

SEASON TICKET MEMBERSHIPS 2019/20 SUPPORTER FAQs

When do 2019/20 Season Ticket Memberships go on sale?

Season Ticket Memberships go on sale from 10am on Wednesday 29 May 2019. Current Season Ticket Members will have their seats reserved for a period of two weeks (until midnight on Tuesday 11 June), after which their seats will be released for general sale.

How do I secure my Season Ticket Membership for the new season?

You can purchase or renew your Season Ticket Membership [online here](#), by visiting the Edinburgh Rugby Ticket Centre at BT Murrayfield, or by calling our Ticket Centre on 0131 346 5180 between 10am and 4pm, Monday to Friday.

What matches are included in the 2019/20 Season Ticket?

Your Season Ticket includes access all Guinness PRO14 home games and home European Challenge Cup pool matches. You will also get priority access to the best seats in the house for home 1872 Cup matches against Glasgow Warriors, and a priority window to purchase additional tickets to any potential knock-out matches at the end of the regular season.

Are Under-16 Season Ticket Memberships free again this season?

No, we are not offering free Season Ticket Memberships to Under-16s next season. As the club continues to play in the international bowl for a further season, we have decided to revert to our previous pricing structure for Adults, Concessions and Under-18s, which delivers great value to fans of all ages.

How much do 2019/20 Season Ticket Memberships cost?

You can take a look at our 2019/20 prices [here](#).

How can I pay for my Season Ticket?

If you purchase or renew by **Wednesday 24 July**, you can take advantage of our Direct Debit scheme and pay for your season ticket in three manageable monthly instalments. Alternatively, you can pay [online here](#), by calling the Ticket Centre on 0131 346 5180 or by visiting the Ticket Office in person to pay by cash or card.

What are the cut-off dates for each age band?

The ranges for age-related concessions are as follows:

- Under-18 members are aged 17 or under on 31 December 2019
- Senior members (60+) are aged 60 or over on 31 December 2019
- Young Adult members are aged between 18 and 21 on 31 December 2019

I have a small child who does not need their own seat – will they need a Season Ticket to attend every home match?

No. All children under two years of age can enter BT Murrayfield without a ticket when accompanied by an adult.

Can I move or upgrade my Season Ticket after I have purchased or renewed?

Yes, subject to availability, you will be able to move, please email ticketcentre@sru.org.uk with your enquiry, they will be able to advise what to do.

Once the season starts, if I am not happy with my reserved seat, can I move?

Yes, subject to availability, you will be able to move, please email ticketcentre@sru.org.uk with your enquiry, they will be able to advise what to do.

Can I move my Season Ticket seat to sit next to my friends?

Yes, subject to availability, you will be able to move, please email ticketcentre@sru.org.uk with your enquiry, they will be able to advise what to do.

Can I pass my Season Ticket to a friend or family member if I'm not using it?

Yes, they are transferrable to friends or family to use.