

Pitchero

Website and Membership Administration

Guide for Parents 2020



The purpose of this guide is to help parents through the process of signing up to C&LCC's website which is powered by Pitchero. The website enables the club to manage subscriptions, availability and to improve the way in which we communicate with our membership.

If you have any questions please contact Dave Brown (dave@homebrown.co.uk)

The main principle of signing up childrens' membership to the club website is that the parent signs up and a separate membership record is created for the child, but linked to the parent account. This has a number of benefits:

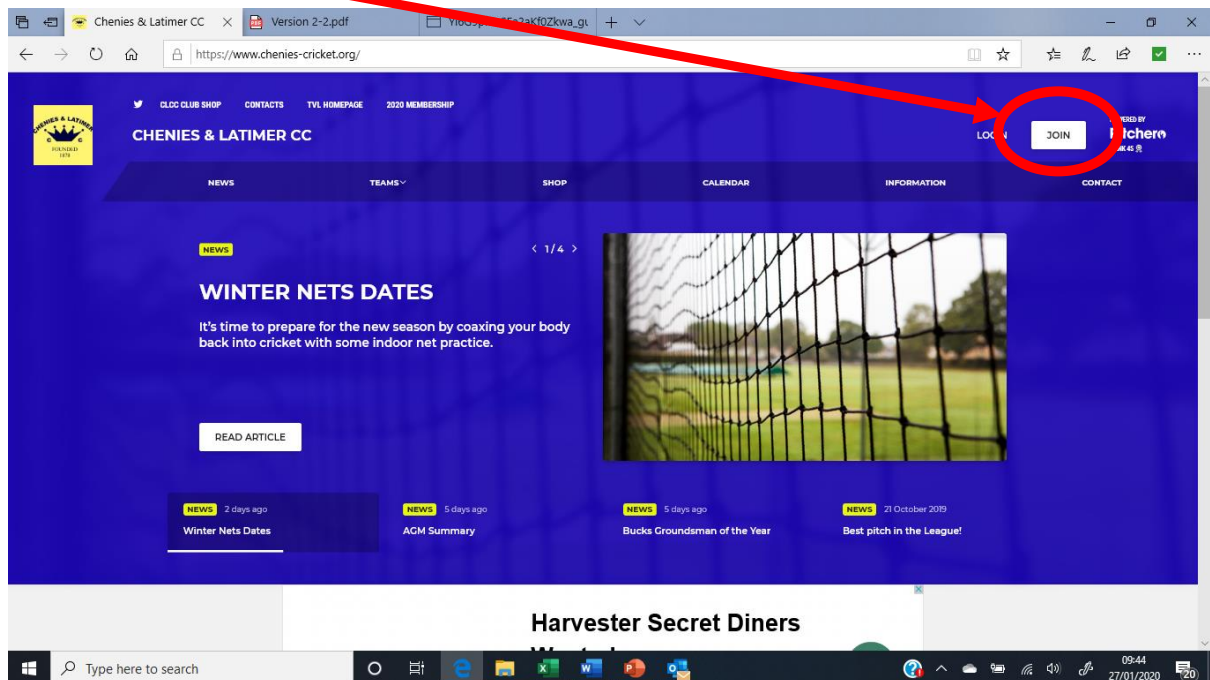
- Multiple children can be linked to one parent without the need for multiple email addresses
- It is parents and not the children who are contacted regarding match availability, subscriptions etc

Children can associate their own email address with their own account if they / you wish. This is especially relevant among older colts. However, from a safeguarding perspective it is still important that their account remains linked to the parent account so that the parent is copied on all communications from the club.

