



**Corporate
Responsibility
Report 2012**



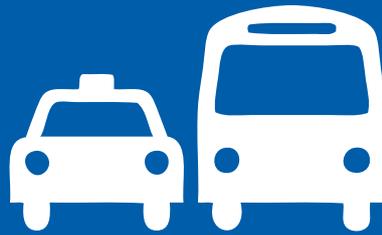
Our electricity consumption reduced by 1.6% in 2012 compared to 2011



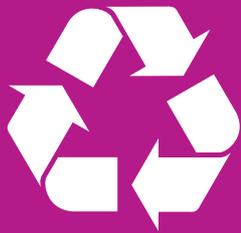
We saved 19% of our gas consumption compared to 2011



We achieved all targets set out in our Noise Action Plan



29.2% of passengers used public transport to travel to Edinburgh Airport



88% of all airport waste was diverted from landfill



We awarded over £100,000 to education, environment, health and wellbeing initiatives



We did not achieve our water target in 2012



CO₂

We have reduced our carbon emissions by 2% compared to 2011

ISO

We maintained our environmental management standard ISO 14001

Corporate responsibility at Edinburgh Airport

As Scotland's busiest airport, Edinburgh Airport provides domestic and international air traffic services for the people of Scotland. We fly direct to over 120 destinations with over 40 airlines, helping over 9.2 million passengers each year on their journeys.

Our commitment to corporate responsibility allows us to build strong partnerships with our business partners and local communities, engage our people and actively contribute to charities across Edinburgh and Scotland.

We're active in our community and have a Community Board that allocates over £100,000 each year to local community groups and charities for projects and initiatives focused around our criteria of health and wellbeing, environment, education and community.

We know one of the keys to a successful business is a committed workforce and we work hard to engage our people through communication and recognition initiatives. We also recognise the important role the 5,000 people on campus who work for our business partners play. We are dedicated to increasing communication across campus and have a number of channels including daily operations meetings, and our Team Edinburgh News newsletter.

Working actively with our business partners has allowed us to improve environmental performance and achieve some great results, such as diverting 88% of waste from landfill during 2012 (an increase from 65% in 2011).

During the past year of change and renewed focus, our people as well as our business partners stepped up to the challenge and provided another outstanding year for Edinburgh Airport. We won Airport Council International (ACI) Best European Airport (5-10 million passengers) for the second year in a row successfully defending our crown as the best airport for our size. We were also awarded

Europe's Most Friendly Airport (Skyscanner), Employer of the Year (Edinburgh Chamber of Commerce) and Gold Award Healthy Working Lives (Scottish Government).

Our Corporate Responsibility Report covers the period 1 January-31 December 2012 and details the targets we set ourselves and our performance against these targets. As well as a tool for communicating our performance to you, our stakeholders, we use the report internally to benchmark our performance against other airports and to look for ways to further improve our performance.

We hope that you will find this report useful, should you wish to find out more you can contact us by emailing edicomunications@edinburghairport.com



Gordon Dewar
Chief Executive

Our performance summary

2012 Target	2012 Performance	Commentary
Electricity Electricity target: 24,748,896 kWh - achieve a 2% reduction against 2011	0.4% below target	We consumed 24,857,705 kWh - 396,271 kWh less than in 2011
Gas Gas target: 11,098,219 kWh - no increase in consumption compared to 2011	19% better than target	We consumed 9,023,257 kWh - 2,074,962 kWh less than in 2011
Water 109,407m ³ - achieve flat consumption. No increase in usage compared to 2011	27% below target	We consumed 138,719m ³ - 29,312m ³ more than in 2011*
Waste Divert 80% of waste from landfill	8% better than target	We produced 1,983 tonnes of waste
Noise Implement actions from the five-year Noise Action Plan	Target achieved	All 28 actions from the Noise Action Plan were completed
Community Continue to operate a Community Board, awarding funding to local projects and charity groups meeting selected criteria	Target achieved	We allocated over £100,000
Community Provide work experience placements for students in local schools	Target achieved	24 students completed work experience at the airport
Our stakeholders Understand our stakeholders and their CR and environment issues	Target achieved	We regularly meet with our stakeholders to understand their views

*We had a large water leak in December 2012. We had two main water meter failures in the last two years which has meant that our data has been less accurate.

