Halifax Vandals Rugby Union Football Club

## Application for International Tickets

The aim is to improve the transparency of the system by which the club processes ticket requests for international matches. All affiliated clubs receive an allocation for international match tickets based on the number of players / members / juniors teams etc.

Typically, the Vandals allocation is around 18 tickets per match and this quantity cannot be exceeded. Therefore, there may be occasions when some applications are unsuccessful, as demand may be greater than supply. Requests for tickets therefore may not be successful.

The ticketing system is now online for all home and away matches, so email addresses are a mandatory part of the process. Physical tickets* are no longer supplied for matches at Twickenham, as access to the stadium is via an e-ticket sent to a phone app.

The e-ticket is allocated, by the club ticket officer, to those requesting a ticket. The requestor is then responsible for paying for the allocated tickets themselves within a fixed timeframe. Failure to complete this payment will result in the ticket being returned to Twickenham, this ticket cannot be requested again. The club is no longer able to bulk purchase tickets on behalf of others.

## Ticket Application Procedure

- Ticket prices** and notification of tickets becoming available for purchase will be posted on the UTV! FaceBook page as early as possible by the ticket officer. The closing date for applications to the ticket officer will be 1 week before the stated release date.
- Ticket applications will only be accepted from individuals who have been club members for a minimum of 12 months.
- Ticket requests must be made via email to the following address ( jonathanveal @btinternet.com ) and must include the following info: -
- Event (incl. event date)
- Number of tickets requested (names / email addresses*** (if available) of all applicants).
- Preferred ticket price range (if not stated, ticket price will be chosen by ticket officer).
- Lower (open to the elements and at pitch side).
- Mid-range - mostly under cover, however, may be relatively far from the pitch.
- Expensive - under cover / nearer the pitch
- If ticket demand is greater than the number allocated, the ticket officer will prioritise ticket allocations according to sponsor / member contribution / date of application. Any such decision will also be ratified by the club committee.
- Sponsors / members can apply for 2 tickets (member + additional person (who may not be a member)).
- Individuals requiring tickets are then responsible to applying for tickets by emailing the ticket officer with all the information requested above.
- On the ticket release day, the ticket officer has a limited amount of time in the RFU portal to allocate the required tickets - all requested information must therefore have been made available in advance. The club will not progress the applicants ticket request if the info stated above is not supplied.
- Depending upon availability, the ticket officer will make a decision regarding purchase of a different price of ticket other than that requested. The individual can then decide whether to purchase the allocated ticket(s) or not.
*Paper tickets can be requested by contacting Twickenham Stadium Management prior to match day - these will be then made available for collection on match day.
**Ticket prices are dependent upon the opposition ranking.
${ }^{* * *}$ email address of additional person accompanying member (i.e., spouse, partner, child, or friend) is not strictly required.

