Signing up to Pitchero – a guide for Players

If you are a parent of a junior player <u>as well as playing yourself</u>, you'll find it easier to follow the alternative instructions in the document "Signing up your child with Pitchero – a guide for parents" - available on the club website (see the Membership section).

GETTING STARTED

- 1. First, go to www.drhc.co.uk
- 2. Top right-hand corner: click "Join this club". Fill in your name email and a password.
- 3. Choose your role as **Player**.
- 4. If you are also involved in the Club in any other way (e.g. you yourself are a coach, etc), tick all the boxes that apply to you.
- 5. For the purpose of this registration, pick the team you most often play for. This can be changed in due course if you change teams. If you haven't yet got a team, leave blank.
- 6. Press "Add" / "Next step".
- 7. You'll be taken to a screen telling you that your application will now need to be approved by the Club. Press "Continue".
- 8. You'll be taken back to the new Club website and you'll see (in the top right hand corner) an icon for your account that looks like this:
- 9. You should also receive an email to the address you provided asking you to confirm that address. (If you don't, it probably means you've inputted the address incorrectly. You can check this by clicking on the icon referred to above and viewing "Your Account" details.)
- 10. When you confirm your account, or access it via the icon, you can add in some *basic* details (e.g. address) but you might as well wait to fill in *all required details* once the Club has approved your membership.
- 11. When entering date of birth, note that the format is "yyyy-mm-dd".
- 12. At this point, there's nothing more to do until the Club receives your request and approves it.
- 13. In the meantime, download the Pitchero Club app the most convenient way for the Club to let you know what's going on and get your availability for matches.

ONCE APPROVED

- 14. Once the Club has approved your membership, you'll receive a prompter message via the Pitchero App.
- 15. You now need to provide us with your full information: you need to do that via the Pitchero website (<u>not the Club app</u>).
- 16. Go back to www.drhc.co.uk and click on the licon and select "Your account". Click on your name if necessary and enter the required items of information (denoted by a number in a blue circle against each name). You can even add a photo if you like. Again, note that the format for date of birth is "yyyy-mm-dd".
- 17. The information requested for 'Players' is the same for all senior and junior players, so some fields are more relevant to juniors than senniors. But all fields must be completed for each player, so either choose from drop-list or type "none" or "n/a" if necessary.
- 18. If there's a padlock symbol next to any requested field, please click to unlock the padlock, so the information is visible to the Club.
- 19. That's it. From now on, unless your information changes, you should only need to verify your information is correct each year.

ALL SET UP? MAKE SURE...

- 20. You MUST stay logged on the Club app to receive notifications.
- 21. Depending on whether you ticked the relevant box when you registered for Pitchero initially, you may receive marketing emails from Pitchero or its partners. You can unsubscribe from these via the Settings (then Email Preferences) section of Your Account accessed via ... But don't turn off Email Updates from the Club or you may not receive availability requests and important match or training information.