Noise

We recognised that noise remained a primary concern for our local communities. As long as people want to fly, there will be noise from aircraft landing and departing from Edinburgh Airport. We cannot make that noise go away but we can take action to minimise the noise impact on our local communities.

Our Noise Action Plan, developed in 2008, and updated annually, helps us to understand, manage and minimise aircraft-related noise. The action plan sets our yearly aims and objectives, enabling us to better understand residents' concerns and respond effectively. We will be reviewing and updating our Noise Action Plan during 2013.

All 28 actions from the Noise Action Plan were achieved. A detailed breakdown of our action plan and our progress is shown in appendix A, our full Noise Action Plan can be found at edinburghairport.com/community

We regularly calculate our noise footprint, these calculations are produced by the Civil Aviation Authority (CAA) and have shown that our noise impact has contracted compared to 2006. This chart is shown in appendix B.

If you have any concerns regarding aircraft noise, a noise complaint can be made by calling our dedicated noise helpline on 0800 731 3397. Please leave your name and contact information, along with details of the date and time of disturbance. We investigate noise complaints and aim to respond to all callers within two working days.

How have we achieved this?

- We operated a noise and track keeping system which allowed us to identify aircraft flight tracks and noise levels. Through actively monitoring this system we identified unusual flight tracks and worked with airlines to improve track keeping performance.
- We operated three noise monitors located in Broxburn, Cramond and Livingston. Any arriving or departing aircraft over stipulated noise limits would have been fined with all money added to our Community Trust. There were no fines for noisy aircraft during 2012.
- We continued to work proactively with the National Air Traffic Services (NATS) and our airline partners to develop and promote best practice techniques.
- We participated in trials designed by NATS to reduce the noise impact on our local communities and improve environmental performance.
- We reviewed operations to see if and where improvements could be made. Amending the required left turn for departing aircraft on Runway 6 resulted in aircraft turning earlier and helped to reduce the noise impact over our local communities.

No aircraft were fined for exceeding noise levels during 2012.





Waste

Waste is generated from a variety of sources at the airport, including waste from aircraft, catering, packaging and construction, in addition to 'special waste' from vehicle and building maintenance activities. We're committed to increasing the amount we recycle, and improving the quality of the materials we collect. Last year we set a target of 80% of all waste produced to be diverted from landfill by recycling, anaerobic digestion or thermal treatment. We exceeded our target by diverting 88% of waste from landfill.

Case study: Engaging retailers

Engaging and educating our campus staff has been key to our recycling success. During 2012 we worked actively with retailers to encourage and promote recycling. Our Energy and Waste Manager met with retailers to understand their waste streams, and explained the full range of recycling facilities we offer. We improved our signage, and issued recycling signage to retailers as well as reviewing the locations of general waste and recycling bins to maximise their use. In particular we focused on reducing food waste and encouraging the use of our food waste bins to decrease the volume of food contaminating recycling.

How have we achieved this?

- We changed our waste contract and introduced a new onsite recycling officer who is responsible for managing the centralised waste area for eight hours a day, seven days a week.
- We improved our recycling facilities, by adding textile recycling, mixed metal and mixed plastic recycling facilities.
- We worked actively with our tenants, explaining our policies and recycling facilities to reduce the amount of general and hazardous waste contaminating our recycling facilities.
- We worked with our waste contractor SWR to improve our data reporting.
- We increased our food waste collections to an average of 12.3 tonnes per month, compared to 7.7 tonnes per month in 2011.

We achieved gold star status in the National Recycling Stars Awards for outstanding recycling performance.



Energy and carbon

We have an energy management programme designed to reduced consumption and gain better control of our energy use. We also measure our carbon footprint each year, including landing and take off emissions.

We narrowly missed our electricity target by 0.4% but still used less energy in 2012 compared to 2011 by 396,271 kWh.

We exceeded our gas target, performing 19% better than target, consuming 9,033,876 kWh.

In 2012, we generated 165,221 tonnes of CO₂. That's a reduction of 2% compared to 2011 levels.

We drafted an energy and carbon strategy to allow us to identify our energy needs for the coming five years. We also started to research low cost options for energy efficiency, larger scale energy investments and options to generate low carbon power onsite.

How have we achieved this?

