

SIX NATIONS AND AUTUMN TESTS – HOME MATCH TICKET APPLICATION

The Scottish Rugby system for applying and issuing tickets for International matches held at BT Murrayfield is an on line system, and you will require a 'smart' phone in order to receive your tickets

Please note this system is for matches at BT Murrayfield only.

How the system works:

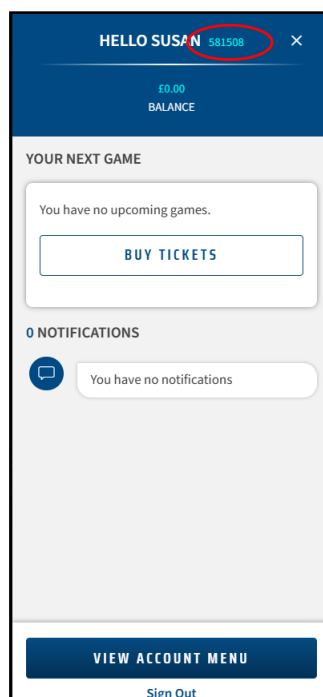
Applications are made via the Club Ticket Secretary, but before you can apply for tickets you will need a Scottish Rugby Ticket account.

NOTE! Please make sure, before you set up a new account, that you do not already have an account on the system. If you have ever bought tickets for an Edinburgh/Glasgow match or attended a concert at BT Murrayfield you may already have an account. Having two (or more!) accounts causes problems when the tickets are issued to you as the Ticketing system uses the email address as a marker and will put the tickets in the lowest numbered account.

To set up a new ticketing account go to www.eticketing.co.uk/scottishrugby and Register for an account, which is free.

Keep a note of the email address you use, mobile phone no and account number. These 3 in combination are your unique reference.

This menu appears at the right hand side of the ticketing home page.



On the top line (circled in red) is your 6- or 7-digit account number

If you already have an account please check that the details held by Scottish Rugby are up to date.

Press the View Account Menu button to see options allowing you to update your details etc.

You will also need to download the Scottish Rugby Ticketing App onto your phone. The App is available on Google Play and the App Store. The app allows you to download tickets and send them to other people.



Application forms for tickets will be published on the Club's website. These should be completed and returned to the email address on the form. Please do not send email or text requests as they can be overlooked. You must be a member of Ellon Rugby to apply for tickets.

Please make sure the email address you fill in on the form is the same one as on the Ticket Account, as this is how your tickets will be issued.

You will not need to pay for tickets for HOME matches when you apply for tickets. Payment is direct to Scottish Rugby and comes later in the process.

Individual applications are uploaded onto a dedicated portal by Club Ticket Secretaries, and this becomes the Club Application.

Deadlines are extremely strict – if you miss the deadline, then you will have to apply through the Public Sale of tickets. There is no option for late applications to be added to our Club Application.

Scottish Rugby will confirm our Club allocation by their published deadline. Please note that we cannot 100% guarantee that all tickets in all price bands will be available, so do not make travel arrangements until your application is confirmed. There are limited numbers of tickets in the Platinum, Gold and Bronze categories but in recent years Scottish Rugby have been able to fulfil all requests.

6. **Payment** When the Club Application is confirmed, the tickets you have been allocated by the Club Ticket Secretary will appear in your Scottish Rugby Ticket Account and you will receive an email from Scottish Rugby telling you the deadlines for payment and providing other relevant Match Day information. When you pay for the tickets, they will be visible in the ticketing app. The QR code goes 'live' about 36 hours before kick-off.

If, at this stage, you no longer want the tickets, please let the Club Ticket Secretary know and they can be offered them to other members or back to Scottish Rugby. If you do not pay for your tickets by the allocated deadline Scottish Rugby will remove the tickets from your account and offer them for public sale.

Concessions Tickets are sometimes available at lower prices for Student, Under 18s etc. The tickets allocated are all adult tickets and you have the opportunity to change them to a concessionary price ticket at the point of payment.

7. You can forward the tickets to another member of your party using the Ticketing App providing the third party has the ticketing app on their phone and is in your telephone contacts list. You cannot forward tickets using a screen shot.