packages unless under exceptional circumstances (which will be reviewed by Edinburgh Rugby on a case by case basis, exercising its sole discretion).

Other Important Information

13. If the relevant match is cancelled for reasons outside of Edinburgh Rugby's control or for reasons related to health and safety, Edinburgh Rugby will, in its discretion, either seek to provide a Mascot Package for another match, or will provide a full refund of the fee paid in relation to the Mascot Package. Edinburgh Rugby will have no further liability whatsoever, including (but not limited to) any indirect or consequential loss or damage, loss of enjoyment or travel/accommodation costs.
14. Edinburgh Rugby reserves the right to remove any children and/or parents or guardians who are not acting in adherence with stadium or ticket regulations.
15. Edinburgh Rugby and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with the Mascot Package, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
16. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
17. These Terms and Conditions will be governed in accordance with Scottish law and the Scottish Courts will have exclusive jurisdiction. Failure to comply with all of the above may result in the Mascot Package being forfeited. The decision of the Edinburgh Rugby is final.