- We replaced all lighting in the baggage hall with LED lighting, reducing the energy consumption by over 50%.
- We reduced the plant run time hours by 1.5 hours, saving electricity and gas in the terminal and South East Pier.
- We reviewed the lighting control system in our multi-story car park, avoiding lights coming on unnecessarily and reducing energy consumption.
- We replaced the lighting in staff rest areas and the Flybe Executive lounge with LED lights.

In 2012 we successfully gained a Carbon Masters Standard at Tier 2 for recognition that we had reduced site building carbon emissions compared to the two years previous. We are the first airport in Scotland to be awarded with such a standard. The Carbon Masters Standard is one of the most rigorous certification schemes available. Achieving the standard demonstrates Edinburgh Airport's commitment to tackling climate change.



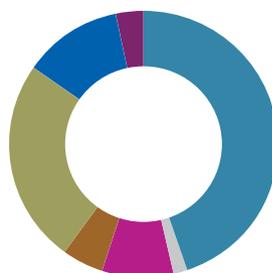
Case study: Flight profile monitor trial

In 2012 we hosted trials of a new monitoring system developed by the National Air Traffic Services (NATS) to measure the efficiency of landing aircraft. The Flight Profile Monitor (FPM) provides airports and airlines with data showing the percentage that are Continuous Descent Approaches (CDAs). This is the most fuel-efficient approach for landing aircraft, and represents a slow, steady decent rather than a stepped decent.

Initial results showed a 20% improvement in Continuous Descent Approach (CDA) at Edinburgh Airport. By the end of the trial, 76% of all aircraft were flying CDAs into Edinburgh. As well as reducing the noise impact it is estimated that the process has saved over 510 tonnes of CO₂ and 160 tonnes of fuel.

The trial demonstrated what can be achieved when all partners work together and won the Best Environmental Initiative category at the 2012 Airport Operators Association Conference.

How have we achieved this?



56%	Air traffic
31%	Passenger surface access
11%	Operational vehicles
9%	Utilities
3%	Staff commuting
0.1%	Waste
0.03%	Business travel

We achieved the highest weighted score of all airports in the UK in the Carbon Reduction Commitment League Table published by the Environment Agency.

£

WE AWARDED
OVER £200,000 TO EDUCATION,
ENVIRONMENT, HEALTH AND
WELL BEING INITIATIVES



WE REDUCED OUR
GAS CONSUMPTION
BY 14% IN 2011
COMPARED TO 2010

CO₂

WE REDUCED OUR
CARBON EMISSIONS
BY 20% IN 2011
COMPARED TO 2010



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Water

We're committed to reducing our water consumption through effective water management in order to minimise our environmental impact.

During 2012 our water consumption rose by 27% compared to 2011 meaning we did not meet our set target. We consumed a total of 138,719m³ throughout the year. Consumption has increased so much because our water data in 2011 and 2012 has been inaccurate due to a number of meter failures and billing issues. We also had a large water burst at the end of the year which was estimated to be 5,376m³. We replaced the section of water main that caused the problem to ensure we have no more bursts in this area. Water reduction is an area we are looking to improve on in coming years and we will look to develop a strategy to reduce consumption.

How have we achieved this?

- We monitored water usage and consumption monthly and developed a water meter hierarchy to account for all water usage across the campus.
- We conducted two leak detection surveys; one of our landside network and one of our runway hydrant main. This helped to identify and investigate leaks and reduced unaccounted water usage from 36% of total water consumption to 15%.
- We invested approximately £70,000 in a storm water drainage project to prevent flooding events during periods of intense rainfall.
- We conducted monthly samples of our interceptors, used to sequester silt, grease and oil from drainage water, and arranged cleaning when required.

Surface access

Our commitment to our local and wider communities includes ensuring that surface access is considered as part of our day-to-day operations and future plans. It's important that we give our passengers and staff a range of choices to access the airport with public transport being central to this. Additionally the use of public transport to access the airport minimises pollution and road congestion.

During 2012 29.2% of our passengers used public transport to travel to the airport, this was a slight decrease when compared to 2011 (34% of passengers). This decrease is likely due to public transport disruptions caused by the tram works, however we envisage this will increase again with the introduction of the tram service to and from Edinburgh City Centre.

Through our Airport Surface Access Strategy we have set a target to increase the public transport modal share to 35% by 2017.

Our Airport Surface Access Strategy is available in full at edinburghairport.com/about-us/airport-expansion

How have we achieved this?

