

The Burton Rugby Football Club



Offering more than just rugby for over 150 years

Founded in 1870



Skills & Qualifications

- Experience as a Bar Manager (essential)
- Flexible with hours (essential)
- Dedication, motivation and positivity (essential)
- Experience working in a high volume environment (desired)
- Passion to deliver outstanding service whilst demonstrating good drink and financial knowledge (desired)



Bar Manager

We currently have a great opportunity for a full time Bar Manager to lead and manage a passionate and friendly team at Burton RFC, providing outstanding service levels to members and external customers in both the traditional Rugby environment and in creative ways to support the sustainable finances of the club. Since moving to Battlestead Croft we have seen a 50% year on year growth and we see this position as being key to continuing this trend.

About Us

The Burton Rugby Football Club dates back to 1870 and is the 25th oldest rugby club in the world. Our £5m development opened in September 2021, within 33 acres of ground supporting a variety of sports. The two-storey club house has multiple spaces allowing us to offer food and drink, on the first floor, for different kinds of events, sometimes all on the same day. An average 1st XV matchday would see in excess of 500 supporters, most of whom will enjoy drink and a bite to eat during their visit.

BRFC is a Community Amateur Sports Club (CASC) providing a focal point for the community. The membership is over 1250 members and growing. The club offers adult, junior, mini and wheelchair rugby alongside touch rugby. Burton RFC provides first class sporting facilities and can provide rooms for business meetings, host wedding receptions, christenings, and many other social events.

Whilst the club engages many volunteers, it does employ several committed full and part time staff in the bar and kitchen. The successful candidate will part of the Events & Operations Team and work with these staff on a day-to-day basis as part of their role along with liaising with our fantastic volunteers.

Key Responsibilities

1. Departmental management and training

- Recruitment, induction and training of all bar staff
- Monitor new staff and allocate “shadows” for their first few shifts

2. Customer Service

- Maintain high standards of customer service
- Seek to give that ‘Personal Touch’ and strive to exceed expectations

3. Planning

- Forecast manning levels and publish staff rotas as required
- Forecast and initiate changes in stock levels for peak trading periods and functions

4. Organising

- Monitor standards to ensure continuous improvement
- Supervise and direct service during business hours
- Implement and monitor cleaning schedules

5. Controlling

- Detailed check of deliveries and ensuring stock is received and secured in cellars
- Achieve agreed GP targets
- Ensure wastage / ullage is kept to a minimum and recorded

6. Professionalism

- Abide by regulations and operating guidelines
- Adhere to prescribed standards of hygiene and grooming

7. Other

- Attend meetings as required
- Identifies problems as they arise, resolving them where possible and appropriate



Experience

- Strong track record in bar management
- Personal Licence (APLH) & food hygiene certification
- Cellar management, stock control and cash management
- Be a champion of hygiene, cleanliness and standards

Remuneration

Remuneration will be competitive and commensurate with experience and role responsibility. It will comprise a fixed and performance-based element. Realistic OTE is between £23k - £30k.

Applications and how to apply

To register your interest in this role please submit a cover letter including salary expectations and your CV outlining your suitability for the position of Bar Manager to Claire Bradley by the 7th May 2023.

claire.bradley@burtonrfc.co.uk

Claire Bradley | 07983 071 982

Events & Operations Manager – Burton RFC



The Burton Rugby Football Club Ltd.

Battlestead Croft
Branston Road
Tatenhill
Burton upon Trent
Staffordshire
DE13 9FF

01283 564 510
www.burtonrugbyclub.co.uk