PRM Performance Standards

Edinburgh Airport
Where Scotland meets the world

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**October**	**November**	**December**	**January**	**February**	**March**	**Standard (time assistance available at gate or aircraft side from arrival on chocks)**	**Target**	**October**	**November**	**December**	**January**	**February**	**March**
Pre-booked	10 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	5 mins	80%	97.18%	95.20%	93.00%	94.20%	94.31%	94.64%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	10 mins	90%	97.30%	98.33%	95.41%	97.32%	96.72%	97.49%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	20 mins	100%	99.51%	100.00%	99.76%	100.00%	99.71%	99.96%
Non pre-booked	25 mins	80%	100.00%	99.54%	98.15%	97.10%	100.00%	99.14%	25 mins	80%	99.33%	100.00%	100.00%	99.83%	100.00%	100.00%
	35 mins	90%	100.00%	99.77%	99.54%	98.55%	100.00%	100.00%	35 mins	90%	99.62%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%