



HANDS ON TRAINING

Fueling Your Success With 

TRACK 1: CASH/ACCOUNTING

This track will cover topics within the functional area of Cash, Payments, and Accounting. You should expect various discussions around payment processing, parameter setup, and ACH setup/optimization. Speciality payments and corporate advances will also be covered.

Intended Audience:

Users should already be familiar with LoanServ and have basic payment processing knowledge. Attendees will benefit from efficiency reviews of parms, as well as a focus on special types of payments, automation ideas, and corporate accounting topics.

Covered Topics:

- Payment Processing: Parameters
- Advance Payment Processing:
 - Special Allocation and Balancing
 - Payoffs, Auto-post Reject, Disbursement and Voids
- Automation Discussion
- Specialty Payment Processing:
 - DSI Processing and Consumer Posting
- ACH:
 - Setup
 - Balancing
- Corporate Advances & Global Pay
- Wrap-Up/Q&A

TRACK 2: INTRODUCTORY ESCROW

This track will cover topics within the functional area of Escrow, with a focus on introductory level training. You should expect various discussions around tax and insurance line setup, escrow analysis setup and how to use it. Loss Draft topics and a focus on PMI/MI will also be discussed.

Intended Audience:

Users already familiar with LoanServ but looking for more education and training on the setup of Escrow. Initial topics of setting up the lines, parameter setup, and general automation ideas are planned.

Covered Topics:

- Escrow Line Set-up - High Level Review
- Insurance: Parameters & Impacts on Processing
 - IPB2: Escrow 3 Date Option
 - Escrow Admin Screens: Teller Overdraft, Haz Insurance Pay
- Reports 22, 553
- Automation Discussion
- Review Loss Draft functionality
 - Parameter -Escrow Admin, Loss Draft Interest
 - Set up, disburse, and close Loss Draft records
- Tax: Special Frequencies vs Setting up Individual Line
 - Pro/Con of setting up individual lines
- PMI: Parameters & Impacts on Cancellations
 - Inst Parm MI Screen
 - Cancellation screens - criteria created by report 591
- Other reports to review: 592, 594, 595, 604
- Recent Escrow Enhancements Overview
- Escrow Analysis - What If - When & How to Use



TRACK 3: ADVANCED ESCROW

This track will cover topics within the functional area of Escrow, with a focus on advanced training. You should expect various discussions around escrow enhancements and what they mean, escrow disbursement handling, and more advanced parameter review and optimization. Discussions on third-party integrations with specific partners are intended to help with file and data exchanges.

Intended Audience:

Users already familiar with LoanServ and also considered more advanced within escrow areas. Users can bring specific use cases to discuss and share for discussion.

Covered Topics:

- Review Recent Escrow Enhancements
 - Detached Structures
 - Adjust Escrow Analysis for MI term/regulatory term
 - State level annual statement control
 - Secondary Residence for MI Cancellation
 - Off cycle escrow analysis history changes
 - Electronic Billing Option for Escrow Analysis Statements
 - Insufficient Character Space for upfront MI
 - HUD 184 Loans
- Escrow Disbursement Stops: When to Use, How to Define, and Apply
- Parameters that Should be Reviewed Annually
 - State Tables for Escrow Analysis
 - Premium Tolerance Params
- Interest-On-Escrow - Set Up & Creating Tables
- Scheduled Reports
 - When to schedule, how to review reports currently scheduled
- Report 1135
- Automation Discussion
- Vendor Integration Discussion
- User Case Review: Escrow Community Question

TRACK 4: BANKRUPTCY

This track will cover topics within the functional area of Bankruptcy, specifically parameter setup and optimization. Bankruptcy Proof of Claims (POC) will be covered in detail and ways to automate certain processing.

Intended Audience:

Users already familiar with LoanServ but looking for more education and training on the setup of Bankruptcy and POC. Initial topics of parameter setup, and general automation ideas are planned.

Covered Topics:

- Bankruptcy Parameter Overview
- Initial Proof of Claims (POC) Set-up
- POC Set-up for Acquired Loans
- Automation Discussion
- Concurrent BKR Functionality (March Enhancement)
- Use Case Discussion (Clients should submit use case after registering)



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TRAINING AGENDA

All training tracks will follow the same schedule outlined below. Upon registration, customers will need to select the training track they wish to pursue for the event.

WEDNESDAY, OCTOBER 25TH

8:00-9:00 am – Continental Breakfast

9:00-12:00 pm – Training

12:00-1:00 pm – Lunch

1:00-4:00 pm – Training

4:00-4:30 pm – Break

4:30-6:30 pm – Social activity

THURSDAY, OCTOBER 26TH

8:00-9:00 am – Continental Breakfast

9:00-12:00 pm – Training

12:00-1:00 pm – Lunch

1:00-4:00 pm – Training

4:00pm – Free to depart