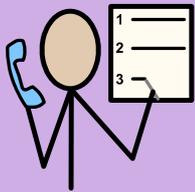


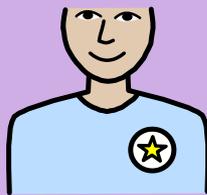
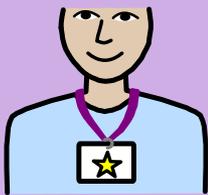
Taking off from the Airport with Special Assistance or Additional Needs

Easy Read

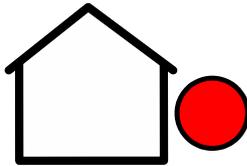
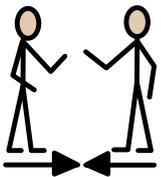
Taking off from the Airport - Easy Read



Before you travel, you can book assistance at Edinburgh Airport through your airline or travel agent.



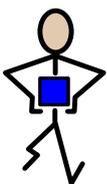
You can get a special lanyard or pin to help our staff recognise you have a hidden disability or additional needs.



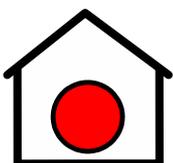
You can arrange for staff to meet you when you arrive outside the airport.



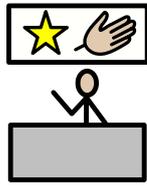
You can use the assistance call points to contact staff at tram stops, drop-off points, car parks and bus stops.



Staff will bring mobility equipment to help you access the airport if you ask.



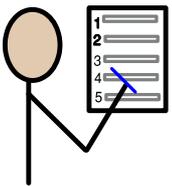
Inside the airport you can meet staff at the Special Assistance Reception before or after checking-in your bags.



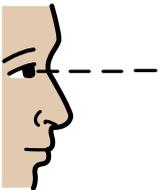
If you have not booked assistance, you can arrange for help at the Special Assistance Reception.



Staff will help you with checking-in if you ask and return you to the Special Assistance Reception.



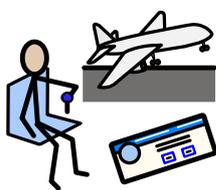
You must register at the Special Assistance Reception before you go to security, even if you don't require assistance, so our team know you're ok.



Staff will check all your details to make sure you receive the help you need.



Staff will help you prepare for your journey and answer questions.

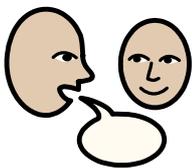


After security, staff will take you to your gate or to the reserved seating area to wait.

Taking off from the Airport - Easy Read



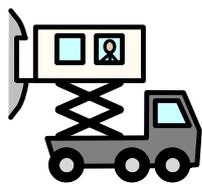
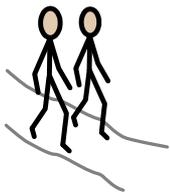
You can look around the airport departure lounge if you want.



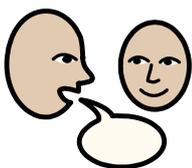
Staff will tell you what time you need to be back at your gate or our reserved seating area so we can help you board your flight.



Staff will help you when boarding the plane.



If using the Ambulift vehicle you should only have the minimum number of travelling companions needed to join you in the vehicle.



Staff will tell you if your flight is delayed and keep you updated.