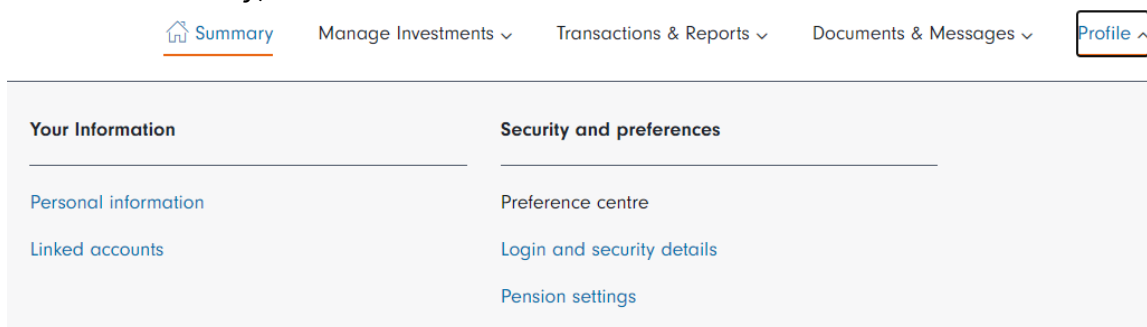


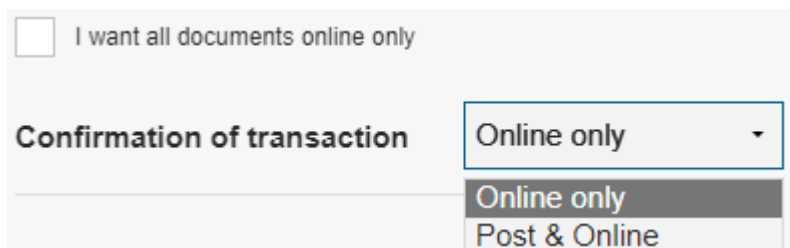
How to change your communication preferences online

If you want to change the way you receive documents and communications from Fidelity, you can use this guide to help you do it online.

1. Go to www.fidelity.co.uk
2. Click on 'Log in' at the top right corner of the page before following the log in process. If you require help with the log in process, access our [how to log in guide](#).
3. The first screen you'll see is the Account Summary page. From the top menu of options on Account Summary, click on 'Profile'.



4. Then choose 'Preference centre' under the 'Security and preferences' heading.
5. This will open the 'Preference centre' panel on your screen.
6. To change how you receive documents regarding your accounts, click on 'Account Documents' and select 'Change'
7. You can choose to receive all document online by selecting 'I want all documents online only', or you can select whether you would like to receive a document by 'Online only' or 'Post and Online' for each document type.




Please note, if you would like to amend where your posted documents are sent, you can change your correspondence address online. For a step-by-step walkthrough of this process, visit our [how to change your address guide](#).

8. There are numerous communication and service preferences that you can amend under the 'Preference centre'. For each, toggle whether you opt in for the service, and how you would like to receive any relevant correspondence.

Text alerts	▼
Market news & product updates	▼
Investing in US shares (W-8BEN form)	▼
Employee compliance reporting (automated)	▼
Duplicate trade confirmations (paper)	▼
Register for Invest@Work discount	▼
Shareholder voting & information	▼
Investsense settings (Lightbulbs)	▼



Please note, for 'Employee compliance reporting' and 'Duplicate trade confirmations', these communications will be sent to a third party, and will require you to provide the relevant details for this third party.



Having followed this guide, you should now have successfully completed this journey. If you use this guide and still require some additional help, visit our [Help and Support page](#). For any extra support, please call us on 0333 300 3350 between 8:30am-5.30pm Monday to Friday, or 9am - 12:30pm on Saturdays. When making a call, please have your Customer Reference Number to hand.

For more guides like this one, visit our [How-to Guide page](#) for a full list of our step-by-step walkthroughs.