- Promoted local buses operating from Edinburgh Airport at various locations across the terminal.
- Operated three onward journey travel pods that allow passengers and staff to plan and book their onward journey.
- Supported and assisted in developing and promoting the tram system.
- Supported and promoted cycling as an option for accessing the airport.
- Reviewed car parking to reflect changing trends and passenger profiles.
- Offered the Ride 2 Work scheme to our staff and promoted the car share scheme to the whole campus.

29.2% of passengers used public transport to travel to and from the airport.



Our community

We take our corporate responsibilities seriously and work hard to be a good neighbour and business in Edinburgh. We encourage our people to volunteer and fundraise; we participate in local school and business events and fund various community projects through our Community Board.

Our Community Board supports projects that meet our criteria of education, sport, health and wellbeing and the environment. In 2012 we allocated approximately £100,000 through our Community Board.

During 2012 we hosted over 20 work experience students from schools across Edinburgh, the Lothians and Fife. We work with our retailers and National Air Traffic Services as well as our own customer service, finance, property, marketing, market research, terminal operations, airside operations and services and our fire station to provide a varied programme.

We allow two bucket collections a month for any charity to apply to collect funds in our terminal. We also ran a school Christmas Carol initiative in 2012, where we invited school choirs to come and entertain our passengers and collect funds for their school. We matched their fundraising, with five schools collecting over £1,200 during the week.

Our 10 commitments to the local community:

1. Invest in good causes and local projects covering education, sport, health and wellbeing and the environment through our Community Board.
2. Be open and proactive in communicating with the local community by producing and delivering a community newsletter to around 17,000 of our neighbours each quarter.
3. Publish a Noise Action Plan every five years to help us understand, measure and reduce our noise impact.
4. Ensure that our neighbours are able to report noise events through a free noise helpline (0800 731 3397). We aim to respond to all calls within two working days.
5. Monitor air quality levels around the airport and ensure the airport's impact is kept to a minimum.
6. Minimise pollution and congestion on local roads by promoting and encouraging the use of public transport amongst our team and our passengers.
7. Investigate all reports of vortex damage and fund the necessary repairs to properties that have been affected by vortex damage from aircraft.
8. Offer a noise insulation scheme, offering noise insulation to all properties lying within the 66dB noise contour.
9. Protect those who would be affected by the airport's future growth through our Home Owner Support Scheme and Property Market Support Scheme.
10. Encourage our staff to volunteer and fund raise for charities and good causes in the local area.

1, 7, 8 and 9 must meet certain criteria. Details are available at edinburghairport.com/community

The Sick Kids Friends Foundation: Our corporate charity

The Sick Kids charity was set up in 1992 to support the work of the Royal Hospital for Sick Children in Edinburgh. The charity provides facilities for family and friends, purchases equipment over and above NHS provision and funds training and research. Edinburgh Airport raised over £12,000 during 2012, through a variety of fundraising events and corporate donations. This money was used to buy an X-ray machine and funded a full year's accommodation for the equivalent of one person a night.

During 2012 we hosted over 20 work experience students from schools across Edinburgh, the Lothians and Fife.

We're
listening
to YOU...

We welcome your feedback



Our stakeholders

Stakeholder	Details	Corporate responsibility interest	Communication
Local community	Community matters to Edinburgh Airport. We've a strong commitment to the communities around our airport and aim to address issues of prime local concern	<ul style="list-style-type: none"> • Noise • Air quality • Community funding • Charity support • Surface access strategy • Work experience • Feedback 	<ul style="list-style-type: none"> • Regular community newsletter delivered to local homes and businesses • Digital communications including regular emails, twitter, facebook and website • Improved feedback mechanisms • Consultative Committee
Edinburgh Airport employees	All of our employees are valued and key to our business success. They're advocates for the airport so need to be well informed of the airport's work in the local community and the environment	<ul style="list-style-type: none"> • Employee satisfaction • Future of the company • Education and awareness • Health and wellbeing at work 	<ul style="list-style-type: none"> • Printed publications including team newsletter TBN (Team Brief Newsletter) • Environmental awareness training • Energy awareness and Healthy Working Lives campaigns • iVolunteer awards
Campus employees	Our partners on the campus employ more people than we do. It is important that we engage with them to help us to achieve our environmental and community objectives	<ul style="list-style-type: none"> • Future of the industry • Education and awareness 	<ul style="list-style-type: none"> • Introduction of campus newsletter TEN (Team Edinburgh News) • Regular account meetings • Awareness raising events • Property newsletter
Airlines	Our strategy is to continue to develop more partnership relationships with airlines and airport customers and grow the destination and passenger base at Edinburgh Airport and to delight our passengers with the goods and services on offer at the airport	<ul style="list-style-type: none"> • Climate change • Waste and recycling • Noise • Fuel consumption 	<ul style="list-style-type: none"> • Introduction of campus newsletter TEN (Team Edinburgh News) • Airport Operators Committee
Passengers	We aim to delight our passengers with the goods and services on offer at the airport and our customer service operations	<ul style="list-style-type: none"> • Climate change • Waste and recycling • Feedback 	<ul style="list-style-type: none"> • Community and environment walls in the terminal building located at gate 12 and gate 3

