

# Emergency Protocol

## Twickenham RFC

Parkfields, South Road (off Oak Avenue), Hampton TW12 3PE



Before match commences ensure First Aider or another responsible person has a fully charged mobile phone. There is an Emergency phone situated in the bar in the clubhouse.

### 1 Call 999

Dial 999 (or 112), await operators questions and request Ambulance, additional questions will then follow.

### 2 Direct Ambulance to Casualty

Another responsible person should be charged to meet the Ambulance at the club entrance and direct it to the casualty.

### 3 First Aider remains with Casualty

The First Aider must remain with the casualty to monitor vital signs and treat as appropriate – for shock, etc.

### 4 Mobile phone remains with First Aider

In case more advice is given over the phone.

**5 Seek Additional Help** If the First Aider feels the situation is beyond their level of expertise then they should contact the duty manager or a more experienced First Aider.

**6 Protect Casualty from the Elements** Keep casualty warm by use of blankets etc. If appropriate transfer the casualty to the the medical room. If in doubt do not move the casualty.

**7 Transfer to Paramedics** Remain with the casualty and continue to monitor vital signs until duty of care is transferred to NHS's Ambulance Crew.

**8 The Match Continues** Remember – If the First Aider has accompanied the casualty to the clubhouse, another First Aider should take over pitch side duties.

**9 Paperwork** Fill in Injury Report form. Remember you may have time to do this whilst awaiting the ambulance.



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Parkfields

South Road (off Oak Avenue)

Hampton TW12 3PE

020 8979 2427



### Twickenham RFC pitch layout

