

## Civil Service RFC Guide to Payment via the Club Website



For the 2013/2014 season the Club has decided to collect all payments via the club website using the "Go Cardless" system

This will allow the club to collect registration, kit payments and other transactions conveniently and safely online

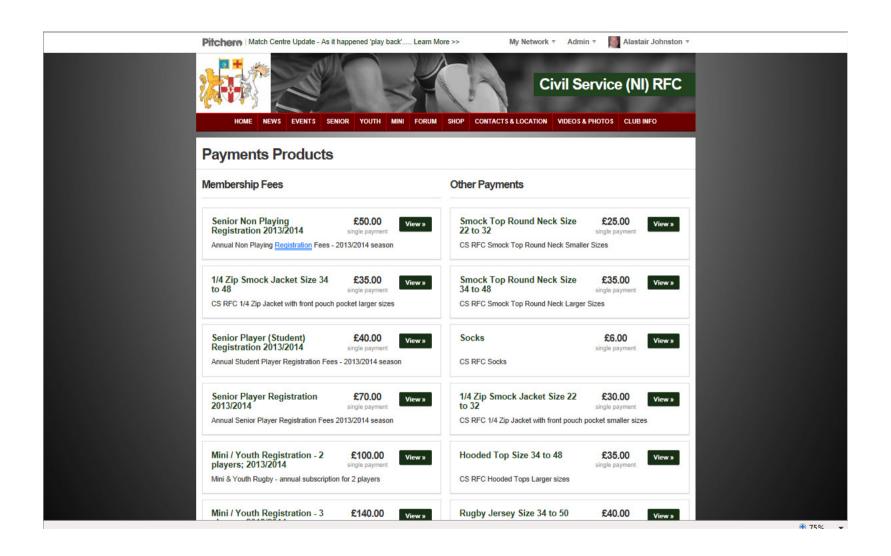
The following guide will take you through the process.

If you have any questions then please contact Alastair Johnston via Pitchero email

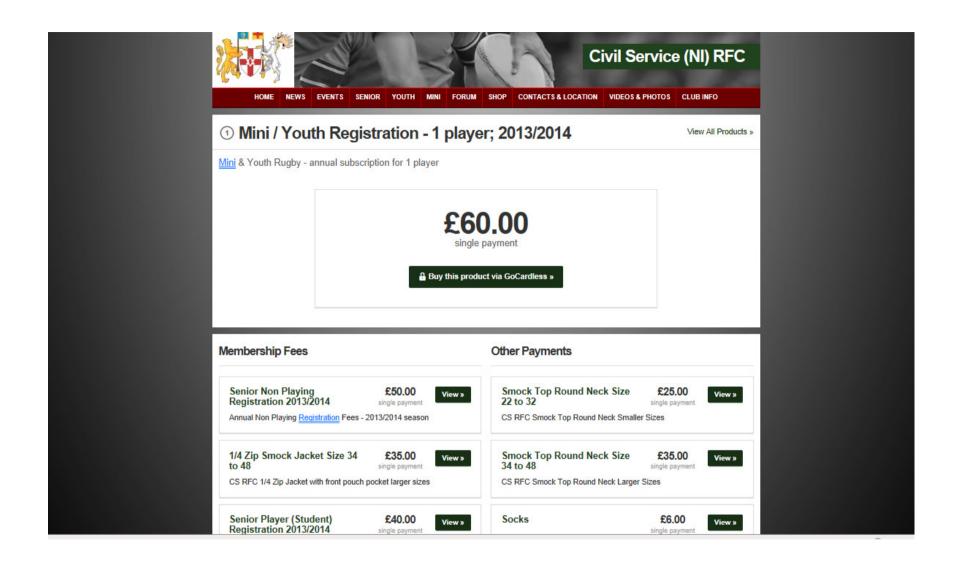
## This is the Shop Drop Down Menu



In order to use the online system the user must first be registered on the club website. Above is a view of the Club <u>Home</u> page, this will be referred to throughout this document



From the Shop Drop Down Menu chose Payments, this will lead you to the page above You will see the "Products" are divided into 2 groups, Membership and Other Payments To select a product, click on its View button



In the example above I have chosen to register a single Mini Player

The details show that this will be a £60 payment collected in one single instalment

