Barnet Library Consultation

Frequently Asked Questions

How many residents took part in the consultation?

There were over 3,800 responses to the libraries consultation.

Over what time period could residents contribute to the consultation process?

The consultation was open from 11 November 2014 to 22 February 2015. A total period of 103 days.

What opportunities did residents have to contribute to the consultation process?

Residents could contribute to the consultation in a variety of ways, including completing online and paper surveys, attending drop-in sessions or focus groups, attending consultation events and submitting feedback via the post or email. Please see page 11 of the consultation report for the full list of methods and the number of respondents.

Who are ORS and how much was ORS paid to conduct the consultation?

ORS (Opinion Research Services) are an independent social research practice. ORS were commissioned through a competitive tendering process to deliver the libraries consultation at a cost to the London Borough of Barnet of £80,930.

What other costs were there in relation to the consultation?

There were further costs of £10,888.75 in relation to the consultation. This included £9,833.50 spent on printing and delivery and £1,055.25 spent on venue hire and refreshments for events.

How are the results of the consultation going to be made available to the public?

The full independent report is published on the London Borough of Barnet's 'Engage Barnet' website and hard copies will be made available in Barnet libraries – available in libraries from Tuesday 4th August 2015.

How will the results of the consultation be used to inform the future shape of the library service?

The results of the consultation will inform the development of proposals which will be put into a report on the future shape of library provision in Barnet. The report will be considered by the Children's, Education, Libraries and Safeguarding Committee in Autumn 2015.

What are the key findings of the consultation?

The consultation findings are summarised in the Executive Summary on pages 13 to 30. This summary sets out the key points raised in relation to each consultation theme and provides information about similarities and differences in the views of different groups of respondents.

Will there be any future opportunities to have a say about the library service?

Information on future opportunities to have a say in the future library service in Barnet will be detailed at the Children's, Education, Libraries and Safeguarding Committee in Autumn 2015.