Stakeholder	Details	Corporate responsibility interest	Communication
Suppliers	We need to build lasting relationships with our suppliers to ensure we develop good working relationships and secure best value for money	<ul style="list-style-type: none"> Increasing the sustainability of their products and services, building long-term relationships 	<ul style="list-style-type: none"> Supplier meetings Day-to-day communications with suppliers and team
Non Governmental Organisations	We recognise the benefits and importance of proactively engaging with Non Governmental Organisations to understand their views on a range of issues. We continue to work proactively with NGOs and campaign groups on issues that are relevant to our business principles	<ul style="list-style-type: none"> Established mutually beneficial relationships Environmental protection Social and economic development Aviation and climate change Water quality 	<ul style="list-style-type: none"> Conferences Face-to-face meetings Annual Corporate Responsibility report Responding to requests and surveys
Government and regulators	We maintain compliance with the law. We also work towards meeting government objectives and targets to achieve the spirit of the law. We also liaise with the government in order to ensure that our views as a unique company and industry are recognised	<ul style="list-style-type: none"> Information sharing Climate change and aviation Compliance and shaping of future legislation Minimising local environment impact Noise concerns for local residents 	<ul style="list-style-type: none"> Regular dialogue with policy makers Member of the Climate Change 2020 group Working closely with government regulators to ensure legal compliance and best practice Lobbying activity through our public affairs department Signatory to Sustainable Aviation
Media	The media are not really a stakeholder, but a link between us and the public. It is important that we ensure the media and public perception of us is as close to reality as possible.	<ul style="list-style-type: none"> Our complete Corporate Responsibility programme 	<ul style="list-style-type: none"> Responses to media requests Proactive media releases



Our people

The health and wellbeing of our staff is important to us. We offered a number of initiatives to help our people achieve a work and life balance including promoting volunteering, healthy working lives and providing support services.

We encouraged our people to volunteer and raise funds for local charities and community groups, and offered a match fund initiative. We hosted iVolunteer awards to recognise the work our people do in the community, and in 2012 awarded over £13,000 of prizes to our people for their charity or community group. Our Gold iVolunteer winner spent around 40 hours a month volunteering for Parcels4Troops and had single-handedly raised over £10,000 for them.

We work hard on our communication, and engagement initiatives. We have a number of communication channels for our people including weekly communication from the executive team, monthly team briefs, a quarterly printed social newsletter, an intranet with knowledge library and a corporate strategy. We also created more personal contact opportunities such as monthly Brekkie with the Boss, temperature checks, lunch and learn sessions, team meetings and individual one to ones.

We looked at cross-campus initiatives such as our Airside Safety Day, promoting policies and procedures and raising awareness of key issues in health and safety or health and wellbeing. We have monthly Shining Star awards for anyone who does a good job on campus. It's a peer nominated award scheme where the Chief Executive selects that month's Shining Stars. There are no limits to the amount we award for going the extra mile to showcase Edinburgh Airport as the best it can be. We awarded over 100 Shining Stars in 2012.

Case study: Parcels4Troops

John Robertson, one of our security officers, was the winner of our Gold iVolunteer award for the work he does to support Parcels4Troops. Parcels4Troops is an Edinburgh-based charity that send parcels of food and toiletries to serving personnel in Iraq and Afghanistan.