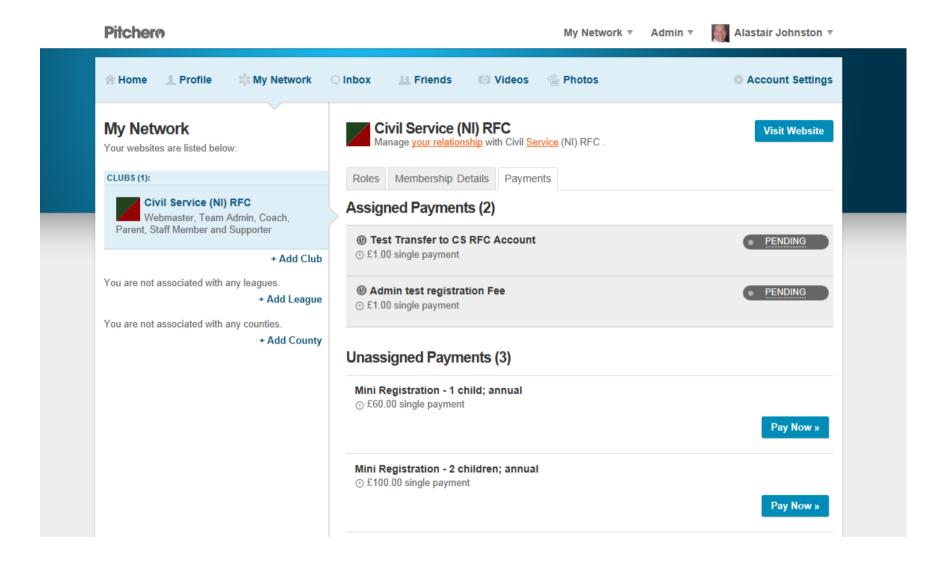


In the example above I have chosen to purchase a Size 22 to 32 Rugby Jersey. The details show that this will be a £30 payment collected in one single instalment

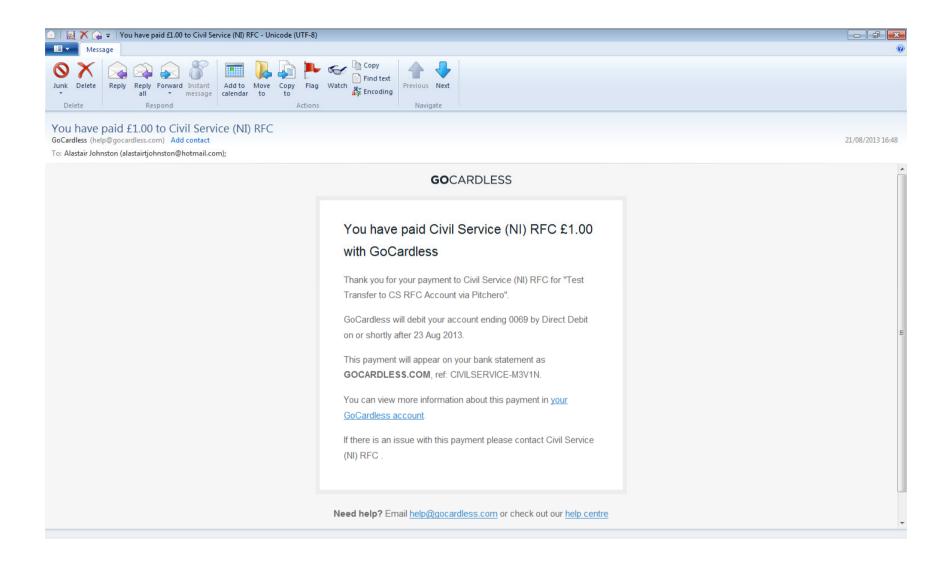
Note: For kit purchase the process is as follows

- (i) Select the exact size of item that you want (samples will be held at the club)
- (ii) Register your request with the club, i.e item, size and quantity
- (iii) Once the club gets notification of payment, via the system above, the item will be released

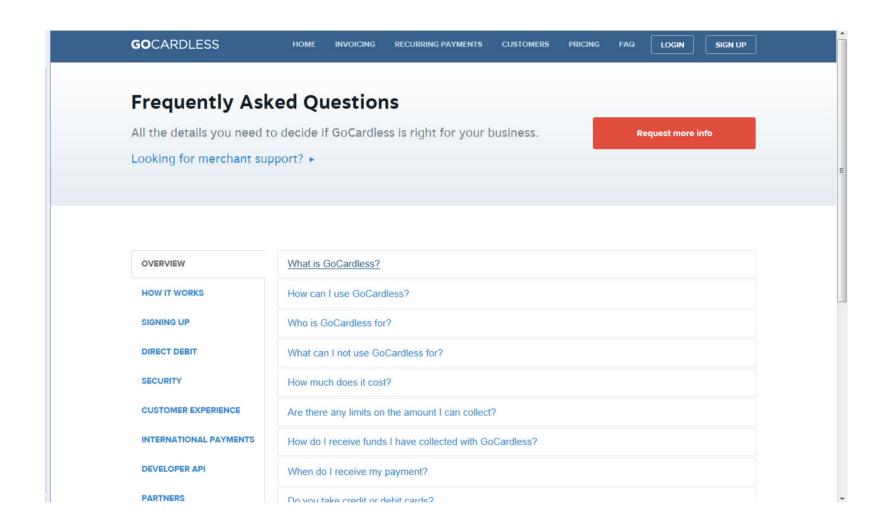
First name	Last name	If this is your first time purchasir something from the store then	
Alastair	Johnston	you will need to register with	
☐ I'm paying on behalf of a company Email address		GoCardless . Firstly you must chose an online password then you should fill in the form shown on the left.	
Billing address		This form allows a Direct Debit to be set up with your bank.	
Town or City	Post code	For the first payment the money will be deducted from your account in approximately 5 working days and will arrive in the CS RFC account 2 days later	
Sort code	Account number	Like all Direct Debits it can be cancelled, amended and refunds carried out.	
Next  ✓ Vour navments are protected by the Direct Debit guarantee		Go Cardless is used by 1000s of merchants	



As soon as you have made the payment the club will be notified.



Furthermore you will receive notification that the payment has been requested.



If you have more questions about Go Gardless then please contact Alastair Johnston or go to the Go Cardless FAQ Site at https://gocardless.com/faq



## Thank You For Your Support