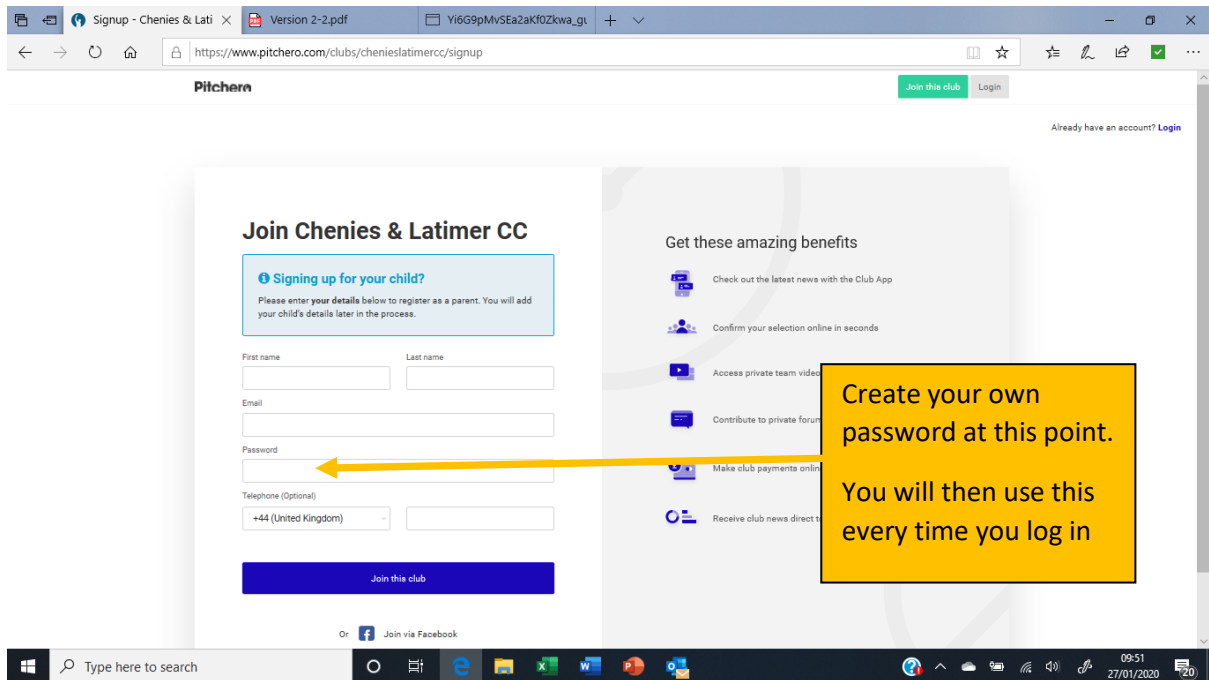
Sign Up / Registration Process

Search for: <https://www.chenies-cricket.org>

Click on "Join"



Then complete your initial registration (2 pages)



Join Chenies & Latimer CC

Signing up for your child?
Please enter your details below to register as a parent. You will add your child's details later in the process.

First name Last name

Email

Password

Telephone (Optional)

+44 (United Kingdom)

