



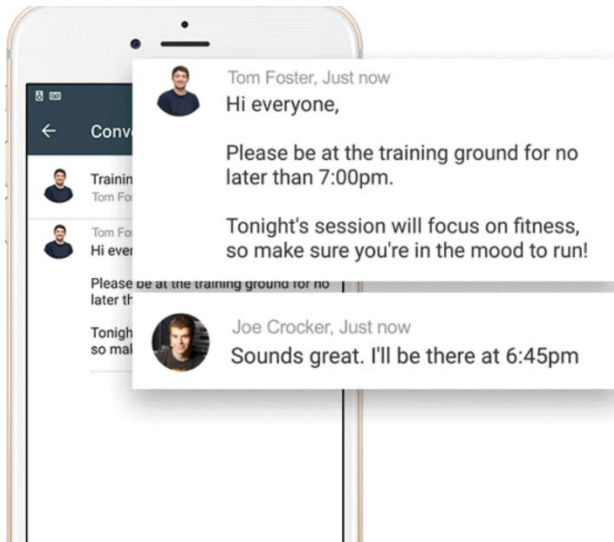
## TUNBRIDGE WELLS HOCKEY CLUB – PITCHERO MESSAGING WITH THE PITCHERO MANAGER MOBILE APP



Send messages to instantly communicate with your players / coaches / parents / training group with the Manager app's messaging system.

Filter members by team, group, role, gender (plus many others) to quickly pinpoint a number of members to communicate within the same message.

Alternatively, search for a specific user to add them to your conversation.



When someone replies, you'll be alerted via push notification and email, meaning you're never out of the loop on your club's latest goings on.

Please use this platform responsibly and for all hockey matters.

Any inappropriate content should be reported.

There are 2 places from which you can send messages using the Manager App

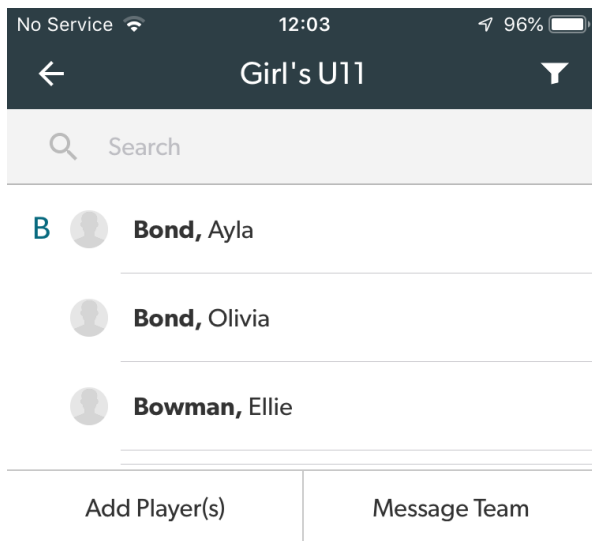
1. From the **Members** Tab at the bottom of the screen

Boy's U14

Boy's U12



Then select the Team or Group you wish to message:



You can now select **Message Team** from the bottom of the screen.

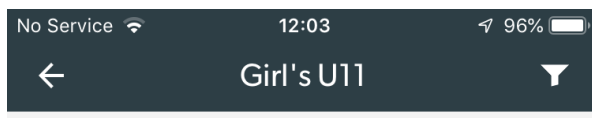
Only those registered as members of this team are included.



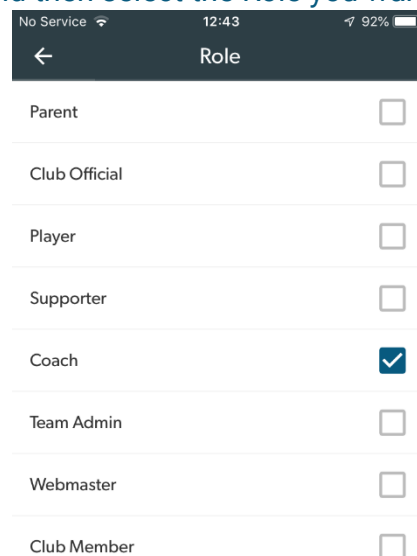
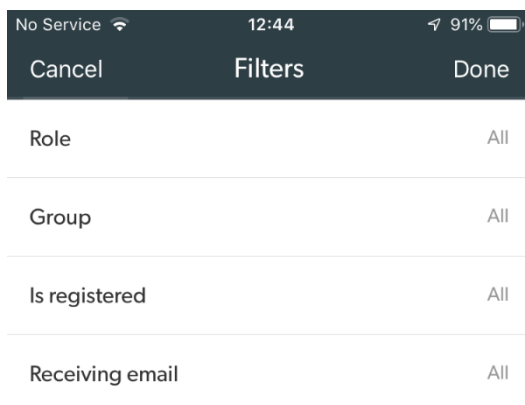
NB Using the '**Add Player(s)**' option will join a player to this team, so don't use it for creating a custom recipient list!

Note that for Junior Teams players – all messages will go to the registered parent(s).

You can also **FILTER** recipients...click the Filter icon



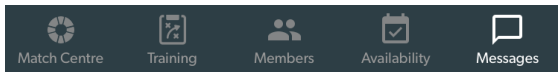
Now select how you wish to filter, e.g. by **Role**...And then select the Role you want to filter by, e.g. **Coach**:



Go back <- and then Hit 'Done' at the top right of the screen, and you now have a filtered list, showing only Coaches of the team.

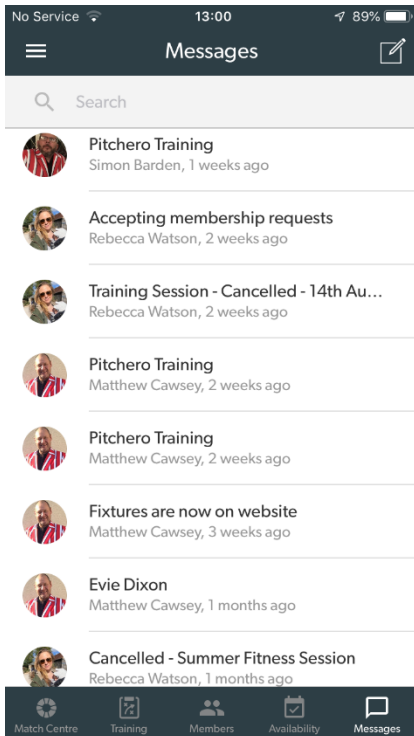
You can now '**Message Team**' as above.

## 2. From the **Messages** Tab at the bottom of the screen



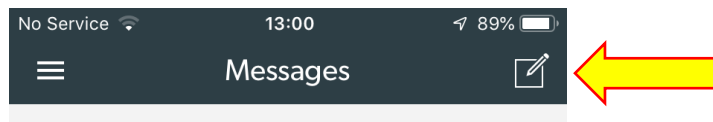
The functionality here is the same as previously described in Section 1 with two small differences;

- There is no FILTER option
- You can see a history of / and reply to old messages



Either;

- click on an old message and add your reply or
- Use the Compose icon to create a New Message



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