

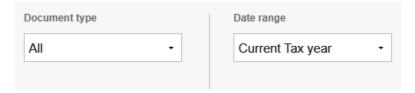
How to view your documents online

If you want to view your Fidelity documents online, you can use this guide to help you through the process.

- 1. Go to www.fidelity.co.uk
- **2.** Click on 'Log in' at the top right corner of the page before following the log in process. If you require help with the log in process, access our how to log in guide.
- **3.** The first screen you'll see is the Account Summary page. From the top menu of options on Account Summary, click on 'Documents and Messages.



- 4. Then choose 'Documents' under the 'Documents' heading.
- 5. This will open the 'Documents' panel on your screen.
- **6.** The tool will automatically include documents across all of your Fidelity accounts, however if you would like to view the documents related a particular account, click on the box under 'Account' and select the relevant option.
- 7. If you would like to filter your documents by type, or the date they were produced, click on the filters provided and choose the relevant option. You can also filter your documents to show only those documents which you have not read. To do this, click on 'Show unread only'.

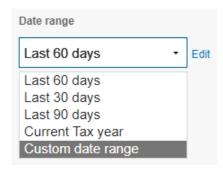


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Please note, if you would like to change the way you receive your documents and other communications, you can click on 'Document preferences'. For a step-by step walkthrough of the process to change your preferences, visit our <u>how to change your communication</u>

<u>preferences guide</u>.

8. If you would like to create a custom timeframe in which to view your documents, click on the 'Date range' filter and select 'Customer date range'. You can then enter the start and end dates of your desired timeframe.



9. To access a document, you can either view it by clicking 'Open' or save the document to your device by clicking 'Save' and selecting the relevant option.



Having followed this guide, you should now have successfully completed this journey. If you use this guide and still require some additional help, visit our <u>Help and Support page</u>.

For more guides like this one, visit our <u>How-to Guide page</u> for a full list of out step-by-step walkthroughs.