



Feedback policy

To help us improve the facility and the activities that run within it, the Management Committee welcome feedback from all our members and users.

We are always looking at ways to improve the programme of activity to ensure all ages and abilities are catered for, including coaching, competitive (internal and external) and social opportunities.

There are currently the following opportunities available to members to offer constructive feedback:

- At the Annual General Meeting
- To members of the Management Committee, either face-to-face or by email / letter (details shown below)
- Via anonymous member surveys from time to time
- Using the suggestion box in the Clubhouse

Members and users can pass on their feedback by email to info@reigateltc.org.uk or in writing addressed to the Secretary at Reigate Lawn Tennis Club, 17 Manor Road, Reigate, Surrey, RH2 9LA.

Approved by the Management Committee in April 2017

