

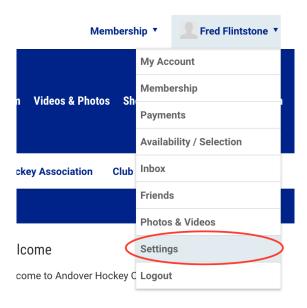
## Keeping your Pitchero and Andover Hockey Club details up to date

## **Update Pitchero Account Details**

- 1. Sign in to your account
  - a. Visit <a href="www.andoverhc.co.uk">www.andoverhc.co.uk</a> and click the Login option (if you are already logged in, skip to Step 2)

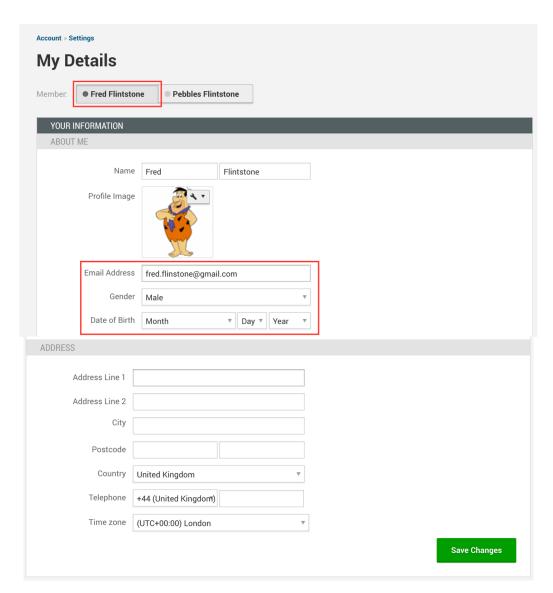


2. Click on the user menu (the drop-down with your name in the top-right of the screen) and select the Settings menu option



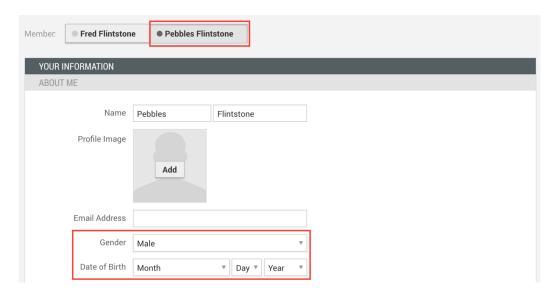
- 3. Under My Details you will see the Member entries for you and your children.
  - a. Select your Member entry and make sure the name, email address, gender and date of birth are correct. Please also check your name and address and home telephone number (you will be able to supply mobile number later).
  - b. Click the Save Changes button to store any changes you have made.





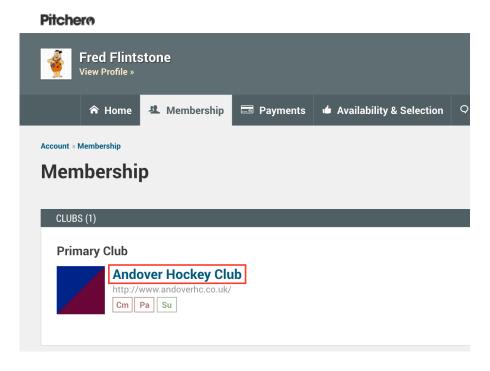
4. Next, click on the name of each child in turn and ensure their details are correct - most important are gender and date of birth. You do not need to complete the address section for your children. Remember to click Save Changes before moving on to your next child.





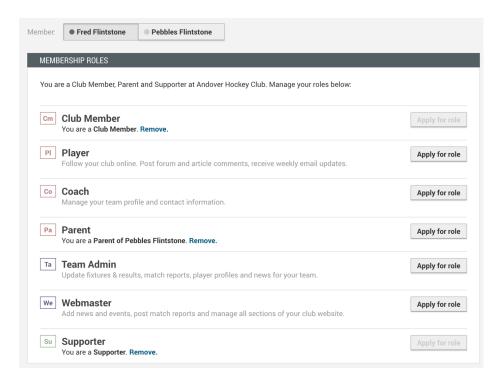
## Updating Andover Hockey Club Details

5. Whilst in the Settings section of Pitchero, click the Membership tab and the entry under Clubs that says Andover Hockey Club (see image below).



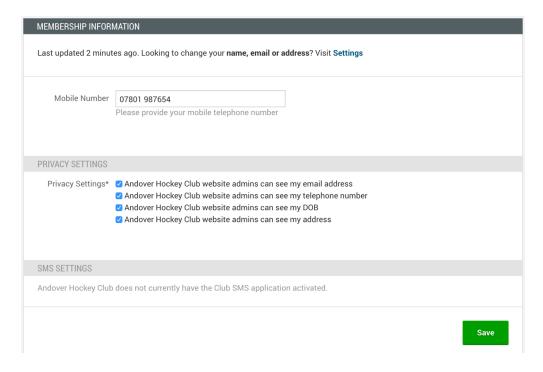
6. You will see membership options for you and your children. First, check your details are correct by clicking on your member name and reviewing the roles. As a parent, you will have Club Member and Parent roles, you may also have a Supporter role. Please do not remove these as they allow us to keep you informed of events and matches.





Note: If you have a son or daughter who will be starting hockey next season and is not yet registered, you can add them by clicking the Apply for Role button alongside the Parent role.

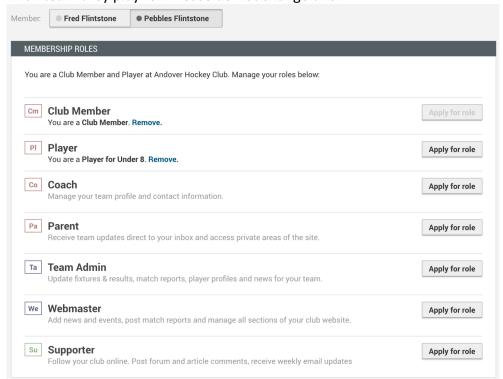
7. If you scroll down the page you will see the Membership Information section. In here you can supply your mobile telephone number.



8. Finally, please check the Privacy Settings section (see above) and tick all options. This allows us to keep in contact with you. Remember to click Save before moving on to your children's account details



9. Next, update your children's details. Click their member name entry and review the Membership Roles that have been assigned. As a minimum they will have been assigned Club Member and Player roles. Under the Player role it will also indicate which team they play for. Please do not change this.



10. Lastly, please review their Membership Information and ensure you have supplied emergency contact details and any medical information that you feel the coaches need to be aware of. Please also tick all the Privacy Settings boxes to ensure the club can see these details.

