

Timperley Sports Club

Covid-19 Bar and Clubhouse guidance for all members and visitors

In line with our opening of the bar this coming weekend, we have made a few changes to the way we are going to operate, whilst still following the latest Government guidance. In particular, we ask that unless you have a pre-booking for an internal table, you order your drinks from the outside order point on the decking. Please support the TSC team to ensure the safety of the staff and everyone using the site, by agreeing to and following to all the following rules and regulations.

To support the NHS Test and Trace service we have to keep a record of all our customers names and contact details for 21 days and so we need you to provide us with this data when booking/ordering.

Please do not come to the Club if:

- **you have a raised temperature;**
- **you are experiencing any Covid-19 symptoms;**
- **you are self-isolating or living with individuals that are self-isolating;**
- **you have been asked to isolate by NHS Test and Trace.**

General Guidance:

- Two types of service will be available; pre-booked tables inside the bar and an external takeaway service.
- We are operating the club whilst trying to keep the place safe for everyone. Please ensure everyone follows Social Distancing Guidelines wherever applicable. We ask everyone wherever possible to maintain 2m social distancing. Wherever this isn't possible then at least 1m+ unless in single family groups.
- Please only consume food and drink bought on the premises
- At all times, parents/guardians are responsible for supervising their children (Under 18) and should follow social distancing guidelines.
- Follow UK Government guidance on best practise for travel.
- We will be reviewing these operating guidelines as we move forward, member support will be key to enabling us to continue to operate and extend this service.

For pre-booked tables INSIDE:

- All our internal tables are allocated via a pre-booking service, more information about this is available on the TSC website. We currently have a maximum capacity of 40 people in the Bar.
- Please enter through the main doors around the front of the clubhouse.
- To exit you will have to follow the one-way-system in place taking you down and out of the Players Entrance. Please note there will be NO exiting the clubhouse directly on to the decking.
- We will offer a table service in the bar. Please do not come to the bar to be served.
- We will have cleaned the chairs/tables before opening and will repeat the process when a table becomes free.
- Please don't move the tables or chairs – we have positioned them to comply with social distancing
- Drinks will be brought to you and payment taken at the table by contactless payment only. We will not be accepting cash or members cards at this time.
- When you leave, please place any rubbish in the bins provided to minimise contact for our staff.

For those OUTSIDE:

- Takeaway drinks will only be available for purchase outside using the external order point operating on the decking.

- Please follow the clearly marked queuing system running up the decking from the scoreboard end. Before ordering please provide your contact details as the group leader for the “NHS Test and Trace”. You will be responsible for contacting members of your party should Track and Trace need to be undertaken.
- Your order must be paid for by contactless card at the time. You will be issued with an order number and the drinks can be collected from the collection point further up the decking. Upon collection can you please exit the decking through the walkway provided down on to the grass pitch.
- By all means, please bring your own chairs, picnic rugs, raincoats and umbrellas to form a group of up to 6 people on the grass. Please note that to reduce cleaning requirements upon the staff there will be no furniture inside the clubhouse being made available to members/guests outside.
- As you leave, please place any rubbish in the bins provided to minimise contact for our staff.

Toilet facilities:

- We will be using the main toilets on the way down to the changing room corridor. We will be operating a strict one-way system. Other toilets will be out of use.
- 2 people can enter the toilets at any time so please enter when you are confident it is free.
- Toilets will be regularly cleaned throughout the opening hours. Please be aware that this may mean that toilets would be briefly unavailable during cleaning.
- Please leave the Clubhouse and exit through the Players Entrance.

Additional information:

Inside the Club, up to 2 households (including support bubbles) can share the same table and outside, in addition, up to 6 people can sit together from any number of households.

Please only move around to visit the toilets and don't go and join other tables.

Maintain social distancing (2m, or 1m with risk mitigation where 2m is not viable) from people who are not part of your household or in your support bubble. If you don't, sadly we will have to ask you to leave.

Finally we ask for the help and assistance from all members in what is a completely new challenge for everyone involved. If you have any issues/concerns on the day then please don't hesitate to raise them with the Duty Manager.

We look forward to seeing you all soon.

15th July 2020