Going to the Airport
2 Introduction

We understand that going to the airport can be a stressful and worrying experience. We want to help you prepare for your journey by introducing you to the sights, sounds and people that you may encounter along the way. You can use this guide to write down some details about yourself, and the things you are excited and worried about. You can then follow the airport journey to understand each stage of the process. When you travel, our team can accompany you through the airport and answer any of your questions.

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Created by Widgit in partnership with Edinburgh Airport
This resource was made using InPrint 3
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About You

My name

My contacts

Things I'm worried about

Things I'm excited about
### Arriving and Checking-in

1. **Choose check-in**
2. **Enter airport**
3. **Queue**
4. **Self check-in**
5. **Scan boarding card**
6. **Tag your bag and give it to staff at a conveyor belt**
7. **Check-in desk**
8. **Give documents**
9. **Lift bag onto conveyor belt**
10. **Bag taken to plane**
11. **Go to security**

**Instructions:**
- Choose check-in method:
  - Self check-in
  - Check-in desk

- 1. **Scan boarding card**
- 2. **Tag your bag**
- 3. **Give documents**
- 4. **Lift bag onto conveyor belt**
- 5. **Bag taken to plane**
- 6. **Go to security**
Listen to instructions
Possessions in tray
Scan boarding card
Queue
Liquids in clear bag
Up to 100ml
Remove laptops and tablets
Electronics in tray
Belongings scanned
Walk through arches
May make noise
May be searched
Collect tray
Bag may be searched
Go to departures
Departures Lounge and Boarding

- Through Duty Free
- There are shops
- There are restaurants
- There are toilets
- May be busy
- May be noisy
- Check screens
- Go to gate
- Sit and wait
- listen for announcement
- Queue
- Give documents
- May be steps
- May be bus
- Board plane
The Return Journey (Domestic Flight)

1. Leave plane
2. Maybe bus
3. Enter terminal
4. Collect bags
5. Exit airport
6. Travel home
7. Arrive home
The Return Journey (International Flight)

1. Choose immigration
2. Leave plane
3. Maybe bus
4. Enter terminal
5. Self service eGate
6. Queue
7. Scan passport
8. Immigration desk
9. Queue
10. Give passport
11. Collect bags
12. Exit airport
13. Travel home
14. Arrive home
The airport is an exciting environment with many sights and sounds. You can use this section to tick the things which you see and hear on your journey.

What can you see and hear in the airport?

- Plane ✅
- Cabin Crew
- Luggage Trolley
- Pilot
- Announcement
- Music
- Queue
- Engine Noise
- Security Dog
- Security Staff