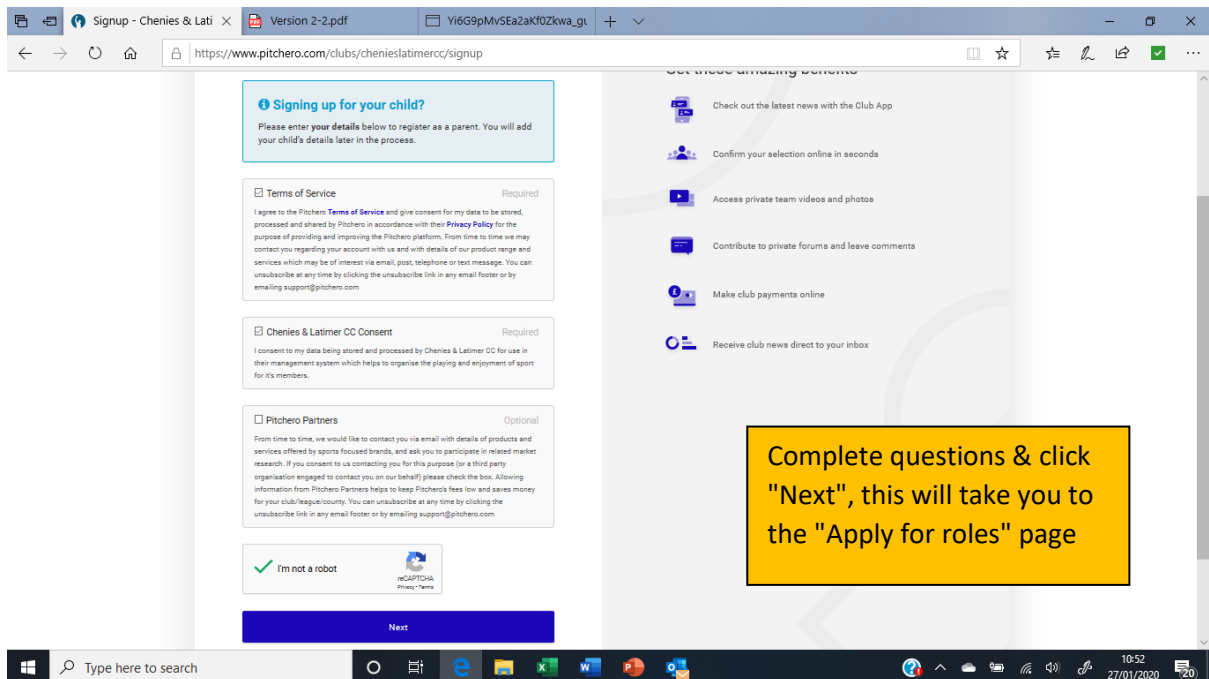
Join this club

Or [Join via Facebook](#)

Get these amazing benefits

- Check out the latest news with the Club App
- Confirm your selection online in seconds
- Access private team videos
- Contribute to private forums and leave comments
- Make club payments online
- Receive club news direct to your inbox

Create your own password at this point. You will then use this every time you log in



Join Chenies & Latimer CC

Signing up for your child?
Please enter your details below to register as a parent. You will add your child's details later in the process.

☒ **Terms of Service** Required
I agree to the Pitchero [Terms of Service](#) and give consent for my data to be stored, processed and shared by Pitchero in accordance with their [Privacy Policy](#) for the purpose of providing and improving the Pitchero platform. From time to time we may contact you regarding your account with us and with details of our product range and services which may be of interest via email, post, telephone or text message. You can unsubscribe at any time by clicking the unsubscribe link in any email footer or by emailing support@pitchero.com

☒ **Chenies & Latimer CC Consent** Required
I consent to my data being stored and processed by Chenies & Latimer CC for use in their management system which helps to organise the playing and enjoyment of sport for its members.

☐ **Pitchero Partners** Optional
From time to time, we would like to contact you via email with details of products and services offered by sports focused brands, and ask you to participate in related market research. If you consent to us contacting you for this purpose (or a third party organisation engaged to contact you on our behalf) please check the box. Allowing information from Pitchero Partners helps to keep Pitchero's fees low and saves money for your club/league/county. You can unsubscribe at any time by clicking the unsubscribe link in any email footer or by emailing support@pitchero.com

☒ **I'm not a robot** reCAPTCHA

Next

Complete questions & click "Next", this will take you to the "Apply for roles" page

Choose Roles - Chenies × Version 2-2.pdf Y6G9pMvSEa2akf0Zkwa_gu +

https://www.pitchero.com/clubs/chenieslatimercc/join/choose-roles

Apply for roles?

[Skip](#)

You're now registered at Chenies & Latimer CCI! Would you like to apply for any club roles?

- ☒ **Club Member**
View private areas of the site including team selection, player stats, fixtures and more!
- ☐ **Player**
Manage availability and receive instant notifications when you've been selected to play.
- ☐ **Coach**
View private areas of the site and download club coaching material.
- ☒ **Parent**
Receive team updates direct to your inbox and manage availability for your children.
- ☐ **Team Admin**
Manage fixtures, select match day squads and communicate with players and parents for your team.
- ☐ **Webmaster**
Manage multiple aspects of the club website including membership, Payments, Club Content and more!

[Next step](#)

Select "Parent" & "Club Member" from the list below
Then click "Next Step"

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Add your children to apply for the Parent role.

[Click here if your child is not in the list.](#) [Skip parent application](#)

Now start typing your child's name(s) to apply for the role as their parent.
If your child's name doesn't appear then click here and manually enter his/her name(s)

Pitchern

Add your children to apply for the Parent role.

First name

Last name

Team

[Add](#) [Cancel](#)

Please select the age group in which your child plays.
Click Add

Pitchern

Add your children to apply for the Parent role.

Ian Botham (new member)

Remove

Start typing the name of your child

Next step

Skip parent application

If you are signing up more than one child please also apply for the role as their parent here

If you have entered all children then Click "Next Step"

Your account has now been created and you will shortly receive an email requesting that you confirm your email address. This is a vital step as you will not be able to receive communication from the club until you do so.

Once you have confirmed your email address you'll be taken to a page where you can select "View my account", where you can update all your membership details for yourself and your children.

At this point you must wait for your application to be approved. This requires manual intervention on behalf of the club membership administrator, so please bear with us. This could take up to 24 hours. Once you've been approved you'll see a blue circle next to "Messages" at the top of the page indicating that your role as parent has been accepted.