John volunteers over 40 hours each month, organising events such as bag packing, race nights and discos. John has raised awareness in the airport about the charity as a lot of troops travel through Edinburgh. He has approached WHSmith at the airport and they now host coin collection boxes at the tills to collect money for the charity.

John says his involvement has made a difference to the community 'by lifting the morale of the troops in theatre and supporting the families back home. The more you give of yourself, the more you receive.'

We won the Edinburgh Chamber of Commerce Employer of the Year award.

Our passengers

In 2012, we helped over 9.2 million passengers on their journeys to and from Edinburgh Airport. We are committed to listening to our passengers and using their feedback to guide improvements to our services and operations.

We've looked at the passenger journey and explored how we can improve individual elements to increase the overall journey. Initiatives, such as improving our website and mobile app; introducing more activities and events on campus such as face painting and magicians; launching a free passenger magazine and promoting our services such as shop and collect, all contribute to creating a positive passenger experience.

We developed our feedback process, so passengers can contact us via feedback form, online or by writing to us. We always investigate and respond to passenger feedback, by telephone whenever possible as this allows us to talk through the customer's experience and feedback directly. We are currently trialling an iPad feedback station in our security search area, allowing customers to give immediate feedback which duty managers can review regularly.

We are a member of the Airport Service Quality (ASQ) survey programme, which allows us to benchmark our performance with airports worldwide. This programme includes over 200 other airports. Each year over 400,000 passengers are interviewed using the same questionnaire and methodology allowing comparison and benchmarking between airports. In 2012 we received the Silver Award for the Best European Airport.

Awards won in 2012

Winner:
ACI's Best European Airport (5-10 million passengers)

Winner:
Europe's Most Friendly Airport, Skyscanner

Winner:
UK's Most Family Friendly Airport, Skyscanner

Winner:
Best Customer Service Europe Silver Award, ASQ

Shortlisted:
Airport of the Year, Scottish Transport Awards

Shortlisted:
Frontline Employee of the Year - Adele Graham,
Scottish Transport Awards

We are committed to listening to our passengers and use feedback to guide improvements to our services and operations.



Appendix A

Noise Action Plan

1. Demonstrating we are doing all that is reasonably practicable to minimise noise impacts

1a. Quietest Fleet Practicable

- We will develop, publish and implement a policy prioritising airlines operating Chapter 4 aircraft when introducing new business to Edinburgh by the end of 2009.
- We will review the landing fee differential at least every year.

1b. Quietest practicable aircraft operations, balanced against NOX and CO₂ emissions.

- Together with our partners in Sustainable Aviation we will develop a best practice guide for departures by the end of 2010.
- We will continue to promote continuous descent approaches through forums such as the Edinburgh Airport Flight Operations Committee.
- We will continue to fine aircraft in breach of the Department for Transport departure noise limits.
- We will work with our partners in Sustainable Aviation to develop and promote low noise flight procedures through evaluation of future operational methods and implementation of best practice.
- We will continue to engage with our aviation partners to seek to improve adherence to the standard airport procedures.
- We will reduce ground running of aircraft engines. To ensure that the environmental impact of aircraft engine running on the local community is kept to a minimum, aircraft operators with maintenance commitments at the airport are expected to plan their schedule to avoid the need for ground running of engines at night from between 2300-0600 during weekdays and 2300-0900 at the weekend. Only during exceptional circumstances is engine running allowed between these times.
- We will undertake a review of our stand planning procedures to identify opportunities to prioritise stand allocation so as to minimise ground noise impacts.
- In conjunction with our partners in Sustainable Aviation we will continue to lobby for and seek to support continual improvements in technology and operations towards the ACARE goal of 50% reduction in perceived external noise by 2020 based on new aircraft of 2020 relative to equivalent new aircraft in 2000.

1c. Effective and credible noise mitigation schemes

- We will continue to offer a relocation assistance scheme for those households within the airports 69db Leq noise contour, in line with Government policy.
- We will benchmark our noise mitigation and compensation measures with other comparable airports in 2010 and 2013.
- We will continue to honour the Edinburgh Airport vortex scheme.

