



## MEMBERSHIP AND SUBSCRIPTIONS – GUIDANCE FOR 2023/24

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### MEMBERSHIP WINDOW FOR SEASON 2023/24 IS NOW OPEN

#### **Annual subs and match fees frozen again!**

For the 9<sup>th</sup> year in a row, we're keeping our annual membership and weekly match fees the same.

We know it's difficult for everyone right now with spiralling costs so we've taken the decision to keep hockey as affordable as we can at Phoenix Reading Hockey Club. The membership window for season 2023/24 is now open and we'd like to invite all our existing members, and our new ones, to complete their Pitchero forms as soon as possible.

#### **Pitchero membership details must be updated!**

All members (including juniors) **MUST** be registered on Pitchero before paying their annual subscription. Parents firstly register themselves as Parents on the system so that they receive notifications. Parents then register their children individually as Club Members in order for us to manage our membership database accurately.

We're not using Pitchero to allow payment of subs. This is because there is a charge (to you and us!) for using this service. The Club will take payment by bank transfer and the details are at the bottom of the page. This means you don't pay any hidden charges, and the Club keeps 100% of what you pay in annual membership fees. Please ensure you read these instructions properly.

We'll use Pitchero to keep you updated on fixtures, selection for matches, training updates, social events, and club news. It will be your one stop, go to place for all things PRHC. You can manage your membership and contact details using a system which is fully protected and GDPR compliant. It'll save you time, save the club time, and mean our records are always up to date - you are in control of the information we hold about you!

It is essential that every member of PRHC, whether you are a junior member, player, occasional player, social member or Vice-President, completes a Membership Form, which you can start by registering online at

<https://www.pitchero.com/clubs/phoenixranelagh/signup>

If you are already on Pitchero then login and update your membership information:

<https://www.pitchero.com/clubs/phoenixranelagh/login>

#### **HOW TO PAY**

For season 2023/24 all members can pay their annual membership by cash, cheque or bank transfer. Our preference is to receive payment by Bank Transfer.

Bank Transfers should be sent to our new bank account with **Barclays**. Please ensure you use the correct payment details.  
**Sort code:20-65-20 Account Number: 83311120** quoting your surname and first initial.

The payee name is Phoenix Reading Hockey Club.

## Membership types

SENIOR - MEMBER TYPE	DESCRIPTION	FEE
ADULT	Full adult membership. Entitled to attend all adult training and play in unlimited matches (subject to weekly match fees being up to date)	£120.00
ADULT GK WITH OWN KIT	Full adult membership for a goalkeeper with their own, full kit	£60.00
STUDENT	Full time students over 16 playing Senior Club Matches and not attending junior training	£25.00
OCCASIONAL	Plays a maximum of <b>five</b> senior games during the season. If you will play more than five games please join as a full adult member	£20.00
SOCIAL	Non playing members who wish to join the Club	£10.00

JUNIOR - MEMBER TYPE	DESCRIPTION	FEE
JUNIOR (First Child)	Full junior membership and attending junior training. The rate is for the first child if there are multiple children joining from the same family.	£90.00
JUNIOR (Sibling)	Junior membership for any subsequent children from the same family. e.g if you have 3 children joining the junior section. First child is £90, each subsequent child is £80. Total cost is £250.	£80.00

## Confirm your payment to your section contact

If you are paying by bank transfer please send an email to Cat McCarron, the Club Treasurer, to let us know when you paid and which members it is in respect of. If you are paying for multiple children please confirm all their names and ensure that you have created a membership record for each of them on Pitchero. Cat's email is [catrionamccarron@hotmail.co.uk](mailto:catrionamccarron@hotmail.co.uk).

## HOW TO SET UP YOUR PITCHERO ACCOUNT

It's very important to get your Pitchero membership record right. If you need help registering, you can contact Club Secretary Jackie Batten-Lincoln (see Contacts Page).

## SPECIAL INSTRUCTIONS FOR PARENTS REGISTERING JUNIOR MEMBERS

Please create your Parent account first. This will have all your required information on it.

You then create your child's Club Member account with their personal details and emergency contact info.

## HOW TO REGISTER FOR THE FIRST TIME

Go to [www.prhockeyclub.co.uk](http://www.prhockeyclub.co.uk) and select Join this club.



Complete the basic registration information to create an account. If you are a parent – create your Pitchero account first and then you can add your children’s membership once you have your account set up.

## Join Phoenix Reading Hockey Club

**Signing up for your child?**

Please enter **your details** below to register as a parent. You will add your child's details later in the process.

First name

Last name

Email

Password

Telephone (Optional)

+44 (United Kingdom)

Date of birth







1st

January

2008

Join this club

### Get these amazing benefits

-  Check out the latest news with the Club App
-  Confirm your selection online in seconds
-  Access private team videos and photos
-  Contribute to private forums and leave comments
-  Make club payments online
-  Receive club news direct to your inbox

### **MEMBERSHIP FORM INFORMATION**

Please apply to be a **Club Member** and complete all the required information fields. You will receive automated prompts if you don't complete it fully. You will be sent an email from Pitchero to validate your email address.

### **VERIFYING YOUR EMAIL ADDRESS**

You will need to verify your email address and make sure that Pitchero emails are on your safe list otherwise they may end up in your junk or spam folder. If you opt out of email notifications you will receive club messages online only via Pitchero.

### **PITCHERO MOBILE APP**

**Pitchero Club is available via the App Store so that you receive notifications to your devices. This will ensure you get information promptly.**

### **BECOMING A PLAYER**

**Once you have applied to be a member, you can then set up your player profile. If you are a setting up a player profile for a junior you can select the age group they will play in.**

**For adults, your team will be selected based on your level of ability and which team you're likely to play for.**

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