2. Engage with communities affected by noise impacts to better understand their concerns and priorities, reflecting them as far as possible in airport noise strategies and communication plans

- We will continue to offer a free phone number for complaints and enquires regarding aircraft noise. Complaint data will be published in our newsletter.
- We will consider introducing a flight track information system (delayed by 24 hours) via Webtrak.
- We will annually review our communication material to ensure relevance and ease of understanding.
- We will continue to log all complaints relating to aircraft operations and publish the statistics quarterly.
- We will seek to respond to 100% of all complaints and enquiries within 2 working days and publish our performance at the Airport Consultative Committee.*
- We will publish our progress against the action plan on an annual basis.
- We will conduct local community opinion surveys every three years commencing in 2010.
- We will continue to direct all money raised by noise infringements to the Edinburgh Airport Community Board.
- We will review, develop and consult on alternative metrics for describing the impact of aircraft operations during the course of this action plan.
- In our newsletter to the local community we will report on engine running frequency and times.

3. Influencing planning policy to minimise the number of noise sensitive properties around our airport

- We will continue to engage with the local planning authority to ensure awareness of aircraft operations is considered in the development of sensitive land use.
- We will commission and publish forecast Lden contours for air noise for 2013 in 2010.

4. Organising ourselves to manage noise efficiently and effectively

- We will continue to operate and enhance our noise management systems by various means such as holding quarterly management system reviews, analysing noise data periodically and reviewing noise complaint trends.

5. Achieving a full understanding of aircraft noise to inform our priorities, strategies and targets

- At a corporate level we will continue to support work to better understand the interdependencies of aircraft operations management.
- At a corporate level we will promote a debate through ANMAC of current arrival and departure policy.

Assurance Statement for the Edinburgh Airport Corporate Responsibility Report 2012

The Green Business Partnership ('GBP') carried out an independent verification of the primary sustainability target outputs for 2012, as defined in Edinburgh Airport's Corporate Responsibility Report issued for 2012.

Scope

The scope of the work undertaken by the GBP included verification of Edinburgh Airport's assertions made in the Corporate Responsibility Report 2012 in relation to the following sustainability target areas for 2012:

- Electricity
- Gas
- Water
- Waste
- Noise
- Community
- Stakeholders

The Management team at Edinburgh Airport is responsible for information provided in the Corporate Responsibility Report as well as the systems for collecting, analysing and reporting that information. The GBP's responsibility regarding this verification is to Edinburgh Airport only, in accordance with scope of work commissioned.

Methodology

The verification process was facilitated by Edinburgh Airport's Energy & Waste Manager and involved interviewing target owners from Edinburgh Airport staff (where available). Relevant data and documentation was reviewed with each target owner to determine the degree to which reported target outputs had been achieved (or otherwise) and the adequacy of the internal processes that support target implementation.

The verification process centred on the following core targets for 2012:

- **Electricity** – Electricity target: 24,748,896 kWh – achieve a 2% reduction against 2011
- **Gas** – Gas target: 11,098,219 kWh – no increase in consumption compared to 2011
- **Water** – 109,407 m³ – achieve flat consumption, no increase in usage compared to 2011
- **Waste** – To divert 80% of airport waste from landfill by December 2012.
- **Noise** – Implement actions from the five year noise action plan
- **Community** – Continue to operate a Community Board, awarding funding to local projects and charity groups meeting selected criteria.
- **Community** – Provide work experience placements for students in local schools
- **Stakeholders** – Understand our stakeholders and their CSR and environment issues

The detailed findings of the verification process have been published in a separate report issued by the GBP.

Statement of Independence

The GBP states its independence and impartiality in regard to the verification process and assurance statement. The GBP has at no time worked with Edinburgh Airport or any of its stakeholders on any projects which could compromise the independence or impartiality of its findings, conclusions or recommendations. With the exception of this Assurance Statement, the GBP has not been involved in the preparation of any text or data provided in the Corporate Responsibility Report.

Conclusions

The GBP concludes that, based on documentary evidence presented to the GBP and interviews with the relevant target owners from Edinburgh Airport Staff, the corporate responsibility targets set out for 2012 in the Corporate Responsibility Report for Edinburgh Airport in 2012 have been addressed in a proactive, responsible and well managed manner. Where stated targets for 2012 have not been met (e.g. electricity & water consumption), satisfactory evidence has been provided to indicate that a process of continual improvement is in place.

In summary, GBP's review of the sustainability outputs for the 12 month period ending December 2012 provides an appropriate representation of Edinburgh Airport's performance against the targets as set out in the Corporate Responsibility Report 2012.

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